

Tab I – Title Page

**The State of Nevada Purchasing Division
PC/LAN Technician**

“Master”

Part I A – Technical Proposal	
RFP Title:	PC/LAN Technician
RFP:	3259
Vendor Name:	Computer Technical Services Inc.
Address:	5850 S. Polaris Ave. Las Vegas NV 89118
Proposal Opening Date:	September 15th 2016
Proposal Opening Time:	2:00 PM



**COMPUTER
TECHNICAL
SERVICES**

5850 South Polaris Ave Suite 500 Las Vegas NV 89118
Phone (800) 276-3898 E-Mail cts@computertechnical.com

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Tab III - Vendor Information Sheet

V1	Firm Name	<i>Computer Technical Services, Inc.</i>	
V2	Street Address	<i>5850 S. Polaris Ave. Suite 500</i>	
V3	City, State, ZIP	<i>Las Vegas, Nevada 89118</i>	
V4	Telephone Number		
	Area Code: <i>702</i>	Number: <i>368-1885</i>	Extension:
V5	Facsimile Number		
	Area Code: <i>702</i>	Number: <i>368-1889</i>	Extension:
V6	Toll Free Number		
	Area Code: <i>800</i>	Number: <i>276-3898</i>	Extension:
V7	<i>Contact Person for Questions / Contract Negotiations, including address if different than above</i>		
	Name: <i>Kathleen Sturek or Richard B. Sturek</i>		
	Title: <i>CEO – President</i>		
	Address: <i>5850 S. Polaris Ave. Suite 500 Las Vegas, NV 89118</i>		
Email Address: <i>ksturek@computertechnical.com – rsturek@computertechnical.com</i>			
V8	Telephone Number for Contact Person		
	Area Code: <i>702</i>	Number: <i>368-1885</i>	Extension:
V9	Facsimile Number for Contact Person		
	Area Code: <i>702</i>	Number: <i>368-1889</i>	Extension:
V10	<i>Name of Individual Authorized to Bind the Organization</i>		
	Name: <i>Kathleen M. Sturek</i>		Title: <i>CEO</i>
V11	Signature (<i>Individual must be legally authorized to bind the vendor per NRS 333.337</i>)		
	Signature:		Date: <i>September 12, 2016</i>

Tab IV - State Documents

Section 9.2.2.4 (A) Amendment Signature Page

A. Vendor shall sign and return this amendment with proposal submitted.

State of Nevada Department of Administration Purchasing Division 515 E. Mouser Street, Suite 300 Carson City, NV 89701		Brian Sandoval Governor Jeffrey Haag Administrator
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SUBJECT:	Amendment 1 to Request for Proposal 3259
RFP TITLE:	PC/LAN Technician
DATE OF AMENDMENT:	8/16/2016
DATE OF RFP RELEASE:	8/15/2016
OPENING DATE:	September 15, 2016
OPENING TIME:	2:00 PM
CONTACT:	Marcy Troescher, Purchasing Officer

The following shall be a part of RFP 3259. If a vendor has already returned a proposal and any of the information provided below changes that proposal, please submit the changes along with this amendment. You need not re-submit an entire proposal prior to the opening date and time.

After its release, it was discovered that RFP 3259 contained a formatting error that affected the *format* of the RFP, but NOT the information contained in the document.

The RFP document on the Purchasing Division website at <http://purchasing.nv.gov> has been replaced with a revised version. Disregard and delete any copies of RFP 3259 that were downloaded on August 15, 2016. The replacement document, *RFP 3259 Revised*, is now available on the Purchasing Division website.

ALL ELSE REMAINS THE SAME FOR RFP 3259.

Vendor must sign and return this amendment with proposal submitted.

Vendor Name:	Computer Technical Services Inc.		
Authorized Signature:			
Title:	CEO	Date:	09/12/2016

This document must be submitted in the "State Documents" section/tab of vendors' technical proposal.

RFP 3259 Amendment 1



Section 9.2.2.4 (B) Attachment A – Confidentiality and Certification of Indemnification

Submitted proposals, which are marked "confidential" in their entirety, or those in which a significant portion of the submitted proposal is marked "confidential" will not be accepted by the State of Nevada. Pursuant to NRS 333.333, only specific parts of the proposal may be labeled a "trade secret" as defined in NRS 600A.030(5). All proposals are confidential until the contract is awarded; at which time, both successful and unsuccessful vendors' technical and cost proposals become public information.

In accordance with the Submittal Instructions of this RFP, vendors are requested to submit confidential information in separate binders marked "Part I B Confidential Technical" and "Part III Confidential Financial".

The State will not be responsible for any information contained within the proposal. Should vendors not comply with the labeling and packing requirements, proposals will be released as submitted. In the event a governing board acts as the final authority, there may be public discussion regarding the submitted proposals that will be in an open meeting format, the proposals will remain confidential.

By signing below, I understand it is my responsibility as the vendor to act in protection of the labeled information and agree to defend and indemnify the State of Nevada for honoring such designation. I duly realize failure to so act will constitute a complete waiver and all submitted information will become public information; additionally, failure to label any information that is released by the State shall constitute a complete waiver of any and all claims for damages caused by the release of the information.

This proposal contains Confidential Information, Trade Secrets and/or Proprietary information as defined in Section 2 "ACRONYMS/DEFINITIONS."

Please initial the appropriate response in the boxes below and provide the justification for confidential status.

Part I B – Confidential Technical Information			
YES		NO	X
Justification for Confidential Status			

A Public Records CD has been included for the Technical and Cost Proposal			
YES		NO	X

Part III – Confidential Financial Information			
YES		NO	X
Justification for Confidential Status			

Computer Technical Services, Inc.

