RENOSNAX canteen
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Request for Proposal: No. 3226

PART I A- Technical Proposal

Vending Machine Services

Proposal Opening Date: March 10, 2016

Proposal Opening Time: 2:00 PM

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800 Stillwell Rd #40
Reno, Nevada 89512
p. 775-323-3224
f. 775-331-7623
info@renosnax.com
www.renosnax.com

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Tab III. Vendor Information Sheet

Vendor Must:
A) Provide all requested information in the space provided next to each numbered question. The information provided in Sections V1 through V6 will be used for development of the contract;
B) Type or print responses; and
C) Include this Vendor Information Sheet in Tab III, State Documents of the Technical Proposal.

V1	Company Name	***Reno Snax***

V2	Street Address	***800 Stillwell Rd #40***

V3	City, State, ZIP	***Reno, Nevada 89512***

V4	Telephone Number		
	Area Code: ***775***	Number: ***323-3224***	Extension:

V5	Facsimile Number		
	Area Code: ***775***	Number: ***331-7623***	Extension:

1	Toll Free Number		
	Area Code:	Number:	Extension:

V7	***Contact Person for Questions / Contract Negotiations, including address if different than above***
	Name: ***Chris Dowd***
	Title: ***Business Development Manager***
	Address: ***800 Stillwell Rd #40 Reno, Nevada 89512***
	Email Address: ***chris@renosnax.com***

V8	Telephone Number for Contact Person		
	Area Code: ***775***	Number: ***323-3224***	Extension:

V9	Facsimile Number for Contact Person		
	Area Code: ***775***	Number: ***331-7623***	Extension:

V10	***Name of Individual Authorized to Bind the Organization***	
	Name: ***Richard Schield***	Title: ***Owner***

V11	Signature ***(Individual must be legally authorized to bind the vendor per NRS 333.337)***	
	Signature:	Date: 3/10/2016

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Tab IV. State Documents

- The signature page from all amendments with an original signature by an individual authorized to bind the organization.
- Attachment A – Confidentiality of Proposal and Certification of Indemnification with an original signature by an individual authorized to bind the organization.
- Attachment C – Vendor Certifications with an original signature by an individual authorized to bind the organization.
- A copy of vendor's Certificate of Insurance identifying the coverages and minimum limits currently in effect.
- Copies of any vendor licensing agreements and/or hardware and software maintenance agreements, if applicable.
- Copies of applicable certifications and/or licenses

No Amendments to Proposal 3226.

NAME OF VENDOR Reno Snax

AUTHORIZED Richard Schield

SIGNATURE_____

TITLE Owner_____ DATE 03/10/2016

RFP 3226

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ATTACHMENT A – CONFIDENTIALITY AND CERTIFICATION OF INDEMNIFICATION

Submitted proposals, which are marked "confidential" in their entirety, or those in which a significant portion of the submitted proposal is marked "confidential" **will not** be accepted by the State of Nevada. Pursuant to NRS 333.333, only specific parts of the proposal may be labeled a "trade secret" as defined in NRS 600A.030(5). All proposals are confidential until the contract is awarded; at which time, both successful and unsuccessful vendors' technical and commission proposals become public information.

In accordance with the Submittal Instructions of this RFP, vendors are requested to submit confidential information in separate binders marked "**Part I B Confidential Technical**" and "**Part III Confidential Financial**".

The State will not be responsible for any information contained within the proposal. Should vendors not comply with the labeling and packing requirements, proposals will be released as submitted. In the event a governing board acts as the final authority, there may be public discussion regarding the submitted proposals that will be in an open meeting format, the proposals will remain confidential.

By signing below, I understand it is my responsibility as the vendor to act in protection of the labeled information and agree to defend and indemnify the State of Nevada for honoring such designation. I duly realize failure to so act will constitute a complete waiver and all submitted information will become public information; additionally, failure to label any information that is released by the State shall constitute a complete waiver of any and all claims for damages caused by the release of the information.

This proposal contains Confidential Information, Trade Secrets and/or Proprietary information as defined in ***Section 2 "ACRONYMS/DEFINITIONS."***
Please initial the appropriate response in the boxes below and provide the justification for confidential status.

