

# **ATTACHMENT B**

## **SCOPE OF WORK**

**Category 1:** Access Control Systems

**Category 2:** Burglar Alarms

**Category 3:** Surveillance Services & Equipment

**Category 4:** Portable Fire Extinguishers

**Category 5:** Fire Extinguishing Systems

**Category 6:** Fire Sprinkler Systems

**Category 7:** Fire Alarm/Protective Signaling Systems

**Category 8:** High Security Control Systems

**Category 9:** Inspections & Monitoring

- Fire Extinguishing Systems
- Fire Sprinkler Systems
- Alarm Monitoring
- Fire Alarm/Protective Signaling Systems

Each category (*Sections 1.1 through 1.9*) will be evaluated separately by the Evaluation Committee. Committee members will score each category independently of the others, and will make awards as in the best interest of the Lead State and ValuePoint.

Vendors may submit a proposal for any or all of the categories listed in the Scope of Work, but may not submit for less than one entire category. Vendors **must** clearly identify in their proposal the category or categories, the section number(s) and geographic location for which they are proposing.

For all categories below, the vendor:

- Must ensure that the facilities are in compliance with all existing Participating Entities rules and regulations;
- Must be in compliance with current National Fire Protection Association (NFPA) Standards, Participating Entities Contractor's Board Licensing and Participating Entities State and Local Fire regulations at the time supplies or systems are delivered pursuant to an order under the Master Agreement;
- Must ensure all services are conducted by a State Certified/Licensed Technician;
- Must ensure all services are conducted in accordance with any certification requirements within Participating Entities;

- May offer additional services as related to awarded categories;
- Must ensure all equipment is compatible to the best industrial standards and must function as designed after installation;
- Must designate a single point of contact to be the liaison for state information technology staff to handle the day-to-day operations. References for this designee must be submitted as part of the vendor's proposal;
- May not apply surcharges for transportation, fuel, energy, insurance or any other reason throughout the duration of the contract(s); and
- Shall ensure permits must be current and remain current.
- When providing services, vendor must:
  - Discuss findings with the Purchasing Entity's point of contact prior to leaving site; and
  - Submit a report including the findings no later than 24 hours after inspection.
- Inspections performed shall include the cost of the initial inspection, any required maintenance, and any needed follow-up inspections (at no additional cost for the follow up inspection).
- Must be an authorized reseller of any manufacturer brand offered. Certification must be made available to Participating Entities upon request.
- Must not allow any part of the resulting contract from this solicitation be performed offshore of the United States by persons located offshore of the United State or by means, methods, or communications that, in whole or in part, take place offshore of the United States.

**A. AGREEMENTS**

The agreement between vendors and agencies will include, but are not limited to the following:

- If vendors will require agencies to sign a subordinate agreement the subordinate agreement must be approved by each Purchasing Entity prior to signing.
- Awarded vendors shall provide separate quotes within 48 hours of request (unless otherwise approved by Purchasing Entity) for each new or replacement installation as required by the Purchasing Entity. Quotes should offer price differences for lease and purchase options as requested by the Purchasing Entity.
- Awarded vendors shall provide separate quotes within 48 hours of request (unless otherwise approved by Purchasing Entity) for maintenance of new and existing systems as required by each Purchasing Entity. Quotes should offer price differences for lease and purchase options as requested by the Purchasing Entity.

- Purchasing Entity may have proprietary equipment. It will be the vendor's responsibility to work with or notify the Purchasing Entity regarding maintenance and repair of proprietary equipment.

## **B. BACKGROUND CHECKS**

- All background checks must be completed after contracts have been awarded, but prior to any work being done.
- All vendors' employees providing on-site services to this contract must be required to submit to and pass background checks. Upon request from Purchasing Entities, vendors must provide copies of background checks or submit to additional security requirements.
- All costs associated with background checks will be at vendor's expense.
- It is the vendor's responsibility to ensure the following:
  - Vendors must not begin work on the contract until clearance has been issued by the Purchasing Entity; and
  - Notification and access to facilities will be pre-authorized by Purchasing Entities.

