ALLWORLD LANGUAGE CONSULTANTS COST INFORMATION

1. Both parties agree that interpreter referral agencies may not bill using agencies when the referral agency is unable to locate an interpreter. Only confirmed requests with an assigned interpreter may be billed.

2. Both parties agree that an interpreter referral agency with a confirmed request and an assigned interpreter will bill the requesting agency unless a cancellation is made by the using agency at least 48 hours before the assignment.

3. Both parties agree that referral agencies may provide non-certified interpreters at 50% the contract rate, only if (1) a non-certified interpreter is specifically requested by the deaf client; and (2) no other certified interpreters are locally available to fill the assignment. State agencies may not request non-certified interpreters as a cost-saving measure.

4. Both parties agree that per Section 11.3.4 of the RFP, all travel costs will be reimbursed at the rates allowed for State employees at the time travel occurs.

5. Both parties agree that payments will be made in accordance with the standardized cost table below:

	Hearing interpreters (Includes Oral Interpretations)	**Specialized Interpreters ***
Normal Business Hours (8:00 AM – 5:00 PM, M-F)	$74.25	$81.00
After Hours (5:01 PM – 7:59 AM, M-F)	$78.50	$85.00
Weekend/Holiday	$81	$87.50
Emergency Response (Less than 24 hours)	$81.00	$85.00
Non-emergency (Within 48 hours)	$74.25	$81.00

*Specialized Interpreters: Certified Deaf Interpreter, Tactile Interpreter, Trilingual (Span/Eng./ASL), Cued Speech, and SC:L.