Part I B – Confidential Technical Information			
YES		NO	X
Justification for Confidential Status			

A Public Records CD has been included for the Technical and Commission Proposal			
YES	X	NO (See note below)	
Note: By marking "NO" for Public Record CD included, you are authorizing the State to use the "Master CD" for Public Records requests.			

Part III – Confidential Financial Information			
YES	X	NO	
Justification for Confidential Status			

Reno Snax

Company Name

Signature

Richard Schield

Print Name

3/10/2016

Date

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ATTACHMENT C – VENDOR CERTIFICATIONS

Vendor agrees and will comply with the following:

(1) Any and all prices that may be charged under the terms of the contract do not and will not violate any existing federal, State or municipal laws or regulations concerning discrimination and/or price fixing. The vendor agrees to indemnify, exonerate and hold the State harmless from liability for any such violation now and throughout the term of the contract.

(2) All proposed capabilities can be demonstrated by the vendor.

(3) The price(s) and amount of this proposal have been arrived at independently and without consultation, communication, agreement or disclosure with or to any other contractor, vendor or potential vendor.

(4) All proposal terms, including prices, will remain in effect for a minimum of 180 days after the proposal due date. In the case of the awarded vendor, all proposal terms, including prices, will remain in effect throughout the contract negotiation process.

(5) No attempt has been made at any time to induce any firm or person to refrain from proposing or to submit a proposal higher than this proposal, or to submit any intentionally high or noncompetitive proposal. All proposals must be made in good faith and without collusion.

(6) All conditions and provisions of this RFP are deemed to be accepted by the vendor and incorporated by reference in the proposal, except such conditions and provisions that the vendor expressly excludes in the proposal. Any exclusion must be in writing and included in the proposal at the time of submission.

(7) Each vendor must disclose any existing or potential conflict of interest relative to the performance of the contractual services resulting from this RFP. Any such relationship that might be perceived or represented as a conflict should be disclosed. By submitting a proposal in response to this RFP, vendors affirm that they have not given, nor intend to give at any time hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant or any employee or representative of same, in connection with this procurement. Any attempt to intentionally or unintentionally conceal or obfuscate a conflict of interest will automatically result in the disqualification of a vendor's proposal. An award will not be made where a conflict of interest exists. The State will determine whether a conflict of interest exists and whether it may reflect negatively on the State's selection of a vendor. The State reserves the right to disqualify any vendor on the grounds of actual or apparent conflict of interest.

(8) All employees assigned to the project are authorized to work in this country.

(9) The company has a written equal opportunity policy that does not discriminate in employment practices with regard to race, color, national origin, physical condition, creed, religion, age, sex, marital status, sexual orientation, developmental disability or handicap.

(10) The company has a written policy regarding compliance for maintaining a drug-free workplace.

(11) Vendor understands and acknowledges that the representations within their proposal are material and important, and will be relied on by the State in evaluation of the proposal. Any vendor misrepresentations shall be treated as fraudulent concealment from the State of the true facts relating to the proposal.

(12) Vendor must certify that any and all subcontractors comply with Sections 7, 8, 9, and 10, above.

(13) The proposal must be signed by the individual(s) legally authorized to bind the vendor per NRS 333.337.

Reno Snax

Vendor Company Name

Vendor Signature

Richard Schield 03/10/2016

Print Name Date

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Vendor's Certificate of Insurance

Reno Snax Response:
See Reno Snax's Certificate of Liability Insurance, attached.

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Vendor Licensing Agreements and/or Hardware and Software Maintenance Agreements

Reno Snax's Response:
See Reno Snax Business License, attached.

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Applicable Certificates and Licenses

Reno Snax's Response:

Reno Snax does not have any applicable certifications or licenses to include at this time. Reno Snax is licensed to work in the State of Nevada in which we do business in. Our business license is included with in this proposal for your review.

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Tab V. ATTACHMENT B – TECHNICAL PROPOSAL CERTIFICATION OF COMPLIANCE

WITH TERMS AND CONDITIONS OF RFP

I have read, understand and agree to comply with ***all*** the terms and conditions specified in this Request for Proposal.

YES X I agree to comply with the terms and conditions specified in this RFP.

NO _____ I do not agree to comply with the terms and conditions specified in this RFP.

If the exception and/or assumption require a change in the terms in any section of the RFP, the contract, or any incorporated documents, vendors ***must*** provide the specific language that is being proposed in the tables below. If vendors do not specify in detail any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

Reno Snax
Company Name

Signature

Richard Schield
Print Name

3/10/16
Date

Vendors MUST use the following format. Attach additional sheets if necessary.