Company Name

Signature

Kathleen M. Sturek

Print Name

September 12th 2016

Date



Section 9.2.2.4 (C) Attachment C – Vendor Certifications

Vendor agrees and will comply with the following:

- (1) Any and all prices that may be charged under the terms of the contract do not and will not violate any existing federal, State or municipal laws or regulations concerning discrimination and/or price fixing. The vendor agrees to indemnify, exonerate and hold the State harmless from liability for any such violation now and throughout the term of the contract.
(2) All proposed capabilities can be demonstrated by the vendor.
(3) The price(s) and amount of this proposal have been arrived at independently and without consultation, communication, agreement or disclosure with or to any other contractor, vendor or potential vendor.
(4) All proposal terms, including prices, will remain in effect for a minimum of 180 days after the proposal due date. In the case of the awarded vendor, all proposal terms, including prices, will remain in effect throughout the contract negotiation process.
(5) No attempt has been made at any time to induce any firm or person to refrain from proposing or to submit a proposal higher than this proposal, or to submit any intentionally high or noncompetitive proposal. All proposals must be made in good faith and without collusion.
(6) All conditions and provisions of this RFP are deemed to be accepted by the vendor and incorporated by reference in the proposal, except such conditions and provisions that the vendor expressly excludes in the proposal. Any exclusion must be in writing and included in the proposal at the time of submission.
(7) Each vendor must disclose any existing or potential conflict of interest relative to the performance of the contractual services resulting from this RFP. Any such relationship that might be perceived or represented as a conflict should be disclosed. By submitting a proposal in response to this RFP, vendors affirm that they have not given, nor intend to give at any time hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant or any employee or representative of same, in connection with this procurement. Any attempt to intentionally or unintentionally conceal or obfuscate a conflict of interest will automatically result in the disqualification of a vendor's proposal. An award will not be made where a conflict of interest exists. The State will determine whether a conflict of interest exists and whether it may reflect negatively on the State's selection of a vendor. The State reserves the right to disqualify any vendor on the grounds of actual or apparent conflict of interest.
(8) All employees assigned to the project are authorized to work in this country.
(9) The company has a written equal opportunity policy that does not discriminate in employment practices with regard to race, color, national origin, physical condition, creed, religion, age, sex, marital status, sexual orientation, developmental disability or handicap.
(10) The company has a written policy regarding compliance for maintaining a drug-free workplace.
(11) Vendor understands and acknowledges that the representations within their proposal are material and important, and will be relied on by the State in evaluation of the proposal. Any vendor misrepresentations shall be treated as fraudulent concealment from the State of the true facts relating to the proposal.
(12) Vendor must certify that any and all subcontractors comply with Sections 7, 8, 9, and 10, above.
(13) The proposal must be signed by the individual(s) legally authorized to bind the vendor per NRS 333.337.

Computer Technical Services, Inc.

Vendor Company Name

Vendor Signature
Kathleen M. Sturek
Print Name

September 12th 2016
Date



Section 9.2.2.4 (D) Vendor Licensing

CTS Response – Below is CTS’s major Industry Authorized Service Provider (ASP) licenses

**Fujitsu Service Account: 239177
Dell Customer Number: 30520514**

**IBM/Lenovo Location ID:
L1210200138
Xerox Customer Number: 66577**

CTS also holds Electronics Reseller & Business Licenses in California & Nevada

CLARK COUNTY BUSINESS LICENSE

LICENSE NUMBER: 1001020-456
 LICENSE PERIOD: 03/01/2016 - 02/28/2017

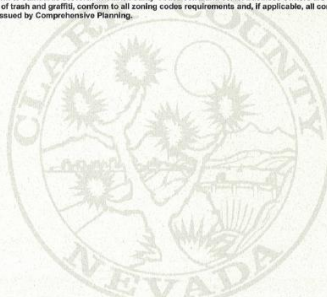
POST IN A CONSPICUOUS PLACE AT THE BUSINESS LOCATION

ISSUED TO:
 Computer Technical Services Inc Nev
 5850 Polaris Ave Ste 500
 Las Vegas, NV 89118

BUSINESS LOCATION ADDRESS:
 5850 Polaris Ave Ste 500
 Las Vegas, NV 89118

TYPE OF LICENSE: Computer/Data Processing - service
 LAND USE: M-D

All signage must conform to standards set forth in Clark County Codes 30.72 and 30.48. Business owners are responsible to keep business property free of trash and graffiti, conform to all zoning codes requirements and, if applicable, all conditions set forth in a Notice of Final Action issued by Comprehensive Planning.



DISCLAIMER
 ISSUANCE OF A BUSINESS LICENSE IS NOT AN ENDORSEMENT OF THE BUSINESS PRACTICE OF THE LICENSEE.
 PLEASE SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

Jacqueline R. Holloway
 JACQUELINE R. HOLLOWAY
 DIRECTOR OF BUSINESS LICENSE

DEPARTMENT OF BUSINESS LICENSE
 500 S GRAND CENTRAL PARKWAY
 BOX 501010
 LAS VEGAS NV 89155-1810
 PHONE: (702) 455-4252

DEPARTMENT OF TAXATION **NEVADA SALES TAX PERMIT** CARSON CITY, NEVADA 89710

THIS PERMIT IS NOT TRANSFERABLE **POST IN CONSPICUOUS PLACE**

Pursuant to an application duly filed and payment of prescribed fees, the below named is hereby granted permits subject to provisions of NRS 372, 374 and 377 to engage in business as a seller of tangible personal property as defined by statute. This permit is valid until canceled, revoked or suspended for cause as provided by law.

(Please refer to your account number in all correspondence)

Account Number 1163661 Date Issued _____

COMPUTER TECHNICAL SERVICES INC
 DBA: COMPUTER TECHNICAL SERVICES INC
 4275 BELL DR #5
 LAS VEGAS NV 89118

Section 9.2.2.4 (E) Certifications



Tab V - Attachment B

Attachment B – Technical Proposal Certification of Compliance With Terms and Conditions of RFP

I have read, understand and agree to comply with the terms and conditions specified in this Request for Proposal.

YES X I agree to comply with the terms and conditions specified in this RFP.

NO I do not agree to comply with the terms and conditions specified in this RFP.

In order for any exceptions and/or assumptions to be considered they MUST be documented in detail in the tables below. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline. Vendors must be specific. Nonspecific exceptions or assumptions may not be considered. If the exception or assumption requires a change in the terms or wording of the contract, the scope of work, or any incorporated documents, vendors must provide the specific language that is being proposed in the tables below.

Computer Technical Services, Inc.

Company Name

Signature

Kathleen M. Sturek

Print Name

September 12th 2016

Date

Vendors MUST use the following format. Attach additional sheets if necessary.

EXCEPTION SUMMARY FORM

Table with 3 columns: RFP SECTION NUMBER, RFP PAGE NUMBER, EXCEPTION (Complete detail regarding exceptions must be identified)

ASSUMPTION SUMMARY FORM

Table with 3 columns: RFP SECTION NUMBER, RFP PAGE NUMBER, ASSUMPTION (Complete detail regarding assumptions must be identified)

CTS Response - CTS has no Exceptions or Assumptions regarding this RFP.

