

What is Changing on May 28, 2025?

Basic Fare: Introducing, Basic. The Basic fare will be the lowest price point and will have less flexibility than other fares (refer to the updated Fare Chart on next slide)

Fare names are subject to change

_	_	or Checked Bags: For flights purchases or changed on and after May 28, 2025, checked baggage fees will be pt to the following types of travelers:			
		Business Select: 2 free checked bags A-List Preferred Members: 2 free checked bags A-List Members: 1 free checked bag Chase Rapid Rewards Credit Cardholders: 1 free checked bag Customer with valid group ticket that is ticketed on or before January 26, 2026: 2 free checked bags Active-duty US military members with a valid military ID			
Flight Credits Expiration : For flights purchased or changed on and after May 28, flight credits will have an expiration date based on the fare product:					
		Basic Fares: Expire 6 Months from original purchase date Wanna Get Away Plus: 12 Months from original purchase date *Anytime & *Business Select: 12 Months from original purchase date			

- Anytime and Business Select are fully refundable to OFP if cancelled up to 10 minutes before scheduled departure
- Click here for more information



Updates to Southwest® fare bundles.

We're updating the benefits in our fares bundles in phases. Whether travelers are looking for a lower price with fewer perks or more benefits for added flexibility, they'll have the choice to pick what works best for their trip.

As of May 28, 2025	Business Select®	Anytime	Wanna Get Away <u>ولايل</u> ه®	Basic¹
Checked bag ²	2 free	\$	\$	\$
Rapid Rewards® points³	14X fare	10X fare	6X fare	2X fare
Flight credit expiration⁴	12 months	12 months	12 months	6 months
Transferable Flight Credit®5	✓	✓	✓	×
Refundable ⁶	✓	✓	×	×
Changes ⁷	Fare difference	Fare difference	Fare difference	×
Cancellations ⁸	✓	✓	✓	✓
Same-day change/standby ⁹	✓	✓	✓	×
Priority Boarding	A1-A15	EarlyBird Check-In®10	\$	\$
Free inflight entertainment ¹¹	✓	✓	✓	✓
Priority/Express Lane ¹²	~	✓	×	×
Premium drink ¹³	~	\$	\$	\$
Inflight Internet ¹⁴	~	\$	\$	\$

Please see disclaimers on the next slide.



Bag fees summary

For travel booked and ticketed and/or changed on or after May 28.

Fare/Tier status	Carryon	First checked bag [*]	Second checked bag*
Basic, Wanna Get Away Plus®, Anytime	Free	\$35	\$45
Business Select®	Free	Free	Free
A-List	Free	Free	\$35
A-List Preferred	Free	Free	Free
Rapid Rewards® Credit Cardmembers	Free	Free	\$45

^{*}Bag fees will apply to Basic, Wanna Get Away Plus®, and Anytime fares booked and ticketed and/or changed on or after May 28, 2025. Business Select® will continue to receive two free checked bags. Rapid Rewards® A-List Preferred Members will receive their first and second checked bags for free. A-List Members and Rapid Rewards Credit Cardmembers will only receive their first checked bag for free. Checked bag benefits will not apply on flights booked with a partner carrier. Weight and size limits apply. Additional allowances, benefits, and/or exceptions may apply.