## **C. PUBLIC WORKS PROJECTS**

- Any projects that are federally funded may be subject to the requirements of Davis-Bacon Act and/or the Davis-Bacon Wage Decision.
- Labor prices for affected projects may be negotiated between the using entity and the contractor, provided the contractor provides adequate documentation for any negotiated increase.
  - Documentation may include payroll records, copies of wage decisions, and/or other information that establishes a clear difference between the contractor's standard wage and the prevailing Davis-Bacon wage for any affected employee for that project.
  - Under no circumstances will that price be increased by an amount higher than the difference between the normal hourly rate and the hourly rate required by the applicable Davis-Bacon Wage Decision.
- Vendors must include in job quotes the standard business hours and prevailing wage rate for the job location. Quotes should include shift differential, if any, for working nights and weekends.
- Jobsites must be cleaned every day.
- Awarded vendor(s) must complete any punch lists within five (5) days of receipt. Exceptions to this standard may be addressed on an individual project basis.

- Asbestos
  - Asbestos may be present within State-owned facilities, and may be encountered in previously inspected buildings.
  - Upon discovering asbestos or a suspected asbestos-containing material (ACM), all work shall immediately stop in the affected area and contact the project manager and/or building owner;
  - The project manager and/or building owner shall assume responsibility for taking material samples for testing; and
  - The project manager/building owner will convey all pertinent information regarding asbestos test results to the vendor and, if necessary, conduct any required remediation prior to resuming work in the affected area.
  - All remediation work must be performed by a contractor specifically licensed and/or certified to perform asbestos remediation.
  - Vendors may be held liable for violations of any applicable federal, state and/or local environmental laws or regulations, whether committed through action or inaction.

#### **D. GENERAL REQUIREMENTS**

- Vendors must guarantee workmanship at vendors' expense for a period of twelve (12) months from date of installation.
- Work shall be performed in accordance with manufactures' recommendations and with all current local codes, regulations, and installation guidelines.
- The awarded vendor(s) may be required to do some work after normal business hours (8am-5pm, unless otherwise specified by the Purchasing Entity); however, it is anticipated that most work will be completed during normal business hours.
- Vendor staff is responsible for performing a standard site walk-through and providing competent personnel to perform the specific scope(s) required. Due to the nature of these scopes of work and the liability involved, each Purchasing Entity will have the final determination of competency in all matters regarding personnel provided by the vendor.
- Once the awarded vendor(s) has possession of the equipment to be installed, the responsibility for all equipment, including storage during installation work, shall be at the awarded vendor's expense when storage space is unavailable at the jobsite.

#### **E. PENALTY FOR IMPROPER PRICING**

- It is the vendor's responsibility to ensure that all prices proposed for all projects are accurate and consistent with the terms of the contract.

- For all projects completed under this contract: if a vendor submits an invoice containing incorrect pricing in favor of the vendor, that vendor shall submit a new, corrected invoice with a 25% reduction in cost for each incorrectly priced item.
- If vendor continues to provide incorrect invoicing each Purchasing Entity has the option to cancel their contract in its entirety without penalty.
- Vendors are not allowed to aggregate fees into contract after award has been made. Failure to comply may be grounds for cancellation.

## **F. STANDARD OF PERFORMANCE AND ACCEPTANCE**

- The Standard of Performance applies to all product(s) purchased under this Master Agreement, including any additional, replacement, or substitute product(s), as well as any product(s) which are modified by or with the written approval of the vendor and acceptance by the Purchasing Entity.
- The Acceptance Testing period shall be seven (7) calendar days, or any other time period identified in the solicitation or the Participating Addendum, beginning with the day after the product is installed certification is received that the product is ready for Acceptance Testing.
- If the product does not meet the Standard of Performance during the initial period of Acceptance Testing, the Purchasing Entity may, at its discretion, continue Acceptance Testing on a day-to-day basis until the Standard of Performance is met.
- Upon rejection, the vendor will have three (3) calendar days to cure any Standard of Performance issue(s).
- If, after the cure period, the product still has not met the Standard of Performance, the Purchasing Entity may, at its option:
  - Declare the vendor to be in breach and terminate the order;
  - Demand a replacement product from the vendor at no additional cost to Participating Entity; or
  - Continue the cure period for an additional time period agreed upon by the Participating Entity and the vendor.
- Vendor shall pay all costs related to the preparation and shipping of returned products.
- No product shall be accepted and no charges shall be paid until the Standard of Performance is met.
- The warranty period will begin upon the Purchasing Entity's approval.

## **G. TRAVEL**

All travel will be negotiated within each PA. Travel may be subject to limits of the Participating Entity's rules.