Tab VI - Section 3 - Scope of Work

Section 3.1 Required Elements (Cut & Paste from RFP)

Normal working hours are 7:00 a.m. – 6:00 p.m., Monday through Friday, Pacific Time. At any given time, the following services, to be provided by journey-level, trained vendor staff, may be required on an as-needed, on-call basis:

- 3.1.1 Install printers, configure for local or network use, as well as installing any software required by printer;
- 3.1.2 Detect and remove viruses and Spyware on infected machines;
- 3.1.3 Troubleshoot PC hardware, software and networking issues;
- 3.1.4 Perform installations, maintenance, upgrades, tech support and repair/replacement of equipment;
- 3.1.5 Configure the Microsoft Office Suite, including Outlook, for end-users;
- 3.1.6 Provide technical support, installations, diagnostics and troubleshooting of hardware and software;
- 3.1.7 Assist with vendor communication on technical issues, such as HP, Hughes-Callahan, Gateway, Dell, etc.;
- 3.1.8 Make modifications to local network topography, such as making connections from switch to port "hot" for agencies;
- 3.1.9 CAT5 wiring, troubleshooting, and repair;
- 3.1.10 Replace warranty and non-warranty parts for agency hardware. Vendors must be Dell Certified, or be capable of obtaining Dell Certification at the time of the award;
- 3.1.11 Recover lost or missing files from backup; and
- 3.1.12 Install SQL databases.
- 3.1.13 Successful vendor(s) must maintain average response time of four (4) business hours and maximum response time of one (1) business day. Business hours are 7:00 a.m. – 6:00 p.m., Monday through Friday, Pacific Time. Response time is measured from time of dispatch to time of arrival on-site at customer agency to perform services.
- 3.1.14 Successful vendor(s) must maintain average customer survey score of not less than 3 (on a scale of 1-5, with 5 being the best) in any category.
- 3.1.15 Proof of insurance coverage (including Additional Insured endorsements and required waiver(s) with at least the prescribed limits found in Attachment E must be received by Nevada State Purchasing before the final contract can be signed by the State of Nevada.
- 3.1.16 Awarded vendors must include in the Technical Proposal a list of names of all employees who will be providing services as result of this RFP. Records of persons working at a using agency will be retained daily by the using agency's representative/designee.

CTS RESPONSE: - CTS has read the section above completely and agrees to provide all required services listed above and any new or additional services that may be required to perform under this contract.

- 1.1.1 Background Checks
 - 1.1.1.1 All contractor and subcontractor personnel assigned to the contract must have a background check from the Federal Bureau of Investigation pursuant to NRS 239B.010. All fingerprints must be forwarded to the Central Repository for Nevada Records of Criminal History for submission to the Federal Bureau of Investigation.
 - 1.1.1.2 Any employee of the selected vendor who will require any type of system access must have a State Background Check (as identified in Section 3.1.17.4 "A" below) before system access will be granted. The vendor or its employees may be denied access to the premises if they have not been security cleared.
 - 1.1.1.3 All costs associated with this process will be at the contractor's expense.
 - 1.1.1.4 The contractor shall provide to the Enterprise Information Technology Services (EITS) Division, Office of Information Security (OIS) the following documents:
 - A. A State or Personal Background Check for the state the individual claims as their permanent residency. The contractor can use the following site which has immediate results: <http://www.integriscan.com>. Once the contractor has a copy of their personal background check from their state of record, they will forward those results to the designated State representative, who will then forward it to EITS OIS in order to obtain approval for interim system access;
 - B. A Civil Applicant Waiver Form, signed by the contractor(s); and
 - C. A Prior Arrests and Criminal Conviction Disclosure Form, signed by the contractor(s).
 - 1.1.1.5 If from out of state, contractor must provide OIS two (2) completed fingerprint cards from a local sheriff's office (or other law enforcement agency).
 - 1.1.1.6 If doing the out-of-state fingerprint cards, the contractor must provide to OIS a money order or cashier's check made payable to the General Services Division in the amount of \$48.50 or current rate at time of submission.
 - 1.1.1.7 In lieu of the out-of-state fingerprint cards, contractors may perform **LiveScan** fingerprinting at the Nevada Department of Public Safety.
 - 1.1.1.8 If doing **LiveScan** fingerprinting, the contractor must provide OIS a money order or cashier's check made payable to the General Services Division in the amount of: \$37.50, or current rate at time of submission.
 - 1.1.1.9 In lieu of the above background check and subject to acceptance by the Chief Information Security Officer, contractor may submit a current active federal authority security clearance (FBI, DoD, NSA).
 - 1.1.1.10 Contractor(s) may not begin work until such time as they have been cleared by the EITS's Office of Information Security.
 - 1.1.1.11 Background checks are reviewed by the State Chief Information Security Officer and findings may result in the removal of vendor staff from the project.

CTS Response: - CTS has read this section completely and agrees to all required background check requirements listed above and any new or additional requirements that may be required to perform under this contract.

3.1.17 Warranty/Maintenance and Service

Proposals should include details regarding vendor's standard warranties for maintenance and service.

CTS Response: - CTS is an authorized service center for most major manufacturers such as; Dell, Lexmark, Fujitsu, IBM, Lenovo, Xerox. CTS will perform all manufacturer warranty repair and or service at the equipment location at no additional cost to the State of Nevada or its agencies. CTS will provide all services listed by the manufacturer as a "Warranty Service"; however, as an example, if the manufacturer does not cover shipping costs of equipment needing to be sent back to the manufacturer for repair or replacement, this will be billed back to the State of Nevada or requesting agency. Any equipment that is no longer under manufacturer warranty will be repaired at the stated charges in the Cost Proposal section of this proposal. CTS technicians will diagnose hardware/software problems and provide the State of Nevada using agency with a quote to repair or upgrade failed equipment. Once the quote has been accepted CTS will complete the repair or service within a reasonable time with minimum disruption to the end users. CTS has established professional relationships with most major software/hardware providers. CTS will provide a 90 day warranty of parts and labor for any non-warranty repair or service.

Tab VII - Section 4 – Company Background and References

Section 4.1 Vendor Information

Vendors must provide a company profile in the table format below.

