AT&T Acronym and Definition List

411 Information – directory assistance. Abbreviated dialed number used to request an operator search for a listing.

Bolt-on Data Plan Feature – Data features or plans added to a voice plan. These are intended for customers who want to use a single device for both voice and data usage.

Call Back – when the person you are calling is unavailable you can activate this feature and when the called party is available they will call you back automatically.

CDMA – Code Division Multiplex Access refers to several protocol used in second generation (2G) and third generation (3G) wireless communications.

Corporate Liable Account or Corporate Responsible User ("CL" or "CRU"). A CRU is an employee of a Participating Entity that obtains wireless service and products under the corresponding Participation Addendum and whose corresponding charges are the financial responsibility of that Participating Entity.

CPNI – Customer Proprietary Network Information is the data collected by a telecommunications company about a consumer's telephone calls. It includes the time, date, duration and destination number of each call, the type of network a consumer subscribes to, and any other information that appears on the consumer's telephone bill and requires customers consent to access as defined in the FCC CPNI order.

DSL (Digital Subscriber Line) – DSL transmits Internet data using electrical signals over standard copper phone lines allowing each customer to have an individual connection to the Internet, unlike cable for which they share a connection.

CPE (Customer Premises Equipment) – CPE is equipment located on the customer site. This telephone equipment includes key systems, Private Branch Exchanges (PBXs), Network Termination 1s (NT1s), answering machines, etc.

End Users - IRUs and CRUs together referred to in AT&T's response.

EV-DO – Evolution Data Optimization or Evolution Data Only – telecommunication standard for wireless transmission through radio signals.

FAN – Foundation Account Number - fictitious account number(s) created for different business structures and hierarchies under a PA profile. AT&T uses the profile information to configure access to business-only support and to a Premier web portal that's tailored for a Participating Entity.

GSM – Global Systems for Mobile Communications – most popular standard for mobile communications GSM Associations estimates 80% of the global markets use this standard. Originally developed to operation in the 900 MHz band has been modified to operation in 8501800, and 1900 MHz bands.

HSPA and HSPA+ - High Speed Packet Access is a family of high-speed 3G digital services provided worldwide by telecommunication carriers that use the GSM technology.

iDEN – iDEN technology supports either 3 or 6 phone users per channels and six push-to talk users per channel. Voice is transmitted via dedicated digital network that does not interface with Public Switched Network (PSN).

Individual Liable Account or Individual Responsible User ("IL" or "IRU"). An IRU is an employee of a Participating Entity that obtains wireless service and products under the corresponding Participation Addendum and who is individually responsible for the corresponding charges.

LTE (Long Term Evolution) – a modulation technique designed to deliver a 100 Mbps per channel and gives user performance comparable to wired Broadband. LTE technology is intended to offer ubiquitous broadband at multiple megabits per second. The signal is immune to interference and can support high data rates.

Pooling – Pooling allows a group of users to collectively share their anytime minutes of use or kilobytes. Only pooled rate plans can be included in the pool as long as they share the same included data bucket size and the same overage rate under the Foundation Account Number

Push-to-Talk (PTT) – is a walkie-talkie-type service allows for customers to instantly reach other PTT customers by eliminating the dialing and ringing steps in a regular cellular call within a 6 mile radius. Users can select a person or group from their PTT Contacts List and then push and hold a dedicated button on the side of their devices to make calls. In addition to the customer participating in a wireless voice plan, Push-to-Talk requires a specific handset enabled with this technology and the feature added to voice plan.

Smartphone – Electronic handheld device that integrates the functions of a wireless phone with a PDA (personal digital assistant) or other information application; often with PC-like functionality.

SONET (synchronous optical network) – SONET is a family of fiber-optic transmission rates from 51.84 Mbps to 13.22 Gbps, created to provide the flexibility needed to transport many digital signals with different capabilities. SONET is a national and international standard that provides for compatible fiber-optic transmission equipment.

Tethering – is the use of a wireless phone to supply internet access to another device which is otherwise unconnected using the wireless phone as a modem. This can be done through wireless technology or cables (USB cable).

UMTS - Universal Mobile Telecommunications System – one of the 3G (third generation) wireless telecommunications technologies being developed into a 4G (fourth generation) technology.

Wi-Fi – refers to interoperability implementation of IEEE802.11 Wireless LAN Standard.