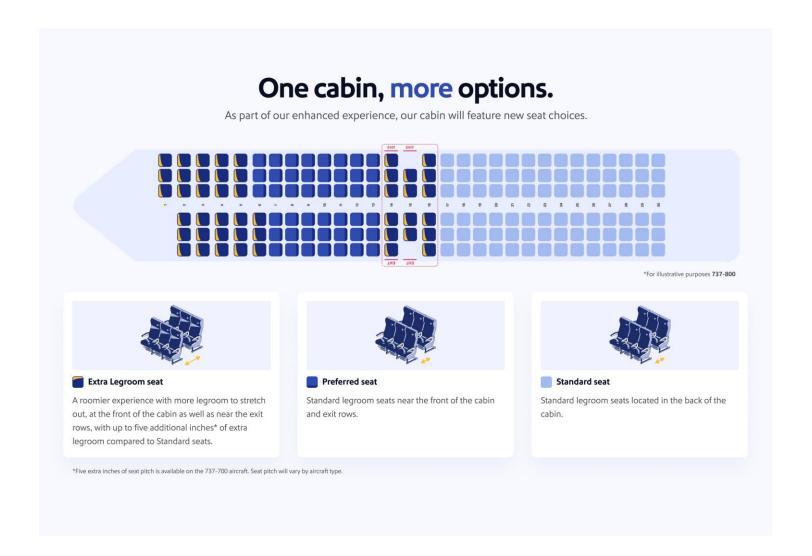
Introducing our tier benefits

	A-List Preferred	A-List
Extra Legroom seat	Available at booking	Space available (48 hours prior to departure)
Preferred seat (available at booking)	✓	✓
Checked bag¹	First and second bags free ¹	First bag free¹ Second bag \$
Earning bonus ²	100%	25%
Boarding benefit ³	✓	✓
Same-day standby ⁴	✓	✓
Priority lane and Express lane ⁵	✓	✓
Dedicated phone line	✓	✓
Free inflight internet ⁶	✓	×
Up to two premium drinks ⁷	✓	×

See disclaimers on the following slide.



Coming Soon: Booking to open in Q3'25 for departures in Q1'26



Fare chart disclaimers

1Basic fares: Basic fares are non-refundable and non-changeable except as allowed by our 24-hour cancellation policy. Customers may be eligible for a flight credit if canceled at least 10 minutes prior to the flight's original departure time.

²Checked bag: Bag fees will apply to Wanna Get Away (Basic), Wanna Get Away Plus® (Choice), Anytime (Choice Preferred) fares booked and ticketed and/or changed on or after May 28, 2025. Business Select® (Choice Extra), will continue to receive two free checked bags. Weight and size limits apply. Southwest allows all passengers to bring one standard carryon and one personal item at no cost.

³Rapid Rewards points: Rapid Rewards points can be earned from (a) Qualifying Flights (defined below) operated by Southwest®, or (b) through qualifying purchases with our Rapid Rewards partners. "Qualifying Flights" include flights operated by Southwest Airlines® and paid entirely with dollars, Southwest LUV Vouchers, gift cards, or flight credits and those paid with Cash + Points. NOTE: With a Cash + Points booking, points are earned only on the portion of the base fare that is paid with dollars. Qualifying Flights exclude reward flights, charter flights, nonrevenue travel, and Companion Pass® travel. All Rapid Rewards rules and regulations apply and can be found at <u>Southwest.com/rrterms</u>.

4No cancel fees: All fare types are eligible for cancellations without a fee. For changes to a flight itinerary with Wanna Get Away Plus® (Choice), Anytime (Choice Preferred), and Business Select® (Choice Extra) there is no fee, though a fare difference may apply. Failure to cancel a reservation at least 10 minutes prior to original scheduled departure may result in forfeited travel funds.

⁵Refundability: As long as you cancel your reservation at least 10 minutes prior to the original scheduled departure of your flight, you're eligible to receive 100% of your ticket value as a refund to your original form of payment. A Southwest® flight credit from a previous reservation that is applied toward a Business Select® (Choice Extra) or Anytime (Choice Preferred) fare will be refunded as a Transferable Flight Credit. For travel booked with Rapid Rewards® points, if canceled, points will be returned to the Rapid Rewards account holder who booked the ticket. If you do not cancel, your funds will be refunded as a Transferable Flight Credit.

6Transferable Flight Credit™: To receive a credit, you must cancel your flight at least 10 minutes prior to the flight's original scheduled departure time. If you do not cancel, your points and funds may be forfeited. Transferable Flight Credits created from reservations booked and ticketed and/or changed on or after May 28, 2025 expire twelve months from the date the fare was purchased and ticketed. Transferable Flight Credits can be transferred between Rapid Rewards® Members. Only one transfer is permitted. For bookings made through a Southwest® Business channel, transfers are allowed only between employees within the organization.

Flight credit expiration: To receive a flight credit, you must cancel your flight at least 10 minutes prior to the flight's original scheduled departure time. If you do not cancel, your points and funds may be forfeited. Business Select (Choice Extra), Anytime (Choice Preferred), and Wanna Get Away Plus® (Choice) Transferable Flight Credits created from reservations booked and ticketed and/or changed on or after May 28, 2025 expire twelve months from the date the fare was purchased and ticketed. Basic fare flight credits expire six months from the date the fare was purchased and ticketed.

Changes: If you need to change an upcoming flight itinerary, you'll only pay the difference in fare for Wanna Get Away Plus® (Choice), Anytime (Choice Preferred), and Business Select® (Choice Extra) fares (if one applies). For Basic fares, you may upgrade the fare to Wanna Get Away Plus® (Choice), Anytime (Choice Preferred), or Business Select® (Choice Extra). Failure to cancel a reservation at least 10 minutes prior to original scheduled departure may result in forfeited travel funds.