EXCEPTION SUMMARY FORM

EXCEPTION #	RFP SECTION NUMBER	RFP PAGE NUMBER	EXCEPTION (Complete detail regarding exceptions must be identified)

ASSUMPTION SUMMARY FORM

ASSUMPTION #	RFP SECTION NUMBER	RFP PAGE NUMBER	ASSUMPTION (Complete detail regarding assumptions must be identified)

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Tab VI. Section 3. Scope of Work

3.1 PERFORMANCE REQUIREMENTS

3.1.1 Provide family and friends of offenders and staff break rooms with comprehensive vending services customized to meet the needs of each individual facility at a minimum of one time per week. Ensure that food and drinks are stocked at all times so that visiting family and friends and staff can share together.

- **Reno Snax's Response:**

  Reno Snax will provide custom breakrooms with site appropriate vending services for family friends and staff. We have expert staff that will regularly supply vending services to meet our clients needs.

3.1.2 Provide expert solutions for visiting and staff break room areas, quality products and no spoilage of product to be purchased by family and friends visiting. Provide a merchandising program that allows for tailored product to family and friends visiting

- **Reno Snax's Response:**

  Reno Snax currently provides the highest possible service to over 600 clients across Northern Nevada. Reno Snax Utilities a wireless remote monitoring Cantaloupe Vending System that insures all machines are filled when needed.

3.2 VENDING REQUIREMENTS

3.2.1 The awarded vendor(s) will be required to install, maintain and service all vending machines in the regions/facility proposed on, under the terms of this RFP.

- **Reno Snax's Response:**

  Reno Snax has certified staff that will install and maintain all service and vending machines.

3.2.2 The awarded vendor(s) agrees to provide all vending services equal to or greater than services that currently exist at each location (refer to Attachment J Estimated Annual Revenue for current services and number of machines at each location).

- **Reno Snax's Response:**

  Based on the data within attachment J, Reno Snax will provided Vending Services for each Northern Nevada location to better or equal the existing service currently in place.

3.2.3 Proposals, at a minimum, must include:

3.2.3.1 Details on how vendors will provide adequate vending services for each region/facility proposed on, including, but not limited to, ratio of delivery staff to number of locations, ability to provide a wide range of product, etc.

- **Reno Snax's Response:**

  Lovelock Correctional Center: Reno Snax Currently has a part time East / Rural Nevada route that we are prepared to expand to service the Lovelock Facility multiple times per wee

  Northern Nevada Correctional Center, Warm Springs Correctional Center and Northern Administration Offices: Reno Snax currently services the Carson City area with many other clients. If needed we are prepared to add an additional

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route to our existing services to cover these facilities. Reno Snax already has vehicles and has personal ready.

Northern Nevada Transitional Housing: Reno Snax has multiple routes in the Reno/Sparks area that this facility will easily fit within.

3.2.3.2 Details on how the required vending equipment will be provided, including, but not limited to, the resources available to perform contractual responsibilities (# of delivery vehicles, storage capacity, vending machine maintenance facilities and staff, types of vending machines available, etc.).

- **Reno Snax's Response:**

  Reno Snax will provide all snack and cold food machines directly out of our newer stock of machines. All beverage machines will be provided by our two primary beverage suppliers, Coke and/or Pepsi. Reno Snax currently has 4 route vehicles in service with 2 more on reserve and 3 service vehicles. Reno Snax's facility is 21,000 sqft and is currently at 60% of capacity. We have expert staff on hand to maintain machines and equipment.

3.2.3.3 Any contractual relationships vendor has with suppliers such as Pepsi Cola, Coca-Cola, 7-UP, etc.

- **Reno Snax's Response:**

  Reno Snax has standing relationship with Pepsi, Coca-Cola, 7up/Snapple, Red Bull, Frito-Lay, Morey Distribution, Etc. A complete vendor list is available upon request.

3.2.3.4 Is vendor a subcontractor to a larger business entity? If so, who?

- **Reno Snax's Response:**

  No

3.2.4 It will be the responsibility of the awarded vendor(s) to provide all microwave ovens, plastic utensils, condiments, napkins, etc., as required.