Question	Response
Company name:	<i>Computer Technical Services, Inc.</i>
Ownership (sole proprietor, partnership, etc.):	<i>Corporation</i>
State of incorporation:	<i>Nevada</i>
Date of incorporation:	<i>Aug 1984 (CA) Dec, 14th 1999 (NV)</i>
# of years in business:	<i>32</i>
List of top officers:	<i>Kathleen M. Sturek, Richard B. Sturek</i>
Location of company headquarters:	<i>Las Vegas Nevada</i>
Location(s) of the company offices:	<i>Las Vegas, Reno, San Diego</i>
Location(s) of the office that will provide the services described in this RFP:	<i>Las Vegas & Reno</i>
Number of employees locally with the expertise to support the requirements identified in this RFP:	<i>8</i>
Number of employees nationally with the expertise to support the requirements in this RFP:	<i>12</i>
Location(s) from which employees will be assigned for this project:	<i>Las Vegas & Reno</i>

Section 4.1.2 Nevada Secretary of State Office

Please be advised, pursuant to NRS 80.010, a corporation organized pursuant to the laws of another state must register with the State of Nevada, Secretary of State’s Office as a foreign corporation before a contract can be executed between the State of Nevada and the awarded vendor, unless specifically exempted by NRS 80.015.

Section 4.1.3 State of Nevada Business License

The selected vendor, prior to doing business in the State of Nevada, must be appropriately licensed by the State of Nevada, Secretary of State’s Office pursuant to NRS76. Information regarding the Nevada Business License can be located at <http://sos.state.nv.us>.

Question	Response
Nevada Business License Number:	<i>NV19991456090</i>
Legal Entity Name:	<i>Computer Technical Services, Inc.</i>

Is “Legal Entity Name” the same name as vendor is doing business as?

Yes	X	No	
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If “No,” provide explanation.

Section 4.1.4 Licensing Requirements

Vendors are cautioned that some services may contain licensing requirement(s). Vendors shall be proactive in verification of these requirements prior to proposal submittal. Proposals that do not contain the requisite licensure may be deemed non-responsive.

Section 4.1.5 State of Nevada Contract

Has the vendor ever been engaged under contract by any State of Nevada agency?

Yes	X	No	
-----	----------	----	--

If "Yes," complete the following table for each State agency for whom the work was performed. Table can be duplicated for each contract being identified.

Question	Response
Name of State agency:	<i>"Please see attached Exhibit (A) on Page 29"</i>
State agency contact name:	
Dates when services were performed:	
Type of duties performed:	
Total dollar value of the contract:	

Section 4.1.6 Employee of State of Nevada

Are you now or have you been within the last two (2) years an employee of the State of Nevada, or any of its agencies, departments, or divisions?

Yes		No	X
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If "Yes," please explain when the employee is planning to render services, while on annual leave, compensatory time, or on their own time?

If you employ (a) any person who is a current employee of an agency of the State of Nevada, or (b) any person who has been an employee of an agency of the State of Nevada within the past two (2) years, and if such person will be performing or producing the services which you will be contracted to provide under this contract, you must disclose the identity of each such person in your response to this RFP, and specify the services that each person will be expected to perform.

Section 4.1.7 Disclosures

Disclosure of any significant prior or ongoing contract failures, contract breaches, civil or criminal litigation in which the vendor has been alleged to be liable or held liable in a matter involving a contract with the State of Nevada or any other governmental entity. Any pending claim or litigation occurring within the past six (6) years which may adversely affect the vendor's ability to perform or fulfill its obligations if a contract is awarded as a result of this RFP must also be disclosed.

Does any of the above apply to your company?

Yes		No	X
-----	--	----	----------

If "Yes," please provide the following information. Table can be duplicated for each issue being identified.

Question	Response	
Date of alleged contract failure or breach:		
Parties involved:		
Description of the contract failure, contract breach, or litigation, including the products or services involved:		
Amount in controversy:		
Resolution or current status of the dispute:		
If the matter has resulted in a court case:	Court	Case Number
Status of the litigation:		

Section 4.1.8 Insurance Requirements

Vendors must review the insurance requirements specified in **Attachment E, Insurance Schedule for RFP 3259**. Does your organization currently have or will your organization be able to provide the insurance requirements as specified in **Attachment E**.

Yes	X	No	
-----	----------	----	--

Any exceptions to the insurance requirements **must** be identified on **Attachment B, Technical Proposal Certification of Compliance with Terms and Conditions of RFP**. In order for any exceptions to the insurance requirements to be considered they must be documented in detail in **Attachment B**. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission.

Upon contract award, the successful vendor **must** provide the Certificate of Insurance identifying the coverages as specified in **Attachment E, Insurance Schedule for RFP 3259**.

Section 4.1.8 Attachment E RFP 3259 INSURANCE SCHEDULE

CTS Response - State of Nevada Purchasing Division currently has on file CTS's most current certificate of insurance that meet this RFP's requirements.

Section 4.1.9 Company Background/History

Company background/history and why vendor is qualified to provide the services described in this RFP. Limit response to no more than five (5) pages.

CTS Response: - Computer Technical Services, Inc. (CTS) for the past 32 years has provided field level support and maintenance for desktop and laptop computers, Intel based Servers, laser and impact printers including high-end color printers, scanners, and related equipment for Government & Corporate clients. CTS has been successfully providing the services requested in this RFP to the State of Nevada and its agencies for the past 8 years and we hope to continue for many more years.

Our technical approach for providing responsive and cost effective basic maintenance and support of PC/LAN systems for the State of Nevada as specified in the Statement of Work (SOW) is based on our proven company experience in providing comparable services for the State of Nevada and other similar clients over the past 32 years. The same technical and management approach, controls, and quality assurance procedures and resources to be utilized in the successful conduct of the State of Nevada contract have been demonstrated and proven on similar large-scale contracts. If selected (again) as the service provider for the State of Nevada, Richard B. Sturek, President, will personally take responsibility for management of this contract. Mr. Sturek will work closely with State of Nevada IT management to ensure that all state requirements are satisfied & CTS's services to the State continue in a professional and cost effective manner. Over the past 4 years of CTS providing the services in this RFP to the State, we have never delayed or refused service to remote State of Nevada agencies. In fact we have on several occasions stopped by remote State agencies such as: Public Defenders (Ely) when we are in the area to simply check their status at no cost to the agency. This shows the dedication CTS has to its customers; our mission is customer satisfaction from management to end users.