#### **H. AUTHORIZATION TO WORK**

Contractor is responsible for ensuring that all employees and/or subcontractors are authorized to work in the United States.

#### **I. SYSTEM COMPLIANCE WARRANTY**

Licensor represents and warrants: (a) that each Product shall be Date Compliant; will operate consistently, predictably and accurately, without interruption or manual intervention, and in accordance with all requirements of this Agreement, including without limitation the Applicable Specifications and the Documentation, during each such time period, and the transitions between them, in relation to dates it encounters or processes; (b) that all date recognition and processing by each Product will include the Four Digit Year Format and will correctly recognize and process the date of February 29, and any related data, during Leap Years; and (c) that all date sorting by each Product that includes a "year category" shall be done based on the Four Digit Year Format.

#### **J. TERMS AND CONDITIONS FOR GOODS**

*The information in this section does not need to be returned with the vendor's proposal.* However, if vendors have any exceptions and/or assumptions to any of the terms and conditions in this section, they MUST identify in detail their exceptions and/or assumptions on ***Attachment E, Technical Proposal Certification of Compliance***. In order for any exceptions and/or assumptions to be considered they MUST be documented in ***Attachment E***. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline.

#### **K. EXPRESS WARRANTIES**

For the period specified on the face of the Contract, Contractor warrants and represents each of the following with respect to any goods provided under the Contract, except as otherwise provided on incorporated attachments:

- **Fitness for Particular Purpose**  
The goods shall be fit and sufficient for the particular purpose set forth in the RFP or other solicitation documents.
- **Fitness for Ordinary Use**  
The goods shall be fit for the purpose for which goods of a like nature are ordinarily intended, it being understood that the purpose for the goods covered by the Contract are ordinarily intended is general government administration and operations.
- **Merchantable, Good Quality, No Defects**  
The goods shall be merchantable, of good quality, and free from defects, whether patent or latent, in material and workmanship.
- **Conformity**  
The goods shall conform to the standards, specifications and descriptions set forth in the incorporated attachments. If Contractor has supplied a sample to the State, the goods delivered shall conform in all respects to the sample and if the sample should remain in the State's possession it shall be identified by the word "sample" and the signature of Contractor's sales representative.

- **Uniformity**  
The goods shall be without variation, and shall be of uniform kind, quality, and quantity within each unit and among all units.
- **Packaging and Labels**  
The goods shall be contained, packaged, and labeled so as to satisfy all legal and commercial requirements applicable to use by a government agency, including without limitation, OSHA material safety data sheets and shall conform to all statements made on the label.
- **Full Warranty**  
The foregoing warranties are "full" warranties within the meaning of the Magnuson-Moss Warranty - Federal Trade Commission Improvement Act, 15 U.S.C. § 2301 et seq., and implementing regulations 16 C.F.R. pts. 700-703, if applicable to this transaction.
- **Infringement Indemnity**  
Refer to *Attachment A ~ NASPO ValuePoint Master Agreement Terms and Conditions*, Section 33.
- **Usage of Trade; Course of Dealings; Implied Warranties**  
Contractor shall also be bound by any other implied warranty that, at the time of execution of the Contract, prevails in the trade of government in the marketing area in and about the State of Nevada. Contractor shall also be bound by any other implied warranty arising through course of dealings between Contractor and the State from and after the execution of the Contract. Contractor shall also be bound by all warranties set forth in Nevada's Uniform Commercial Code (NRS Title 8) in effect on the date of execution of the Contract.
- **Warranties Cumulative**  
It is understood that warranties created by the Contract, whether express or implied, as well as all warranties arising by operation of law that affect the rights of the parties under the Contract, are cumulative and should be construed in a manner consistent with one another.
- **Priority of Warranties**  
If it is held by a court of competent jurisdiction that there is an irreconcilable conflict between or among any of the warranties set forth in the Contract and any warranties implied by law, the parties agree that the specifications contained in the Contract shall be deemed technical and mere language of description.
- **Beneficiaries of Warranties**  
Benefit of any warranty made in the Contract shall be in favor of the State of Nevada and Participating Entities, any of their political subdivisions or agencies, and any employee or licensee thereof who uses the goods, and the benefit of any warranty shall apply to both personal injury and property damage.
- **Delivery; Inspection; Acceptance; Risk of Loss**  
Contractor agrees to deliver the goods as indicated in the Contract, and upon acceptance by the State, title to the goods shall pass to the State unless otherwise stated in the Contract. The State shall have the right to inspect the goods on arrival and, within a commercially reasonable time, the State must give notice to Contractor of any claim or damages on account of condition, quality, or grade of the goods, and the State must specify the basis of the claim in detail. Acceptance of the goods is not a waiver of UCC revocation of acceptance rights or of any right

of action that the State may have for breach of warranty or any other cause. Unless otherwise stated in the Contract, risk of loss from any casualty, regardless of the cause, shall be on Contractor until the goods have been accepted and title has passed to the State. If given any, the State agrees to follow reasonable instructions regarding return of the goods.