- **Reno Snax's Response:**

  Reno Snax is prepared to provide all of the noted items in 3.2.4.

3.3 EQUIPMENT

3.3.1 Awarded vendors must provide, at a minimum, the current levels of vending support that each facility currently has (refer to Attachment J, Estimated Annual Revenue).

- **Reno Snax's Response:**

  Reno Snax currently provides the highest possible service to over 600 clients across Northern Nevada. Reno Snax Utilities a wireless remote monitoring Cantaloupe Vending System that insures all machines are filled when needed.

3.3.2 At the time of installation, all vending machines must be current production models, in new or 'like new' condition.

- **Reno Snax's Response:**

  All Reno Snax provided machines will be new or "like new". The machines are all rated energy efficient and each machine will have an identifying number assigned.

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3.3.3 Proposals must include:
3.3.3.1 System the awarded vendor(s) will utilize to assure energy-efficient equipment is provided to the Department.

- **Reno Snax's Response:**
  Reno Snax only requests that All new and "like new" cold machines are energy efficient.

3.3.3.2 The average age of vending equipment to be used in the facilities.

- **Reno Snax's Response:**
  The average of the machines that will be used in the facilities will be 5 years old.

3.3.3.3 The latest options in vending equipment available, including, but not limited to, options for credit card, key fob or coin-less machines, digital readouts, sure-vend, etc. that awarded vendor(s) are able to provide.

- **Reno Snax's Response:**
  We currently implement all up to date technologies on our machine including Credit Card Readers, key fob, sure-vend, wireless remote monitoring and digital readouts.

A. Vendors that propose to use alternate forms of payment must also include in their proposals how the systems would be installed and utilized at each facility, including all additional equipment, space, etc. that may be required.
   - **Reno Snax's Response:**
     All of our alternative forms of payment are preformed over the Verizon wireless network. No additional technology or equipment needs to be installed at the facilities.

B. Proposals that include the use of alternative forms of payment for vending machines must adhere to the 'no currency' policy (Section 3.3.4).
   - **Reno Snax's Response:**
     Reno Snax will provide adequate bill changer machines at each facility separate from the visiting rooms.

3.3.4 No Currency Policy
3.3.4.1 NDOC regulations prohibit inmates' families from bringing 'paper' currency (bills) into the visiting rooms; therefore, the awarded vendor(s) must be able to provide adequate dollar bill changers at each facility.

- **Reno Snax's Response:**
  Reno Snax will provide adequate bill changer machines at each facility separate from the visiting rooms.

3.4 VENDING MACHINE MAINTENANCE / REPAIR SERVICE

3.4.2 Proposals must include:
3.4.2.1 A description of your preventative maintenance schedule for machines in service.

- **Reno Snax's Response:**

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Reno Snax requires drivers/merchandisers to clean the machines at each visit. Additionally, we have a service technician thoroughly clean every machine at a minimum of once per year.

3.4.2.2 Response time for service on equipment at each facility.

- **Reno Snax's Response:**

  Reno Snax's service response time is 24hrs or less.

3.4.3 All vending machines will be required to have an attached sticker giving the facility the contact information of the awarded vendor, including but not limited to, name of company and telephone number to be called for emergency service.

- **Reno Snax's Response:**

  All vending machines are clearly marked with Reno Snax contact information.

3.5 PRODUCT REQUIREMENTS

3.5.1 Product Quality Assurance:

3.5.4 Proposals must include a brief description of products that will be carried in each machine, including which brands, pack size, etc.

- **Reno Snax's Response:**

  See Tab IX Other Informational Material section Appendix A Proposed Products. Briefly we carry all name brands product and healthy options packaged to fit our machines and client's needs.

3.6 FILLING OF VENDING MACHINES

3.6.3 Based on the facilities individual vending needs, proposals must include the frequency of delivery by location.

- **Reno Snax's Response:**

  Reno Snax is prepared to service all locations 7 days a week if needed. Reno Snax utilized the Cantaloupe Vending Management System which allows us to monitor every machine live through the online system.

3.7 PRICING / ALLOWABLE COST INCREASES

- **Reno Snax's Response:**

  All items are prices at fair market pricing. Reno Snax understands the pricing policy.