The high quality of support services provided by CTS is evident by our very long and sustained contractual relationship with large government and corporate clients as follows:

- (1) Sharp Health Care of San Diego CA. 5000 computers, 2500 printers (30 years continuous service)***
- (2) Clark County Government offices Las Vegas, Nevada 7000 computers, 4500 printers (16 years)***
- (3) McCarran International Airport, Las Vegas NV, 400 computers 700 printers (16 years)***
- (4) Las Vegas Valley Water District 2400 computers, 450 printers (16 years)***

These contracts are all currently active and CTS has successfully completed several other major on-site contracts such as desktop maintenance support for the Naval Weapons Center China Lake (7 year contract and several thousand computers and printers), desktop and printer maintenance services for the County of San Diego (11 year contract and 10000 computers and printers), plus other similar contracts. CTS has a proven track record in meeting contractual deadlines on time and without customer complaints. Our company has never had a disallowed invoice and, therefore, no "Red Lighting" procedures have ever been brought against our company.

CTS is a major authorized service center in Las Vegas, Carson City/Reno and San Diego areas for DELL, Xerox, IBM, Lenovo and other equipment manufacturers. CTS is certified through the Metropolitan Water District of Southern California Account #26257 as a small business (women owned) enterprise. The company was founded in San Diego, California in 1983 to provide outstanding professional computer maintenance and support services to federal, state and local government offices and private corporations.

Based on our 32 years of experience in contracts comparable to the State of Nevada PC/LAN Support contract, our professional help desk services, expert on-site technical staff, and hands on management from company owners, CTS will not only meet the State of Nevada SOW requirements and expectations but will exceed them.

Section 4.1.10 Length of Service

Length of time vendor has been providing services described in this RFP to the public and/or private sector. Please provide a brief description.



CTS Response: -CTS has been providing similar services for State & Local Government agencies since 1985

Section 4.2 Subcontractor Information

Does this proposal include the use of subcontractors? Check the appropriate response in the table below.

Yes		No	X
-----	--	----	----------

Section 4.3 Business References

Vendors should provide a minimum of three (3) business references from similar projects performed for private, state and/or large local government clients within the last three (3) years.

Vendors must provide the following information for *every* business reference provided by the vendor and/or subcontractor:

Section 4.3.1 Business Reference Form

The "Company Name" must be the name of the proposing vendor or the vendor's proposed subcontractor.

Reference #:	<i>1</i>		
Company Name:	<i>Computer Technical Services, Inc.</i>		
<i>Identify role company will have for this RFP project (Check appropriate role below):</i>			
<i>X</i>	<i>VENDOR</i>		<i>SUBCONTRACTOR</i>
Project Name:	<i>Clark County Nevada Computer Systems Maintenance Services RFP No. 601985-10</i>		
Primary Contact Information			
Name:	<i>Martin Bennett Manager, Technical Services</i>		
Street Address:	<i>500 S. Grand Central Parkway</i>		
City, State, Zip	<i>Las Vegas, NV 89155</i>		
Phone, including area code:	<i>702-455-3021</i>		
Facsimile, including area code:			
Email address:	<i>Martin.Bennett@ClarkCountyNV.gov</i>		
Alternate Contact Information			
Name:	<i>Mark Mathews Supervising Systems Technician</i>		
Street Address:	<i>500 S. Grand Central Parkway</i>		
City, State, Zip	<i>Las Vegas, NV 89155</i>		
Phone, including area code:	<i>702-604-0360</i>		
Facsimile, including area code:			
Email address:	<i>markm@clarkcountynv.gov</i>		
Project Information			
Brief description of the project/contract and description of services performed, including technical environment (i.e., software applications, data communications, etc.) if applicable:	<i>Personal Computer Maintenance Services, On-site PC, Server, Printer & Peripheral repair and maintenance for over 10,000.00 Dell, HP & others devices.</i>		
Original Project/Contract Start Date:	<i>Dec 1997 to Dec 2010 Then Dec 2010 to Present</i>		



Original Project/Contract End Date:	<i>July 2020</i>
Original Project/Contract Value:	<i>\$5,300,000.00 from 1997 to 2010/ 2010 to Present \$3,333,938.</i>
Final Project/Contract Date:	<i>2020</i>
Was project/contract completed in time originally allotted, and if not, why not?	<i>Yes</i>
Was project/contract completed within or under the original budget/ cost proposal, and if not, why not?	<i>Yes</i>

Reference #:	<i>2</i>		
Company Name:	<i>Computer Technical Services, Inc.</i>		
<i>Identify role company will have for this RFP project (Check appropriate role below):</i>			
<input checked="" type="checkbox"/>	VENDOR	<input type="checkbox"/>	SUBCONTRACTOR
Project Name:	<i>Las Vegas Valley Water District, Nevada Computer Systems Maintenance Services RFP No. 601985-10</i>		
Primary Contact Information			
Name:	<i>Robert Mika</i>		
Street Address:	<i>1001 S Valley View</i>		
City, State, Zip	<i>Las Vegas, NV 89153</i>		
Phone, including area code:	<i>702-258-3131</i>		
Facsimile, including area code:	<i>702-258-3883</i>		
Email address:	<i>Robert.mika@lvvwd.com</i>		
Alternate Contact Information			
Name:			
Street Address:			
City, State, Zip			
Phone, including area code:			
Facsimile, including area code:			
Email address:			
Project Information			
Brief description of the project/contract and description of services performed, including technical environment (i.e., software applications, data communications, etc.) if applicable:	<i>Personal Computer Maintenance Services, On-site PC, Server, Printer & Peripheral repair and maintenance for over 1700 Dell, HP & others devices.</i>		
Original Project/Contract Start Date:	<i>Dec 1997 to Dec 2010 Then Dec 2010 to Present</i>		
Original Project/Contract End Date:	<i>Dec 2010</i>		
Original Project/Contract Value:	<i>\$2,346,966.36 from 1997 to 2010/ 2010 to Present \$1,385,038.39</i>		
Final Project/Contract Date:	<i>2015</i>		
Was project/contract completed in time originally allotted, and if not, why not?	<i>Yes</i>		
Was project/contract completed within or under the original budget/ cost proposal, and if not, why not?	<i>Yes</i>		



