

Brian Sandoval  
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Director

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STATE OF NEVADA  
DEPARTMENT OF ADMINISTRATION

*Purchasing Division*

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October 30, 2013

MEMORANDUM

To: All State Agencies, the Nevada System of Higher Education, the Court System, the Legislative Counsel Bureau and all Political Subdivisions within the State of Nevada

From: Greg Smith, Administrator

Subject: Update: Landline and Wireless Telecommunications Audit Services

Last month the Purchasing Division announced two contracts with iSYS LLC. One contract is for Landline Telecommunications Audit Services, and the other (a WSCA-NASPO multi-state collaborative contract) is for Wireless Telecommunications Audit Services.

The goal of these audits is to verify charges are billed correctly and comply with all contracts, to eliminate unnecessary cost and to create an inventory of equipment and services. There are no upfront costs; the contractor is paid a percentage of the actual reductions. If no reductions are found, nothing is charged to the using agency.

In our previous memo, we reported that iSYS had recovered more than \$50,000 in credits owed the State. **We are pleased to report that the figure is actually \$142,000 with many more credits still in dispute with carriers and additional billing errors still being discovered as more organizations participate!** Given the success of the contract, we encourage all state agencies to participate in the landline audit services program.

We anticipate significant cost reductions will occur from use of the wireless contract as well.

To participate in these programs, please contact Kelly Kiesow of the EITS Telecom unit. Kelly can be reached at (775) 684-7343 or [kkiesow@admin.nv.gov](mailto:kkiesow@admin.nv.gov). Agencies will be asked to provide the iSYS/EITS team with a contact who can provide copies of all invoices from service providers. You may also contact Bruce Beamer, EITS Telecom Manager, at (775) 684-7340 or [bbeamer@admin.nv.gov](mailto:bbeamer@admin.nv.gov) with technical questions.

For contractual questions, comments, or concerns on the landline contract, please contact Colleen Janes at (775) 684-0186 or [cjanes@admin.nv.gov](mailto:cjanes@admin.nv.gov). For contractual questions, comments or concerns on the wireless contract, please contact Teri Becker at (775) 684-0178 or [tbecker@admin.nv.gov](mailto:tbecker@admin.nv.gov).

Copies of these contracts can be found on our website at:  
[http://purchasing.state.nv.us/services\\_index.htm](http://purchasing.state.nv.us/services_index.htm).

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