- No Arrival; No Sale

The Contract is subject to provisions of no arrival, no sale terms, but proof of shipment is to be given by Vendor, each shipment to constitute a separate delivery. A variation of ten days in time of shipment or delivery from that specified herein does not constitute a ground for rejection. The State may treat any deterioration of the goods as entitling the State to the rights resulting from a casualty to the identified goods without regard to whether there has been sufficient deterioration so that the goods no longer conform to the Contract.

- Price; Taxes; Payment

The price quoted is for the specified delivery, and, unless otherwise specified in the Contract, is F.O.B. to the delivery address specified above. Unless otherwise specified in the Contract, the price does not include applicable federal or State sales, use, excise, processing or any similar taxes, or duty charges, which shall be paid by the State, or in lieu thereof, the State shall provide Vendor with a tax exemption certificate acceptable to the applicable taxing authority. Unless otherwise specified in the Contract, payment shall be made for Orders by State agencies by warrant drawn on the State of Nevada (in accordance with Nevada law) and mailed to Vendor at the address specified above (or to assignee if assignment is acknowledged by the State) within the time specified above.

## **SERVICE CATEGORIES**

### **1.1 CATEGORY 1 – ACCESS CONTROL SYSTEMS**

The Access Control Systems category includes, but is not limited to the following services:

- 1.1.1 All aspects of access control system services.
- 1.1.2 Installation of new systems.
- 1.1.3 Replacement or upgrade of systems.
- 1.1.4 Removal of existing systems.
- 1.1.5 Integration of various types of systems.
- 1.1.6 Provide and install all related equipment and any items necessary for operation and installation of equipment such as wires and fasteners that are needed to complete work.
- 1.1.7 Maintenance and repair (including emergency repairs) of systems
  - 1.1.7.1 Respond on site to trouble calls within four (4) hours, including weekends and holidays.
  - 1.1.7.2 Repair personnel must carry adequate hardware inventory to replace, repair, and/or maintain each system at the time dispatched.
  - 1.1.7.3 Repair personnel must be prepared to provide an immediate replacement for defective equipment and shall not remove a defective unit without an immediate replacement.
  - 1.1.7.4 Replacement and repair of equipment must be provided to a specific location, or within an assigned geographical area inside a location.
- 1.1.8 Provide programming and work individually with each participating state's information technology staff when installing new or maintaining previously installed systems.

### **1.2 CATEGORY 2 – BURGLAR ALARM SYSTEMS**

The Burglar Alarm Systems category includes, but, is not limited to the following services:

- 1.2.1 All aspects of burglar alarm system services.
- 1.2.2 System Monitoring:
  - Provide a 24-hour (UL) station.
  - Provide backup communication, i.e. radio or cell phone.

- 1.2.3 Installation of new systems.
- 1.2.4 Replacement or upgrade of systems.
- 1.2.5 Removal of existing systems.
- 1.2.6 Maintenance and repair (including emergency repairs) of systems.
  - 1.2.6.1 Respond on site to trouble calls within four (4) hours, including weekends and holidays.
  - 1.2.6.2 Repair personnel must carry adequate hardware inventory to replace, repair, and/or maintain each system at the time dispatched.
  - 1.2.6.3 Repair personnel must be prepared to provide an immediate replacement for defective equipment and shall not remove a defective unit without an immediate replacement.
  - 1.2.6.4 Replacement and repair of equipment must be provided to a specific location, or within an assigned geographical area inside a location.
- 1.2.7 Integration to existing systems as requested.
- 1.2.8 Provide and install all related equipment and items that are needed to complete work.
- 1.2.9 The authorized Purchasing Entity's representative and/or designee will identify the procedures by which work requests will be assigned.
- 1.2.10 Existing systems must be matched in any new additions or new construction. During renovations, the system in the renovated area being replaced must match the system that is currently in operation and must become an integral part thereof. Vendors must ensure complete connectivity and integration to each existing system in those instances where an addition or upgrade is warranted.
- 1.2.11 Designate a single point of contact who can address the programming needs of alarm systems in use throughout the Purchasing Entity's facilities with a certified tech.
- 1.2.12 Vendors must possess the ability to provide for individual access codes.