Reference #:	3		
Company Name:	<i>Computer Technical Services, Inc.</i>		
<i>Identify role company will have for this RFP project (Check appropriate role below):</i>			
<input checked="" type="checkbox"/>	VENDOR	<input type="checkbox"/>	SUBCONTRACTOR
Project Name:	<i>State of Nevada Board of Cosmetology</i>		
Primary Contact Information			
Name:	<i>Nadine Griego</i>		
Street Address:	<i>1785 E Sahara #255</i>		
City, State, Zip	<i>Las Vegas NV 89104</i>		
Phone, including area code:	<i>702-486-6542 ext. 2223</i>		
Facsimile, including area code:	<i>702-369-8064</i>		
Email address:	ngriego@nvcosmobd.nv.gov		
Alternate Contact Information			
Name:			
Street Address:			
City, State, Zip			
Phone, including area code:			
Facsimile, including area code:			
Email address:			
Project Information			
Brief description of the project/contract and description of services performed, including technical environment (i.e., software applications, data communications, etc.) if applicable:	<i>PC/LAN Support, On-site PC, Server, Printer & Peripheral repair and maintenance.</i>		
Original Project/Contract Start Date:	<i>May 13, 2008 to present</i>		
Original Project/Contract End Date:	<i>June 30, 2012</i>		
Original Project/Contract Value:	<i>\$35,412.19</i>		
Final Project/Contract Date:	<i>June 30, 2012</i>		
Was project/contract completed in time originally allotted, and if not, why not?	<i>Yes</i>		
Was project/contract completed within or under the original budget/ cost proposal, and if not, why not?	<i>Yes</i>		



Tab VIII - Attachment G – Proposed Staff Resume(s)

Section 4.4 Vendor Staff Resumes

PROPOSED STAFF RESUME

A resume must be completed for all proposed contractor staff and proposed subcontractor staff.

COMPANY NAME:		Computer Technical Services, Inc.	
<input checked="" type="checkbox"/> Contractor		<input type="checkbox"/> Subcontractor	
Name:	Richard B. Sturek	<input checked="" type="checkbox"/> Key Personnel	
Classification:	Managing Partner	# of Years in Classification:	28
Brief Summary: of Experience:	Co-founder & managing partner of CTS since 1984. Industry certifications include: A+, CNE, MCP, Dell, HP, IBM, Network+. Hands on manager of government contracts		
# of Years with Firm:	28		
RELEVANT PROFESSIONAL EXPERIENCE			
Required Information:		August 1984 to Present	
<i>MMYYYY to Present:</i>		<i>Computer Technical Services, Inc.</i>	
<i>Vendor Name:</i>		<i>Owner & Managing Partner of CTS with hands on</i>	
<i>Client Name:</i>		<i>management of our government contracts like, State of</i>	
<i>Client Contact Name:</i>		<i>Nevada, Clark County NV, Las Vegas Valley Water</i>	
<i>Client Address, Phone Number, Email:</i>		<i>Dist, McCarran Int. Airport, UMC LV, San Diego</i>	
<i>Role in Contract/Project:</i>		<i>County, MCRD, Navy, China Lake NWC</i>	
<i>Details and Duration of Contract/Project:</i>			
Required Information:			
<i>MMYYYY to MMYYYY:</i>			
<i>Vendor Name:</i>			
<i>Client Name:</i>			
<i>Client Contact Name:</i>			
<i>Client Address, Phone Number, Email:</i>			
<i>Role in Contract/Project:</i>			
<i>Details and Duration of Contract/Project:</i>			
Required Information:			
<i>MMYYYY to MMYYYY:</i>			
<i>Vendor Name:</i>			
<i>Client Name:</i>			
<i>Client Contact Name:</i>			
<i>Client Address, Phone Number, Email:</i>			
<i>Role in Contract/Project:</i>			
<i>Details and Duration of Contract/Project:</i>			
EDUCATION			
<i>Description</i>			<i># of Years Experience</i>
<i>Institution Name:</i>			
<i>City:</i>	Colman Collage San Diego Ca,		2 yrs
<i>State:</i>	Grossmont Collage San Diego Ca.		2yrs
<i>Degree/Achievement:</i>	Novell Inc, CNE 1989		10
<i>Certifications:</i>	Microsoft Inc. MCP 1994		18
REFERENCES			
<i>Minimum of three (3) required, including name, title, organization, phone number, fax number and email address</i>			

PROPOSED STAFF RESUME FOR RFP 3259

A resume must be completed for all proposed prime contractor staff and proposed subcontractor staff.

Company Name Submitting Proposal:	Computer Technical Services, Inc.
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Check the appropriate box as to whether the proposed individual is prime contractor staff or subcontractor staff.

Contractor:	Prime	Subcontractor:	
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The following information requested pertains to the individual being proposed for this project.

Name:	Jamie L. Day	Key Personnel: (Yes/No)	Yes
Individual's Title:	Operations Manager		
# of Years in Classification:	9	# of Years with Firm:	4.5

BRIEF SUMMARY OF PROFESSIONAL EXPERIENCE
Information should include a brief summary of the proposed individual's professional experience.

Project Planning, Consulting, and Implementation: Network, Desktop, and Server Deployment and maintenance, domain migration, Helpdesk Management, Managed Print Services, and Information Security

RELEVANT EXPERIENCE
Information required should include: timeframe, company name, company location, position title held during the term of the contract/project and details of contract/project.

Operations Manager at Computer Technical Services Jan. 2012 - Present

- State of Nevada Windows Server Deployment and Support: NV Public Defender's Office - Carson City, NV Public Defender's Office - Ely, NV Board of Cosmetology, NV Board of Nursing, NV Board of Engineers and Land Surveyors, NV Department of Agriculture, NV Board of Dental Examiners, NV Department of Hearings and Appeals, NV Commission on Ethics, NV Commission on Judicial Discipline, NV Dairy Commission, NV Board of Massage Therapists, NV Board of Cosmetology, Silver State Health Insurance Exchange, NV Board of Medical Examiners, NV Board of Architecture
- State of Nevada PC Software support for Boards and Commissions, Office 2003-2016, Adobe products, Quickbooks, Symantec antivirus, Symantec Backup Exec, proprietary applications: Advantage, ILClient Scops, Gangnet
- New PC Imaging and Deployments: Clark County Tech Refresh Program 2014-2016 - 1200+ Devices.
- Windows 7 migration for State of NV Boards, Clark County, Affinity Gaming
- Dell Warranty Repair for State of NV and Clark County 2012-Present
- Xerox Multifunction Printer Configuration, Deployment, and User Training for the City of Henderson - 300 Devices
- Managed Print Services Helpdesk for City of Oceanside, CA and City of Henderson, NV

EDUCATION
Information required should include: institution name, city, state, degree and/or Achievement and date completed/received.

