

Brian Sandoval
Governor



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Director

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Administrator

STATE OF NEVADA
DEPARTMENT OF ADMINISTRATION

Purchasing Division

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February 3, 2017

MEMORANDUM

To: All State Agencies, the Nevada System of Higher Education, the Court System, the Legislative Counsel Bureau and all Political Subdivisions within the State of Nevada

From: Jeffrey Haag, Administrator

Subject: Computer Onsite Maintenance – PC/LAN Technician Services

The Purchasing Division is pleased to announce three new contracts for Computer Onsite Maintenance - PC/LAN Technician Services. These awards include all services requiring on-site diagnostics, intervention for agencies without available dedicated technicians for their desktop/server computing environments, warranty work, and hardware maintenance. Services will be rendered on an as-needed basis, and the vendor will bill using agencies directly based on established rates.

Awarded vendors include Computer Technical Services, effective January 1, 2017; Crescent Solutions, effective January 11, 2017 and Intelligent Technical Solutions, also effective January 11, 2017.

Agencies seeking services should go to the [“Computer Onsite Maintenance”](#) page located on the Purchasing Division website at <http://purchasing.nv.gov/>. After determining which of the three available vendors will suit the agency’s needs best, **ALL using agencies must call the Enterprise Information Technology Services (EITS) Help Desk at 775-684-4333**. The agency will tell EITS which vendor is requested, a help ticket will be initiated, and the selected contracted vendor will be dispatched.

For contract questions, please contact Marcy Troescher by telephone at 775-684-0199, or by email at mtroescher@admin.nv.gov. For technical questions, please contact Ed Gonzalez by telephone at 702-486-0810, or by email at egonzalez@admin.nv.gov.

Purchasing 2017-01