### **1.3 CATEGORY 3 – SURVEILLANCE SERVICES AND EQUIPMENT**

This category includes, but, is not limited to the following services:

- 1.3.1 All aspects of cloud-based and video surveillance systems, services and equipment.
- 1.3.2 Installation of new systems.
- 1.3.3 Replacement or upgrade of systems.
- 1.3.4 Removal of existing systems.

- 1.3.5 Maintenance and repair (including emergency repairs) of systems.
  - 1.3.5.1 Respond on site to trouble calls within four (4) hours, including weekends and holidays.
  - 1.3.5.2 Repair personnel must carry adequate hardware inventory to replace, repair, and/or maintain each system at the time dispatched.
  - 1.3.5.3 Repair personnel must be prepared to provide an immediate replacement for defective equipment and shall not remove a defective unit without an immediate replacement.
  - 1.3.5.4 Replacement and repair of equipment must be provided to a specific location, or within an assigned geographical area inside a location.
- 1.3.6 Integration to existing systems as requested.
- 1.3.7 Provide and install all related equipment such as wires and fasteners that may be needed to complete work.
- 1.3.8 Provide the option to use video cards for video surveillance.
- 1.3.9 Vendors must offer video cards with various capacity sizes to meet all potential needs. Capacity and specifications as determined by the Participating Entity.
- 1.3.10 Provide the option for agencies to build their own stand-alone computer to run the system, or request that the vendor build it for them.
- 1.3.11 Offer a wide variety of indoor and outdoor cameras and wireless transmitters to work in conjunction with video cards.

#### **1.4 CATEGORY 4 - PORTABLE FIRE EXTINGUISHERS**

The Portable Fire Extinguisher category includes, but is not limited to the following services:

- 1.4.1 Providing or replacing portable fire extinguishers;
  - 1.4.1.1 Supply extinguisher.
  - 1.4.1.2 Installation of extinguisher.
  - 1.4.1.3 Removal of any old extinguisher.
- 1.4.2 Maintaining existing portable fire extinguisher;
- 1.4.3 Annual tests and inspections;
- 1.4.4 Periodic internal examination and maintenance as required by state law;
- 1.4.5 Hydrostatic testing of portable fire extinguishers as required by NFPA 10;

- 1.4.6 Vendors will provide users with a receipt for all services performed; and
- 1.4.7 Fire inspection tags will be attached to all inspected fire extinguishers.
- 1.4.8 Vendors must adhere to the following process for the safety of the staff and/or public when extinguishers are being replaced.
  - 1.4.8.1 Replace existing extinguisher with an extinguisher that is of the same size and type temporarily while servicing the extinguisher; and
  - 1.4.8.2 Return the serviced extinguisher to its original location and remove the temporary replacement. It is acceptable to replace the next extinguisher to be serviced at the next location with the newly serviced extinguisher, provided it is of the same size and type, and it may be mounted properly.

## **1.5 CATEGORY 5 - FIRE EXTINGUISHING SYSTEMS**

The Fire Extinguishing System category includes, but is not limited to the following services:

- 1.5.1 Installing new extinguishing systems;
  - 1.5.1.1 Pre-engineered systems.
  - 1.5.1.2 Engineered systems.
- 1.5.2 Replacing extinguishing systems;
- 1.5.3 Retrofitting extinguishing systems;
- 1.5.4 Maintaining extinguishing systems; and
- 1.5.5 Repairing extinguishing systems.

## **1.6 CATEGORY 6 - FIRE SPRINKLER SYSTEMS**

The Fire Sprinkler Systems category includes, but is not limited to the following services:

- Installing new automatic sprinkler systems;
- Replacing automatic sprinkler systems;
- Retrofitting automatic sprinkler systems;
- Maintaining automatic sprinkler systems; and
- Repairing automatic sprinkler systems.