- Western Nevada College - General Studies - 36 credits
- Tactical Network System Specialist, Marine Corps Training, 29 Palms, CA
- Data Network Specialist, Marine Corps Training, 29 Palms, CA
- High School Diploma, Carson High School class of 2002

CERTIFICATIONS
Information required should include: type of certification and date completed/received.

Dell Warranty: Servers, Desktops, Laptops, and Ruggedized - 2012 to Present, retaken annually
 CompTIA A+ - 2001
 CompTIA Network+ - 2014
 CompTIA Security+ - 2016
 Xerox Managed Print Services Administration - 2013

REFERENCES
A minimum of three (3) references are required, including name, title, organization, phone number, fax number and email address.

PROPOSED STAFF RESUME FOR RFP 3259

A resume must be completed for all proposed prime contractor staff and proposed subcontractor staff.

Company Name Submitting Proposal:	Computer Technical Services, Inc
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Check the appropriate box as to whether the proposed individual is prime contractor staff or subcontractor staff.

Contractor:	x	Subcontractor:	
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The following information requested pertains to the individual being proposed for this project.

Name:	John R Myers Jr	Key Personnel: (Yes/No)	Yes
Individual's Title:			
# of Years in Classification:	10	# of Years with Firm:	1

BRIEF SUMMARY OF PROFESSIONAL EXPERIENCE

Information should include a brief summary of the proposed individual's professional experience.

Seasoned IT professional specializing in hardware configuration and repairs. High emphasis on customer support and vendor relationships. 10 years working in a small to medium to large business environment. Highly motivated and quickly adaptable to business changes. Has worked with multiple business system deployments of hardware and software.

RELEVANT EXPERIENCE

Information required should include: timeframe, company name, company location, position title held during the term of the contract/project and details of contract/project.

January 2016 to July 2016 | FCI Lender Services | Anaheim Hills, CA | IT Support Specialist
 • Diagnosed and troubleshoot computer systems and software for 150 employees with quick response.
 • Technologies supported: Windows 7/10, Active Directory 2008, SQL 2008, Office 2013, ShoreTel phones, Sonicwall, VMware, TrendMicro, Citrix, Compellent, Powershell and Konica Minolta Printers Scanner Fax.
 • Direct communications with vendors for escalation of problems, and negotiations of inventory purchases.
 • Documented and orchestrated disaster recovery plan located out of state using Vtsp, Excel, Word.
 • Designed and developed company Human Resources, Knowledge Base, and Intranet software systems.

- Influenced improvement changes in the company Knowledge Base in Remedy ticketing system.
- Supported SAP, Microsoft SCCM, Citrix, VPN, Verisign and Symantec PKI certificate installations, Active Directory 2008, MDM Airwatch, Office365, ITIM, and SharePoint.

January 2010 to April 2014 | e2 Investments Incorporated | Las Vegas, NV | Director of Operations
 • Implemented and managed various business critical systems Magento, SolidCommerce, Shipworks.
 • Improved point of sales and inventory management platforms.
 • Increased quality assurance of merchandise and advertising.
 • Managed computer systems and networking equipment.

April 2014 to December 2015 | Randstad Technologies | Mechanicsburg, PA | Service Desk Support
 • Achieved top rate customer support to Honeywell maintaining over 95% scores in customer satisfaction.
 • Routinely exceeded call-handling goals; closing an average of 25 calls daily with a 80% first-call resolution with an average talk-time of 10 minutes.

October 2008 to January 2010 | Pblistar Trading LLC | Lancaster, PA | Web Developer
 • Managed and developed multiple social media driven websites.
 • Influenced decisions on layouts and graphical designs.
 • System administration on UNIX server with Parallelis Plesk.

EDUCATION

Information required should include: institution name, city, state, degree and/or Achievement and date completed/received.

Harrisburg University of Science and Technology | Harrisburg, PA | August 2006 to August 2008
 • Bachelors of Science in Computer and Information Sciences
 Theodelus Stevens College of Technology | Lancaster, PA | August 2004 to June 2006
 • Associates of Applied Science in Computer Network Systems Administration

CERTIFICATIONS

Information required should include: type of certification and date completed/received.

CompTIA A+ | CompTIA Net+ | TYCO AMP | Lenovo Warranty Certified | Dell Warranty Certified.

REFERENCES

A minimum of three (3) references are required, including name, title, organization, phone number, fax number and email address.

Kamran Marzbani | Technology Director | FCI Lender Services | Phone: 714-282-2424 x265 | Fax: 714-282-2425 | kmarzbani@trusitfci.com
 joel Carrington | Technology Supervisor | FCI Lender Services | Phone: 714-282-2424 | Fax: 714-282-2425 | lcarrington@trusitfci.com

Kathleen Sturek | CEO/Director | Computer Technical Services, Inc | Phone: 800-276-3898 | Fax: 702-368-1885 | ksturek@computertechnical.com



PROPOSED STAFF RESUME FOR RFP 3259

A resume must be completed for all proposed prime contractor staff and proposed subcontractor staff.

Company Name Submitting Proposal:	<i>Computer Technical Services</i>
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Check the appropriate box as to whether the proposed individual is prime contractor staff or subcontractor staff.

Contractor:	X	Subcontractor:	
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The following information requested pertains to the individual being proposed for this project.

Name:	<i>Sean Kiley</i>	Key Personnel: (Yes/No)	Yes
Individual's Title:			
# of Years in Classification:	2.5	# of Years with Firm:	2.5

BRIEF SUMMARY OF PROFESSIONAL EXPERIENCE
Information should include a brief summary of the proposed individual's professional experience.

Fifteen years of PC and network support serving municipalities in Southern California and Southern Nevada

RELEVANT EXPERIENCE
Information required should include: *timeframe, company name, company location, position title held during the term of the contract/project and details of contract/project.*

- 2014 - Present Computer Technical Services Las Vegas, NV
Field Service Technician
Dell, Xerox, and Lenovo authorized service technician
Maintain, repair, and upgrade desktop PCs, notebooks, tablets and printers
- 2007 - 2010 Private Consulting Las Vegas, NV
IT Consultant - PC & Network Support
- 2006 - 2007 Private Consulting Los Angeles, CA
IT Consultant - PC & Network Support
- 2002 - 2006 Modis Manhattan Beach, CA
IT Consultant - PC & Network Support for the City of Los Angeles Bureau of Sanitation
- 2001 - 2002 Enpointe Technologies El Segundo, CA
IT Consultant - PC & Network Support for the City of Los Angeles Bureau of Sanitation
- 2000 - 2001 Wareforce Inc. Manhattan Beach, CA
IT Consultant - PC Support for the County of Los Angeles Department of Public Social Services
- 1999 - 2000 United Technical Irvine, CA
IT Consultant - PC Support for the County of Los Angeles Department of Public Social Services

EDUCATION
Information required should include: *institution name, city, state, degree and/or Achievement and date completed/received.*

- 2011 - Present College of Southern Nevada North Las Vegas, NV
- 1998 Computer Learning Center Anaheim, CA

CERTIFICATIONS
Information required should include: *type of certification and date completed/received.*

CompTIA A+, Microsoft, Novell, Dell, Xerox, Lenovo Certifications

REFERENCES
A minimum of three (3) references are required, including name, title, organization, phone number, fax number and email address.

