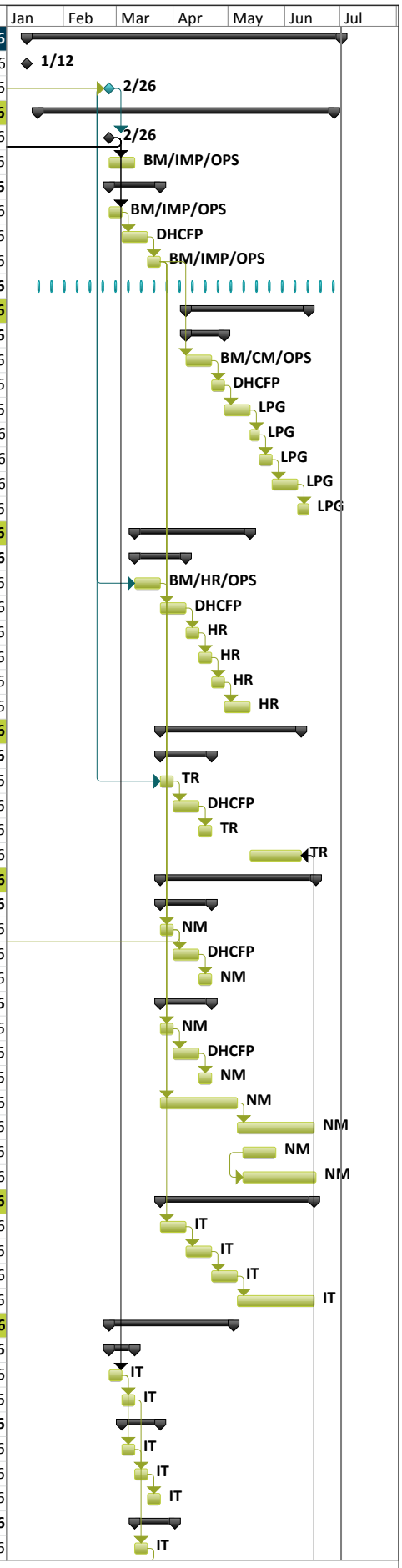
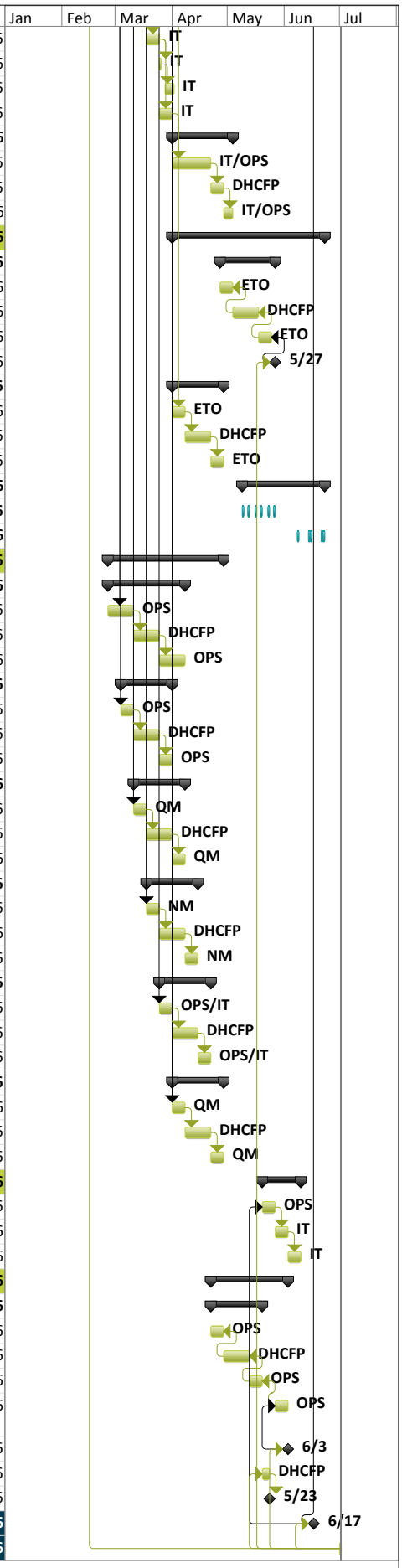
ID	Task Name	Duration	Start	Finish
1	**Nevada DHCFP NET Program**	**124 days?**	**Tue 1/12/16**	**Fri 7/1/16**
2	Anticipated BOE Approval	0 days	Tue 1/12/16	Tue 1/12/16
3	Estimated Implementation Start Date	0 days	Fri 2/26/16	Fri 2/26/16
4	**Project Management**	**116 days**	**Mon 1/18/16**	**Mon 6/27/16**
5	Conduct kickoff meeting	0 days	Fri 2/26/16	Fri 2/26/16
6	Submit Final Implementation Plan	10 days	Fri 2/26/16	Thu 3/10/16
7	**Develop Project Work Plan**	**20 days**	**Fri 2/26/16**	**Thu 3/24/16**
8	Draft and submit to DHCFP	5 days	Fri 2/26/16	Thu 3/3/16
9	Review/approve	10 days	Fri 3/4/16	Thu 3/17/16
10	Finalize	5 days	Fri 3/18/16	Thu 3/24/16
11	**Weekly Status Meetings and Reports**	**116 days**	**Mon 1/18/16**	**Mon 6/27/16**
36	**Facility**	**47 days**	**Fri 4/8/16**	**Mon 6/13/16**
37	**Call Center/Central Business Office Plan**	**15 days**	**Fri 4/8/16**	**Thu 4/28/16**
38	Submit to DHCFP	10 days	Fri 4/8/16	Thu 4/21/16
39	Review/approve facility	5 days	Fri 4/22/16	Thu 4/28/16
40	Obtain facility	10 days	Fri 4/29/16	Thu 5/12/16
41	Install utilities	3 days	Fri 5/13/16	Tue 5/17/16
42	Refurbish facility	5 days	Wed 5/18/16	Tue 5/24/16
43	Furnish facility (furniture, equipment, etc)	10 days	Wed 5/25/16	Tue 6/7/16
44	Move in	4 days	Wed 6/8/16	Mon 6/13/16
45	**Staffing**	**45 days**	**Fri 3/11/16**	**Thu 5/12/16**
46	**Staffing Plan**	**20 days**	**Fri 3/11/16**	**Thu 4/7/16**
47	Submit to DHCFP	10 days	Fri 3/11/16	Thu 3/24/16
48	Review/approve	10 days	Fri 3/25/16	Thu 4/7/16
49	Place employment ads	5 days	Fri 4/8/16	Thu 4/14/16
50	Review resumes	5 days	Fri 4/15/16	Thu 4/21/16
51	Interview	5 days	Fri 4/22/16	Thu 4/28/16
52	Hire	10 days	Fri 4/29/16	Thu 5/12/16
53	**Employee Training**	**55 days**	**Fri 3/25/16**	**Fri 6/10/16**
54	**Call Center/Staff Orientation and Training Plan**	**20 days**	**Fri 3/25/16**	**Thu 4/21/16**
55	Draft and submit to DHCFP	5 days	Fri 3/25/16	Thu 3/31/16
56	Review/approve	10 days	Fri 4/1/16	Thu 4/14/16