3.8 REFUND POLICY / ACCOUNT

3.8.1 Proposals must include the awarded vendor's refund process and policy.

- **Reno Snax's Response:**

  Reno Snax has a flexible refund policy to best fit the needs of each individual client. Our policy is to ensure that every customer receives a refund in a timely manner due to a machine malfunction. Reno Snax can supply refund bank, or mail refunds direct to customers. We will setup policies that will best suit the needs of each facility and post those policies in the vending areas.

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3.9 CUSTOMER SERVICE / MISC REPORTS

3.9.1 Upon request, quarterly reports and/or additional reports showing the gross volume of individual products at each facility must be provided.

- **Reno Snax's Response:**

  Reno Snax uses the most advanced Vending software available and can provide reports as needed.

3.9.1.1 Proposals must include examples of all reports that are available to the Department.

- **Reno Snax's Response:**

  Reno Snax can supply sales reports based on location, machine and individual item on a yearly, Monthly, Daily or Hourly schedule. With our Cantaloupe software we can build any needed report.

3.9.2 Proposals must include details on how you will provide for Customer Feedback and how you will solve customer complaints and/or disputes.

- **Reno Snax's Response:**

  Reno Snax will clearly display all contact information in vending area. All customer complaints and/or disputes will be addressed and solved with the Reno Snax staff.

3.10 PROPOSALS BY REGION / INDIVIDIUAL FACILITY

3.10.4 Proposals must include the criteria the awarded vendor(s) would use to determine the feasibility of expanding vending services to facilities not currently under contract. Facilities not currently under contract include:

- **Reno Snax's Response:**

  Reno Snax would be willing to do a site inspection on the Stewart Conservation Camp and determine if the site fits the needs of vending service. If it is decided so we will fit this facility into our Carson City route.

3.11 VENDING RELATED CUSTODIAL SERVICES

- **Reno Snax's Response:**

  Reno Snax prefers to do all the custodial services on our machines.

3.12 COMMENCEMENT OF CONTRACT / INSTALLATION SCHEDULE

3.12.1The awarded vendor must be prepared to install vending machines and be fully operational at all facilities under this contract no later than July 1, 2016.

- **Reno Snax's Response:**

  Reno Snax understands that there is a tight schedule between the award date and new service date. We ensure that we will be ready to provide all need machines at each facility before July 1, 2016.

3.12.2 Proposals must include an installation schedule for machines at each facility or region that is being proposed on.

- **Reno Snax's Response:**

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Reno Snax will provide a schedule for each facility to meet the July 1st, 2016 deadline which is based on the removal of the existing vendor's service. Reno Snax will do everything possible to minimize the gap between services.

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Tab VII. Section 4. Company Background and References

4.1 VENDOR INFORMATION

4.1.1 Vendors must provide a company profile in the table format below.

Reno Snax's Response:

Table 1: Reno Snax Vendor Information

Question	*Response*
Company name:	***Reno Snax***
Ownership (sole proprietor, partnership, etc.):	***Domestic Corporation***
State of incorporation:	***Nevada***
Date of incorporation:	***05/11/2012***
# of years in business:	***4***
List of top officers:	***Richard Schield***
Location of company headquarters:	***800 Stillwell Rd #40 Reno, NV 89512***
Location(s) of the company offices:	***800 Stillwell Rd #40 Reno, NV 89512***
Location(s) of the office that will provide the services described in this RFP:	***800 Stillwell Rd #40 Reno, NV 89512***
Number of employees locally with the expertise to support the requirements identified in this RFP:	***13***
Number of employees nationally with the expertise to support the requirements in this RFP:	***13***
Location(s) from which employees will be assigned for this project:	***800 Stillwell Rd #40 Reno, NV 89512***

4.1.2 **Please be advised**, pursuant to NRS 80.010, a corporation organized pursuant to the laws of another state must register with the State of Nevada, Secretary of State's Office as a foreign corporation before a contract can be executed between the State of Nevada and the awarded vendor, unless specifically exempted by NRS 80.015.

- **Reno Snax's Response:**

  Reno Snax is currently authorized and licensed to work in the State of Nevada with all health and safety standards.

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4.1.3 The selected vendor, prior to doing business in the State of Nevada, must be appropriately licensed by the State of Nevada, Secretary of State's Office pursuant to NRS76. Information regarding the Nevada Business License can be located at ***http://nvsos.gov***.