- | | |
|---|--|
| <p>Kathy Sturek
CEO
Computer Technical Services
ksturek@computertechnical.com
702-368-1885</p> | <p>Sydnee Parsons
Administrative Assistant
Computer Technical Services
sparsons@computertechnical.com
702-368-1885</p> |
| <p>Daniel Morales
Field Service Technician
Computer Technical Services
dmorales@computertechnical.com</p> | |

PROPOSED STAFF RESUME FOR RFP 3259

A resume must be completed for all proposed prime contractor staff and proposed subcontractor staff.

Company Name Submitting Proposal:	Computer Technical Services
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Check the appropriate box as to whether the proposed individual is prime contractor staff or subcontractor staff.

Contractor:	x	Subcontractor:	
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The following information requested pertains to the individual being proposed for this project.

Name:	Daniel Morales	Key Personnel: (Yes/No)	Yes
Individual's Title:			
# of Years in Classification:	20	# of Years with Firm:	4

BRIEF SUMMARY OF PROFESSIONAL EXPERIENCE
Information should include a brief summary of the proposed individual's professional experience.

20 years of professional experience with project management capability and extensive knowledge in all aspects of Information Technology including but not limited to field repair service & help desk support, break-fix, large scale deployments & installations, low-voltage cabling, programming languages, operating hardware and software.

RELEVANT EXPERIENCE
Information required should include: timeframe, company name, company location, position title held during the term of the contract/project and details of contract/project.

CTS - Computer Technical Services (Las Vegas, NV)
Technical Support Supervisor

Daily supervision and training of technical staff, project management, installations, maintenance and service of network systems providing end-user support to ensure functionality including h/w, s/w and networking diagnostics of various vendor products including Dell, HP and Lenovo pc's and laptops, as well as HP, Dell, Okidata and Xerox printers.

- Daily travel and interaction with local School, County, State and Federal agency employees to resolve issues relating to Information Technology.
- Deployments, modifications, repairs and upgrades of new and used equipment using parts, imaging, documentation & distribution software and backups of end user data.
- Used ticketing systems to create service requests, resolve issues, track parts and update & close work orders.
- Trained users and created instructional guides and documentation for end user operational procedures.
- Responsible for maintaining records of all service.

EDUCATION
Information required should include: institution name, city, state, degree and/or Achievement and date completed/received.

Anaheim High School, Anaheim CA
Graduated with Diploma - (1989)
Cypress Community College, Cypress, CA
Associate of Arts - Business Administration - (1998)

Computer Learning Center, Anaheim, CA
CompTIA Certified A+ - (1999)
Hewlett-Packard, Fullerton, CA

HP LaserJet, DesignJet, Unix and Novell Networks - (2002)
Fiber Optic Training School, Las Vegas, NV
BICSI Installer Certification - (2008)
TechSkills, Las Vegas, NV
CompTIA Certified Net+ / CCNA - (2011)
CTS, Las Vegas, NV
Dell, Lenovo and Xerox Certifications - (Present)

CERTIFICATIONS
Information required should include: type of certification and date completed/received.

- CompTIA A+ / Net+ Certified Professional
- CCNA Certified Professional
- BICSI Installer II Certified Professional
- DCSE Certified Professional
- Lexmark Certified Professional
- HP Certified Professional
- Lenovo Certified Professional
- Xerox Certified Professional

REFERENCES
A minimum of three (3) references are required, including name, title, organization, phone number, fax number and email address.

Kathy Sturek - CEO
Computer Technical Services
KSturek@computertechnical.com
Q (702) 368-1885

Corey Johnson - Technical Support Supervisor
College of Southern Nevada
Corey_Johnson@csn.edu
Q (702) 651.4928

Bryce Bradley - IT Manager

Department of Family Services
BryceB@clarkcounty.nv.gov
Q (702) 455-1086

Nate Leung - Sr. Technical Support Analyst
Las Vegas Valley Water District
Nate_Leung@lvvwd.com
Q (702) 236-8153

Tab IX - Other Informational Material

Exhibit (A) Section 4.1.5 "Work Performed for State Agencies"

Question	Response
Name of State agency:	<i>Board of Physical Therapy</i>
State agency contact name:	<i>Lisa Cooper</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$522.50</i>
Question	Response
Name of State agency:	<i>Judicial Discipline</i>
State agency contact name:	<i>Paul Deyhle</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$165.00</i>
Question	Response
Name of State agency:	<i>Massage Therapists</i>
State agency contact name:	<i>Sandra Anderson</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$874.06</i>
Question	Response
Name of State agency:	<i>Board of Engineers and Land Surveyors</i>
State agency contact name:	<i>Kay Jenkins</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$440.00</i>
Question	Response
Name of State agency:	<i>Office of the Military</i>
State agency contact name:	<i>Jamie Florence</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$770.00</i>

Question	Response
Name of State agency:	<i>Nevada Bureau of Disability Adjudication</i>
State agency contact name:	<i>Kimberly Graunke</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$6938.75</i>
Question	Response
Name of State agency:	<i>Nevada State Board of Cosmetology</i>
State agency contact name:	<i>Nadine Griego</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$687.50</i>
Question	Response
Name of State agency:	<i>Nevada State Board of Dental Examiners</i>
State agency contact name:	<i>Rigoberto Morales</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$605.00</i>
Question	Response
Name of State agency:	<i>Nevada State Board of Nursing</i>
State agency contact name:	<i>Dean Estes</i>
Dates when services were performed:	<i>10/2015-06/2016</i>
Type of duties performed:	<i>PC LAN Support</i>
Total dollar value of the contract:	<i>\$4042.5</i>