57	Finalize	5 days	Fri 4/15/16	Thu 4/21/16
58	Conduct training for all staff	20 days	Fri 5/13/16	Fri 6/10/16
59	**Transportation Network**	**61 days**	**Fri 3/25/16**	**Fri 6/17/16**
60	**Transportation Provider Monitoring Manual**	**20 days**	**Fri 3/25/16**	**Thu 4/21/16**
61	Draft and submit to DHCFP	5 days	Fri 3/25/16	Thu 3/31/16
62	Review/approve	10 days	Fri 4/1/16	Thu 4/14/16
63	Finalize	5 days	Fri 4/15/16	Thu 4/21/16
64	**Transportation Provider Inspection Plan**	**20 days**	**Fri 3/25/16**	**Thu 4/21/16**
65	Draft and submit to DHCFP	5 days	Fri 3/25/16	Thu 3/31/16
66	Review/approve	10 days	Fri 4/1/16	Thu 4/14/16
67	Finalize	5 days	Fri 4/15/16	Thu 4/21/16
68	Recruit	30 days	Fri 3/25/16	Thu 5/5/16
69	Contract	30 days	Fri 5/6/16	Thu 6/16/16
70	Train	14 days	Mon 5/9/16	Thu 5/26/16
71	Inspect/credential all vehicles, and drivers	30 days	Mon 5/9/16	Fri 6/17/16
72	**Technology**	**60 days**	**Fri 3/25/16**	**Thu 6/16/16**
73	Order/install IT (software, hardware, phone system, PCs)	10 days	Fri 3/25/16	Thu 4/7/16
74	Acquire and build back office systems	10 days	Fri 4/8/16	Thu 4/21/16
75	Develop IT policies/procedures	10 days	Fri 4/22/16	Thu 5/5/16
76	Develop and document IT support manual	30 days	Fri 5/6/16	Thu 6/16/16
77	**MTM NET Management System**	**48 days**	**Fri 2/26/16**	**Tue 5/3/16**
78	**Verify system capacity and bandwidth**	**10 days**	**Fri 2/26/16**	**Thu 3/10/16**
79	Manage necessary capacity upgrades	5 days	Fri 2/26/16	Thu 3/3/16
80	Test any necessary upgrades	5 days	Fri 3/4/16	Thu 3/10/16
81	**Manage manual eligibility changes**	**15 days**	**Fri 3/4/16**	**Thu 3/24/16**
82	Develop (internal) manual authorization process	5 days	Fri 3/4/16	Thu 3/10/16
83	Specify NET Management System updates	5 days	Fri 3/11/16	Thu 3/17/16
84	Update NET Management System	5 days	Fri 3/18/16	Thu 3/24/16
85	**Manage file based eligibility and retroactive eligibility**	**16 days**	**Fri 3/11/16**	**Fri 4/1/16**
86	Specify NET Management System updates	5 days	Fri 3/11/16	Thu 3/17/16



ID	Task Name	Duration	Start	Finish