- **Reno Snax's Response:**

Question	***Response***
Nevada Business License Number:	***NV20121305767***
Legal Entity Name:	***Reno Snax***

Is "Legal Entity Name" the same name as vendor is doing business as?

Yes	***X***	No	

If "No", provide explanation.

4.1.4 Vendors are cautioned that some services may contain licensing requirement(s). Vendors shall be proactive in verification of these requirements prior to proposal submittal. Proposals that do not contain the requisite licensure may be deemed non-responsive.

- **Reno Snax's Response:**

Reno Snax is licensed to work in the State of Nevada in which we do business in. Our business license is included with in this proposal for your review.

4.1.5 Has the vendor ever been engaged under contract by any State of Nevada agency?

Yes		***No***	***X***

4.1.6 Are you now or have you been within the last two (2) years an employee of the State of Nevada, or any of its agencies, departments, or divisions?

Yes		***No***	***X***

4.1.7 Disclosure of any significant prior or ongoing contract failures, contract breaches, civil or criminal litigation in which the vendor has been alleged to be liable or held liable in a matter involving a contract with the State of Nevada or any other governmental entity. Any pending claim or litigation occurring within the past six (6) years which may adversely affect the vendor's ability to perform or fulfill its obligations if a contract is awarded as a result of this RFP must also be disclosed.

Does any of the above apply to your company?

Yes		***No***	***X***

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- ***4.1.8*** *Vendors must review the insurance requirements specified in* ***Attachment E, Insurance Schedule for RFP 3226.*** *Does your organization currently have or will your organization be able to provide the insurance requirements as specified in* ***Attachment E.***
- **Reno Snax's Response:**

  See tab IX for Attachment E

Yes	***X***	No	

4.1.9 Company background/history and why vendor is qualified to provide the services described in this RFP. Limit response to no more than five (5) pages.

- **Reno Snax's Response:**

  In 1976, our original founders set out to deliver the best vending machine services in Reno (and greater Northern Nevada) while maintaining the foundation of trust, service and quality as the company's core focus. Now, nearly 40 years later—and a name change—Reno Snax has created an innovative new vision around the same founding principles to continuously challenge the status quo of our industry. Family owned and operated by native Nevadans, we bring the best vending services in Reno and surrounds area. Our Missions to provide our clients with one-of-a-kind, high-quality vending-machine, coffee-machine and micro-market services in Reno, Sparks and the greater Northern Nevada. Our Vision for Reno Snax has one goal and one goal only: providing you with industry-leading, innovative, proactive vending machine options to fit your individual needs. We've partnered with leaders of the food service industry to provide the freshest vending options to continually deliver the best vending-machine service possible to you, our clients.

4.1.10 Length of time vendor has been providing services described in this RFP to the public and/or private sector. Please provide a brief description.

- **Reno Snax's Response:**

  Reno Snax has been providing vending services to the Northern Nevada area for nearly 40 years.

4.1.11 Financial information and documentation to be included in Part III, Confidential Financial Information of vendor's response in accordance with Section 8.5, Part III – Confidential Financial Information.

4.1.11.1 Dun and Bradstreet Number

- **Reno Snax's Response:**

  Dun and Bradstreet Number: 065597450

4.1.11.2 Federal Tax Identification Number

- **Reno Snax's Response:**

  Federal Tax Identification Number: 1014224250-001

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4.1.11.3 The last two (2) years and current year interim:

A. Profit and Loss Statement

B. Balance Statement

- **Reno Snax's Response:**

See Tab IX Other Informational Material section Appendix B Profit and Loss Statement and Appendix C Balance Statement.

4.2 SUBCONTRACTOR INFORMATION

4.2.1 Does this proposal include the use of subcontractors?

Yes		***No***	***X***

4.3 BUSINESS REFERENCES

4.3.1Vendors should provide a minimum of three (3) business references from similar projects performed for private, state and/or large local government clients within the last ten (10) years.

4.3.2 Vendors must provide the following information for every business reference provided by the vendor and/or subcontractor:

The "Company Name" must be the name of the proposing vendor or the vendor's proposed subcontractor.

- **Reno Snax's Response:**

A list of our client references is as follows:.

