|  |  |  |
| --- | --- | --- |
| State of Nevada |  | Brian Sandoval |
| Department of Administration | *Governo*r |
|  |  |
| Purchasing Division | Patrick Cates |
|  | *Director* |
| 515 E. Musser Street, Suite 300  Carson City, NV 89701 |  |
| Jeffrey Haag |
| *Administrator* |

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| --- |
| State of Nevada |
| Purchasing Division |
| **Request for Proposal: 3256** |
| For |
| **JANITORIAL SERVICES FOR**  **NEVADA STATE LIBRARY AND ARCHIVES**  ***Site Visit Pre-registration Deadline: June 24, 2016*** *(see page 56)*  ***Mandatory Site Visit: Jun 29, 2016*** |

|  |
| --- |
| Release Date: June 14, 2016 |
| Deadline for Submission and Opening Date and Time: August 11, 2016 |
| ***Refer to Section 8, RFP Timeline for the complete RFP schedule*** |

|  |
| --- |
| For additional information, please contact: |
| Marcy Troescher, Purchasing Officer |
| State of Nevada, Purchasing Division |
| 515 E. Musser Street, Suite 300 |
| Carson City, NV 89701 |
| Phone: (775) 684-0199 |
| Email address: [mtroescher@admin.nv.gov](mailto:mtroescher@admin.nv.gov) |
| (TTY for Deaf and Hard of Hearing: 1 (800) 326-6868  Ask the relay agent to dial: 1 (775) 684-0199/V.) |

|  |
| --- |
| ***Refer to Section 9 for instructions on submitting proposals*** |

**VENDOR INFORMATION SHEET FOR RFP 3256**

**Vendor Must:**

1. Provide all requested information in the space provided next to each numbered question. The information provided in Sections V1 through V6 will be used for development of the contract;
2. Type or print responses; and
3. Include this Vendor Information Sheet in Tab III of the Technical Proposal.

|  |  |  |
| --- | --- | --- |
| V1 | Company Name |  |

|  |  |  |
| --- | --- | --- |
| V2 | Street Address |  |

|  |  |  |
| --- | --- | --- |
| V3 | City, State, ZIP |  |

|  |  |  |  |
| --- | --- | --- | --- |
| V4 | Telephone Number | | |
| Area Code: | Number: | Extension: |

|  |  |  |  |
| --- | --- | --- | --- |
| V5 | Facsimile Number | | |
| Area Code: | Number: | Extension: |

|  |  |  |  |
| --- | --- | --- | --- |
| V6 | Toll Free Number | | |
| Area Code: | Number: | Extension: |

|  |  |
| --- | --- |
| V7 | ***Contact Person for Questions / Contract Negotiations,***  ***including address if different than above*** |
| Name: |
| Title: |
| Address: |
| Email Address: |

|  |  |  |  |
| --- | --- | --- | --- |
| V8 | Telephone Number for Contact Person | | |
| Area Code: | Number: | Extension: |

|  |  |  |  |
| --- | --- | --- | --- |
| V9 | Facsimile Number for Contact Person | | |
| Area Code: | Number: | Extension: |

|  |  |  |
| --- | --- | --- |
| V10 | ***Name of Individual Authorized to Bind the Organization*** | |
| Name: | Title: |

|  |  |  |
| --- | --- | --- |
| V11 | Signature ***(Individual must be legally authorized to bind the vendor per NRS 333.337)*** | |
| Signature: | Date: |

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**A Request for Proposal (RFP) process is different from an Invitation to Bid. The State expects vendors to propose creative, competitive solutions to the agency's stated problem or need, as specified below. Vendors’ technical exceptions and/or assumptions should be clearly stated in *Attachment B, Technical Proposal Certification of Compliance with Terms and Conditions of RFP*. Vendors’ cost exceptions and/or assumptions should be clearly stated in *Attachment I, Cost Proposal Certification of Compliance with Terms and Conditions of RFP.* Exceptions and/or assumptions will be considered during the evaluation process; however, vendors must be specific. Nonspecific exceptions or assumptions may not be considered. The State reserves the right to limit the Scope of Work prior to award, if deemed in the best interest of the State per NRS 333.350(1).**