87	Update NET Management System	5 days	Fri 3/18/16	Thu 3/24/16
88	Receive test eligibility file	1 day	Fri 3/25/16	Fri 3/25/16
89	Test/resolve eligibility file and processing	5 days	Mon 3/28/16	Fri 4/1/16
90	Submit to DHCFP for review	5 days	Fri 3/25/16	Thu 3/31/16
91	**Reporting Plan**	**23 days**	**Fri 4/1/16**	**Tue 5/3/16**
92	Draft and submit to DHCFP	15 days	Fri 4/1/16	Thu 4/21/16
93	Review/approve	5 days	Fri 4/22/16	Thu 4/28/16
94	Incorporate changes/finalize	3 days	Fri 4/29/16	Tue 5/3/16
95	**Education, Training, and Outreach (ETO)**	**59 days**	**Fri 4/1/16**	**Wed 6/22/16**
96	**Recipient Education Plan**	**22 days**	**Wed 4/27/16**	**Fri 5/27/16**
97	Draft and submit to DHCFP	5 days	Wed 4/27/16	Wed 5/4/16
98	Review/approve	10 days	Wed 5/4/16	Wed 5/18/16
99	Incorporate changes/finalize	5 days	Wed 5/18/16	Wed 5/25/16
100	Distribute Member education materials	0 days	Fri 5/27/16	Fri 5/27/16
101	**Transportation Provider Orientation and Training Plan**	**20 days**	**Fri 4/1/16**	**Thu 4/28/16**
102	Draft and submit to DHCFP	5 days	Fri 4/1/16	Thu 4/7/16
103	Review/approve	10 days	Fri 4/8/16	Thu 4/21/16
104	Incorporate changes/finalize	5 days	Fri 4/22/16	Thu 4/28/16
105	**Training Sessions**	**33 days**	**Mon 5/9/16**	**Wed 6/22/16**
106	**Conduct Transportation Provider Orientations**	**14 days**	**Mon 5/9/16**	**Thu 5/26/16**
113	**Conduct Medical Provider Trainings & Town Halls**	**11 days**	**Wed 6/8/16**	**Wed 6/22/16**
119	**Additional Deliverables**	**45 days**	**Fri 2/26/16**	**Thu 4/28/16**
120	**Operations Manual**	**30 days**	**Fri 2/26/16**	**Thu 4/7/16**
121	Draft and submit to DHCFP	10 days	Fri 2/26/16	Thu 3/10/16
122	Review/approve	10 days	Fri 3/11/16	Thu 3/24/16
123	Incorporate changes/finalize	10 days	Fri 3/25/16	Thu 4/7/16
124	**Protocols**	**20 days**	**Fri 3/4/16**	**Thu 3/31/16**
125	Draft and submit to DHCFP	5 days	Fri 3/4/16	Thu 3/10/16
126	Review/approve	10 days	Fri 3/11/16	Thu 3/24/16
127	Incorporate changes/finalize	5 days	Fri 3/25/16	Thu 3/31/16
128	**Quality Assurance Plan**	**20 days**	**Fri 3/11/16**	**Thu 4/7/16**