Reference #:	***1***		
Company Name:	***Alorica***		
Identify role company will have for this RFP project (Check appropriate role below):			
X	*VENDOR*		*SUBCONTRACTOR*
Project Name:	Micro Market		
Primary Contact Information			
Name:		***Mike Moore***	
Street Address:		***1315 Financial Blvd***	
City, State, Zip:		***Reno, NV 89502***	
Phone, including area code:		***775-332-0300***	
Facsimile, including area code:			
Email address:			
Alternate Contact Information			
Name:			
Street Address:			
City, State, Zip:			
Phone, including area code:			

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Facsimile, including area code:	
Email address:	
Project Information	
Brief description of the project/contract and description of services performed, including technical environment (i.e., software applications, data communications, etc.) if applicable:	***Providing Micro Market / Vending Services to over 600 employees 7 days a week.***
Original Project/Contract Start Date:	***October 2014***
Original Project/Contract End Date:	***Current***
Original Project/Contract Value:	***$250,000 Annually***
Final Project/Contract Date:	
Was project/contract completed in time originally allotted, and if not, why not?	***On going***
Was project/contract completed within or under the original budget/ cost proposal, and if not, why not?	

Reference #:	**2**		
Company Name:	***Western Nevada Community College***		
Identify role company will have for this RFP project (Check appropriate role below):			
X	*VENDOR*		*SUBCONTRACTOR*
Project Name:			
Primary Contact Information			
Name:		***Christina Hillis***	
Street Address:		***2201 West College Parkway***	
City, State, Zip:		***Carson City, NV 89703***	
Phone, including area code:		***775-445-3000***	
Facsimile, including area code:			
Email address:			
Alternate Contact Information			
Name:			
Street Address:			
City, State, Zip:			
Phone, including area code:			

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Facsimile, including area code:	
Email address:	
Project Information	
Brief description of the project/contract and description of services performed, including technical environment (i.e., software applications, data communications, etc.) if applicable:	***Providing Vending Services to 5 campus locations across Northern Nevada.***
Original Project/Contract Start Date:	***June 2014***
Original Project/Contract End Date:	***Current***
Original Project/Contract Value:	***$75,000 Annually***
Final Project/Contract Date:	***On going***
Was project/contract completed in time originally allotted, and if not, why not?	***On going***
Was project/contract completed within or under the original budget/ cost proposal, and if not, why not?	

Reference #:	***3***		
Company Name:	***Nugget Hotel and Casino***		
Identify role company will have for this RFP project (Check appropriate role below):			
X	*VENDOR*		*SUBCONTRACTOR*
Project Name:			
Primary Contact Information			
Name:		***Jeffery Fuld***	
Street Address:		***1100 Nugget Ave***	
City, State, Zip:		***Sparks, NV 89431***	
Phone, including area code:		***775-356-3300***	
Facsimile, including area code:			
Email address:			
Alternate Contact Information			
Name:			
Street Address:			
City, State, Zip:			
Phone, including area code:			

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Facsimile, including area code:	
Email address:	
Project Information	
Brief description of the project/contract and description of services performed, including technical environment (i.e., software applications, data communications, etc.) if applicable:	***Guest and Employee Vending Services for all Snack machines.***
Original Project/Contract Start Date:	***October 2014***
Original Project/Contract End Date:	***On Going***
Original Project/Contract Value:	***$131,000 Annually***
Final Project/Contract Date:	***On going***
Was project/contract completed in time originally allotted, and if not, why not?	***On going***
Was project/contract completed within or under the original budget/ cost proposal, and if not, why not?	

4.4 VENDOR STAFF RESUMES

A resume must be completed for each proposed key personnel responsible for performance under any contract resulting from this RFP per Attachment G, Proposed Staff Resume.

- **Reno Snax's Response:**

Employee Name	***Position***	***Years of Vending Service***
Chris Dowd *	***Business Development Manager***	***1***
Peter Tyzbir *	***Product and Service Manager***	***16***
Kirt Nelson *	***Senior Service Technician***	***20***
Matt Estrada	***Route Driver-Carson City/Gardnerville/Tahoe***	***16***
Annette Sundland	***Customer Service and Administration***	***3***
Rick Schnaible	***Route Driver-East Rural***	***2***

****INDICATES KEY PERSONNEL***

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Tab VIII. Attachment G – Proposed Staff Resumes

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Tab IX. Other Information Material

Appendix A: Proposed Products
Attachment E: Insurance Schedule for RFP 3226

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Appendix A: Proposed Products

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Attachment E: Insurance Schedule for RFP 3226

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