Zenith American
SOLUTIONS

December 11, 2013

Ms. Marcy Troescher
Procurement Staff Member
515 E. Musser Street, Suite 300
Carson City, NV 89701

RE: Request for Proposal #3086
Third Party Administrative Services
Nevada Department of Corrections

Dear Ms. Troescher;

On behalf of Zenith American Solutions, I am pleased to submit our proposal for continued Administrative Service to the Nevada Department of Corrections.

It has been our privilege to provide claims administration services to NDOC. Over the past 10+ years we have enjoyed a close working relationship with the NDOC Representatives and have become very knowledgeable with the unique claims management requirements of your program. Additionally, our systems are programmed, our staff is trained and your networks are in place to continue to provide ongoing services without program disruption. It is our commitment to work with the NDOC leadership to continue to improve our services. We look forward to continuing our relationship far into the future.

Please do not hesitate to contact me should you have any questions or need any additional information.

Warm Regards,

Annette M. English

Senior Vice President

SW Region