Free same-day change/standby: Same-day change: On the day of travel, you can switch free of airline charges to another flight with space available departing on the same calendar day between the same origin airport and destination airport as your original flight. Same-day standby: You can list for same-day standby on an earlier flight via a Southwest® Customer Service Agent at the airport or the Southwest app or mobile web. You will receive a message based on the contact preference selected during booking if you are cleared on the flight. With the exception of A-List Preferred and A-List Members, Customers who purchase Basic fares are not eligible for free same-day standby. For both same-day change and same-day standby, you must change your flight or request to be added to the same-day standby list at least 10 minutes prior to the scheduled departure of your original flight or the no-show policy will apply. If using the app or mobile web for standby, you must list your name 30 minutes ahead of scheduled departure. You will be required to pay any government taxes and fees associated with these itinerary changes, but refunds will be provided. Your original boarding position is not guaranteed. Southwest Business Customers booked through travel agencies may need to see a Southwest Agent at the airport for both a same-day change or standby listing. See southwest.com/standby for more details.

¹⁰Free Inflight entertainment: Where available. Available only on WiFi-enabled aircraft. Limited-time offer. Texting only allows access to iMessage and WhatsApp (which must be downloaded and activated before connecting to Southwest WiFi).

¹¹Priority and Express Lanes: Priority and Express Lanes, (where available), can be accessed by Business Select (Choice Extra), and Anytime (Choice Preferred) Customers and A-List and A-List Preferred Members. Priority Lanes are at Southwest® check-in counters, and Express Lanes are at security checkpoints.

¹²Complimentary premium drink: On select flights traveling 251 miles or more, Business Select® (Choice Extra) travelers receive one complimentary premium drink on the day of travel and A-List Preferred Members receive up to two complimentary premium drinks per leg. Drink coupons are subject to availability. Service may also be limited at Southwest's discretion. This coupon has no cash value. Drink coupon is void if altered, sold, purchased, brokered, or bartered. Non-exchangeable for other goods or services. Southwest Airlines® reserves the right to discontinue its drink coupon program at any time. Coupon is invalid after expiration date and will not be updated or replaced. Alcohol purchased with drink coupons must be consumed onboard the aircraft. Must be 21 years or older to consume alcoholic beverages.

¹³Free Inflight Internet: Where available. Available only on WiFi-enabled aircraft. Limited-time offer.



Tier benefit disclaimers

¹Checked bag: Bag fees will apply to Wanna Get Away (Basic), Wanna Get Away Plus® (Choice), Anytime (Choice Preferred) fares booked and ticketed and/or changed on or after May 28, 2025. Business Select® (Choice Extra), will continue to receive two free checked bags. Weight and size limits apply. Southwest allows all passengers to bring one standard carryon and one personal item at no cost.

2Tier earning bonus: Points can be earned from (a) Qualifying Flights (defined below) operated by Southwest, or (b) through qualifying purchases with our Rapid Rewards partners. For flights completed on or before 2:59 AM Central Standard Time ("CST") on 1/1/25, "Qualifying Flights" include flights operated by Southwest Airlines® and paid entirely with dollars, Southwest LUV Vouchers®, gift cards, or flight credits and with no portion of the purchase price paid with Rapid Rewards points or Rapid Rewards Business points. For flights completed on or after 3:00 AM CST on 1/1/25, "Qualifying Flights" include flights operated by Southwest Airlines® and paid entirely with dollars, Southwest LUV Vouchers, gift cards, or flight credits and those paid with Cash + Points. NOTE: With a Cash + Points booking, points are earned only on the portion of the base fare that is paid with dollars. Qualifying Flights exclude reward flights, charter flights, nonrevenue travel, and Companion Pass travel. All Rapid Rewards rules and regulations apply and can be found at Southwest.com/rrterms.

³Boarding benefit: Boarding positions will be automatically reserved for you and the Passengers on your reservation 36 hours prior to the flight. You and Passengers on your reservation will still need to check in within 24 hours of scheduled departure to retrieve your boarding passes. Some restrictions apply. These restrictions include, but are not limited to, your reservation must be booked 36 hours prior to scheduled departure; on group travel itineraries, priority boarding will only apply to A-List and A-List Preferred Members.

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