129	Draft and submit to DHCFP	5 days	Fri 3/11/16	Thu 3/17/16
130	Review/approve	10 days	Fri 3/18/16	Thu 3/31/16
131	Incorporate changes/finalize	5 days	Fri 4/1/16	Thu 4/7/16
132	**Driver Incentive Plan**	**20 days**	**Fri 3/18/16**	**Thu 4/14/16**
133	Draft and submit to DHCFP	5 days	Fri 3/18/16	Thu 3/24/16
134	Review/approve	10 days	Fri 3/25/16	Thu 4/7/16
135	Incorporate changes/finalize	5 days	Fri 4/8/16	Thu 4/14/16
136	**Business Continuity & Disaster Recovery Plan**	**20 days**	**Fri 3/25/16**	**Thu 4/21/16**
137	Draft and submit to DHCFP	5 days	Fri 3/25/16	Thu 3/31/16
138	Review/approve	10 days	Fri 4/1/16	Thu 4/14/16
139	Incorporate changes/finalize	5 days	Fri 4/15/16	Thu 4/21/16
140	**Surveys**	**20 days**	**Fri 4/1/16**	**Thu 4/28/16**
141	Draft and submit to DHCFP	5 days	Fri 4/1/16	Thu 4/7/16
142	Review/approve	10 days	Fri 4/8/16	Thu 4/21/16
143	Incorporate changes/finalize	5 days	Fri 4/22/16	Thu 4/28/16
144	**Trip Transition**	**15 days**	**Fri 5/20/16**	**Thu 6/9/16**
145	Obtain trip data from DHCFP/Transportation Providers	5 days	Fri 5/20/16	Thu 5/26/16
146	Extract trip data	5 days	Fri 5/27/16	Thu 6/2/16
147	Enter trip data into NET Management System	5 days	Fri 6/3/16	Thu 6/9/16
148	**Readiness Review**	**30 days**	**Fri 4/22/16**	**Fri 6/3/16**
149	**Readiness Review Plan**	**20 days**	**Fri 4/22/16**	**Fri 5/20/16**
150	Draft and submit to DHCFP	5 days	Fri 4/22/16	Fri 4/29/16
151	Review/approve	10 days	Fri 4/29/16	Fri 5/13/16
152	Incorporate changes/finalize	5 days	Fri 5/13/16	Fri 5/20/16
153	Test all equipment, dispatch, communications, and processes	5 days	Fri 5/27/16	Thu 6/2/16
154	Submission of all final deliverables for Readiness Review	0 days	Fri 6/3/16	Fri 6/3/16
155	DHCFP conducts Readiness Review	2 days	Fri 5/20/16	Mon 5/23/16
156	DHCFP approves MTM for implementation	0 days	Mon 5/23/16	Mon 5/23/16
157	**Open phone lines**	**0 days**	**Fri 6/17/16**	**Fri 6/17/16**
158	**Operations Start Date**	**1 day**	**Fri 7/1/16**	**Fri 7/1/16**



ID	Task Name	Duration	Start	Finish	Jan	Feb	Mar	Apr	May	Jun	Jul
159											