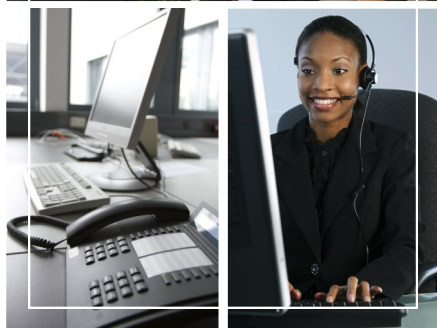


# State of Nevada

# REMI

## *Equipment Maintenance Program*

### Contract/RFP # 1841



#### **Cost Reduction**

Reduces current equipment maintenance expenditures by 26% compared to conventional service contract pricing.

#### **Singular Contract**

Consolidates all of your current service contracts into ONE comprehensive program, eliminating the high costs and inefficiencies of multiple vendor service contracts.

#### **Choice of Service Vendor**

Works with national and local service companies and will dispatch your current or preferred service provider. This gives you the ability to choose service providers based on responsiveness, customer service, and quality, ensuring that you are receiving the highest level of service available.

#### **Service Management System**

Manages your service call from start to finish. One toll free number for all covered equipment service calls and real-time tracking of each service event ensures that your equipment is maintained properly and fixed right the first time.

#### **Online Management Reports via Remi Online**

Enables you to easily access information such as equipment inventory, repair history, performance, and service vendors.

#### **Guaranteed Budget**

Solidifies your maintenance budget and protects your investment by providing a "capped cost" solution.

## *[www.theremigroup.com](http://www.theremigroup.com)*

*"There is no additional cost associated with purchasing the services offered through this contract. This program reduces current expenditures."*

## Reduce Your Equipment Maintenance Costs

We analyze your current equipment maintenance portfolio, maintenance agreements, historical maintenance expenditures, and operational practices to develop a customized program to meet your unique needs. The goal of each program is to deliver the specialized management tools, expertise, and support necessary for you to achieve enhanced equipment performance coupled with significant cost savings.

### Two Program Options:

#### **You Call Service Provider Directly**

- Equipment failure occurs.
- End user calls preferred service provider.
- Equipment is repaired.
- Remi generates a check directly to vendor for covered corrective or preventive maintenance work.

#### **Service Management System**

- Equipment failure occurs.
- End user calls toll free service center number or requests service online.
- Remi contacts the client's preferred service vendors and obtains Estimated Time of Arrival (ETA).
- Remi informs end user of ETA.
- Equipment is repaired.
- Remi generates a check directly to vendor for covered corrective or preventive maintenance work.

*Both options provide detailed repair status/repair info online.*

**For more information:**



**1-888-451-8916 Option #1  
info@theremigroup.com**

## Typical Equipment Covered:

### General Office

- ☐ Automated Filing Systems
- ☐ Collating Machines
- ☐ Dictation Equipment
- ☐ Endorsers
- ☐ Fax Machines
- ☐ Microfiche & Microfilmers
- ☐ Printers
- ☐ Shredders
- ☐ Time Clocks
- ☐ Typewriters
- ☐ Word Processing Equipment

### Information Technology

- ☐ Archiving Appliances
- ☐ Laptops
- ☐ Network Devices
- ☐ Network Storage
- ☐ PC's & Peripherals
- ☐ Servers

### Security

- ☐ Alarm Systems
- ☐ Card Access Systems
- ☐ Vaults & Safes
- ☐ Video Surveillance Systems

### Communication

- ☐ Audio/Visual Systems
- ☐ Intercoms
- ☐ Pagers
- ☐ Paging Systems
- ☐ Radios
- ☐ Telephone Switches
- ☐ Telephone Systems
- ☐ Voice Mail Systems

### Mail Room

- ☐ Addressing Systems
- ☐ Bar-coding Equipment
- ☐ Binding Machines
- ☐ Bursters/Cutters
- ☐ Collators/Decollators
- ☐ Conveyers
- ☐ Ink Jet Addressing
- ☐ Ink Jet Drying
- ☐ Inserter Systems
- ☐ Labeling Systems
- ☐ Mail Machines
- ☐ Sorters

***Plus other equipment that is electronic in nature.***

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