## **1.7 CATEGORY 7 – FIRE ALARM/PROTECTIVE HAZARD SIGNALING SYSTEMS**

The Protective Hazard Signaling Systems category is for installed devices and equipment including, but not limited to, all smoke detectors, heat detectors, carbon monoxide detectors, flame detectors, water flow switches, pull stations, remote annunciators, horns, strobes, fuses, lamps, LED's, control panels, control equipment, batteries, and wiring or cabling. This category includes, but is not limited to the following services:

- Installing new alarm systems;
- Replacing alarm systems;
- Retrofitting of alarm systems;
- Maintaining and cleaning alarm systems; and
- Repairing alarm systems.

## **1.8 CATEGORY 8: HIGH SECURITY CONTROL SYSTEMS**

The High Security Control Systems category includes, but is not limited to the following services:

- Replacement or upgrade of systems.
- Testing, training,
- The DCS category custom-integrates HMI /SCADA operator interfaces with programmable logic controllers (PLCs), and various communication subsystems to create a single integrated security system. Custom tailor, program, and configure to remotely move and secure confined individuals in a specific detention, correctional, courts holding, mental health, or similar secure facility; generally, from a 24-hour central control room supported by distributed satellite stations. Representative subsystems may include, but is not limited to:
  - Operator interfaces employing PC-based human-machine-interface (HMI) and supervisory control and data acquisition components (SCADA) software. Configure as client/server or peer systems. Representative pointing devices include mouse, touchscreen, or both.
  - Master-to-master staff intercommunications, typically on a full-duplex, dialup basis.
  - Door monitoring and control systems. Field device interfaces (relays, fuses, and terminals) to detention locking systems and door control programming.
  - Utility monitoring and control systems. Data interfaces or field device interfaces to lighting control panels and relays, power control relays and breakers, flushing control systems, water control valves, telephone cutoff relays, fan control relays, generator monitoring interfaces, transfer switch monitors and transfer relays, and similar utility monitoring and control systems.
  - Perimeter alarm systems. Data interfaces or field device interfaces to perimeter security and intrusion detection systems.
  - Duress alarm systems. Data interfaces or field device interfaces to fixed or mobile duress alarm systems, including body-worn transmitters, duress pushbuttons, and subsystems that provide locating technology.

### **1.8.2 Maintenance and repair, including emergency repairs of system.**

- Respond on site to trouble calls within four (4) hours, including weekends and holidays.
- Adequate hardware inventory to replace, repair, and/or maintain each system at the time dispatched.
- Vendor to be prepared to provide an immediate replacement for defective equipment and shall not remove a defective unit without an immediate replacement.

## **1.9 CATEGORY 9: INSPECTIONS & MONITORING**

Vendor must:

- Guarantee system performance 99% uptime.
- Perform inspections as required by the Purchasing Entity.

### **1.9.1 Fire Extinguishing Systems**

The Fire Extinguishing System category includes inspections of new extinguishing systems, including:

- Pre-engineered systems; and
- Engineered systems.

### **1.9.2 Fire Sprinkler Systems**

Awarded vendors will be required to perform the following annual services:

1.9.2.1 Inspect installed equipment, including alarm devices, sprinkler heads, pipes, insulation, line pressure, unusual wear/corrosion, hose connections, hose racks, fire department connections, and other equipment in accordance with all rules and regulations within the Participating Entities;

1.9.2.2 Provide condition analysis report for all equipment inspected, highlighting any potential repairs needed, including any known rules and/or regulation infractions, noting specific location/equipment and specific rule and/or regulation violated prior to any repairs;

1.9.2.3 Ensure that systems are constantly operational.

### **1.9.3 Fire Alarm/Protective Signaling Systems**

Awarded vendors will be required to perform the following semiannual/annual inspection services: \*\*

1.9.3.1 Inspect installed equipment, including complete testing of all fire alarm initiating devices, supervisory devices, and notification appliances;

1.9.3.2 Inspect fuses, lamps, LED's, control equipment including all wiring, connections and insulation; and

1.9.2.3 Provide the Participating Entities with a test report within 24 hours of completion, unless otherwise agreed upon in writing by both parties.

\*\* Some facilities may not accommodate one complete inspection per year of all fire alarm systems at one time. In this case, vendors will be required to service a portion of the alarm system each quarter until all systems have been inspected throughout the course the year.

#### 1.9.4 Alarm Monitoring

Provide a 24 hour, 7 day per week UL listed station for monitoring alarm systems, including providing backup communication using a radio or cellular service.