**Prospective vendors are advised to review Nevada’s ethical standards requirements, including but not limited to, NRS 281A and the Governor’s Proclamation, which can be found on the Purchasing Division’s website (**[**http://purchasing.nv.gov**](http://purchasing.state.nv.us)**).**

# PROJECT OVERVIEW

The State of Nevada Purchasing Division, on behalf of the Department of Administration, Public Works Division, Buildings and Grounds Section, is seeking proposals from qualified vendors to provide janitorial services for the Nevada State Library and Archives, located at 100 Stewart Street, Carson City, Nevada. Awarded vendor will supply the necessary labor, cleaning equipment, materials, cleaners, and supplies to maintain the building in first-class operating condition.

Vendors must pre-register for and attend a mandatory site visit of the subject property if they intend to propose (see ***Attachment K – Pre-Registration Form*).**

The Buildings and Ground Section, as the overall project and contract monitor, will retain sole control and responsibility for providing continuous professional janitorial work, as required, for janitorial services. The expected start date of the two-year contract is anticipated to be December 1, 2016, with a projected termination date of November 30, 2018, with options to extend for up to an additional two (2) years based on approval by the Nevada State Board Examiners at their meeting anticipated to be held November 8, 2016.

# ACRONYMS/DEFINITIONS

For the purposes of this RFP, the following acronyms/definitions will be used:

| **Acronym** | **Description** |
| --- | --- |
| ***Awarded Vendor*** | The organization/individual that is awarded and has an approved contract with the State of Nevada for the services identified in this RFP. |
| ***BOE*** | State of Nevada Board of Examiners |
| ***Buildings and Grounds Section*** | The primary agency using this contract. |
| ***Clean*** | The condition of any floor, wall, partition, ledge, trim, door, molding, or fixtures wherein there is no detectable film, odor, stain, dust, lint, or spot detected. |
| ***Cleaner*** | Any chemical substance that will allow all surfaces to reach the level of clean defined above. All chemical cleaners must be approved by the Buildings and Grounds designee. Liquid bleach is prohibited for use in any building included in this RFP. |
| ***Confidential Information*** | Any information relating to the amount or source of any income, profits, losses or expenditures of a person, including data relating to cost or price submitted in support of a bid or proposal. The term does not include the amount of a bid or proposal. Refer NRS 333.020(5) (b). |
| ***Contract Approval Date*** | The date the State of Nevada Board of Examiners officially approves and accepts all contract language, terms and conditions as negotiated between the State and the successful vendor. |
| ***Contract Award Date*** | The date when vendors are notified that a contract has been successfully negotiated, executed and is awaiting approval of the Board of Examiners. |
| ***Contractor*** | The company or organization that has an approved contract with the State of Nevada for services identified in this RFP. The contractor has full responsibility for coordinating and controlling all aspects of the contract, including support to be provided by any subcontractor(s). The contractor will be the sole point of contact with the State relative to contract perform |
| ***Cross Reference*** | A reference from one document/section to another document/section containing related material. |
| ***Customer*** | Department, Division or Agency of the State of Nevada. |
| ***Division/Agency*** | The State of Nevada Department of Administration, Public Works Division, Buildings and Grounds Section. |
| ***Evaluation***  ***Committee*** | An independent committee comprised of a majority of State officers or employees established to evaluate and score proposals submitted in response to the RFP pursuant to NRS 333.335. |
| ***Exception*** | A formal objection taken to any statement/requirement identified within the RFP. |
| ***Goods*** | The term “goods” as used in this RFP has the meaning ascribed to it in NRS §104.2105(1) and includes, without limitation, “supplies,” “materials,” “equipment,” and “commodities,” as those terms are used in NRS Chapter 333. |
| ***Key Personnel*** | Vendor staff responsible for oversight of work during the life of the project and for deliverables. |
| ***LCB*** | Legislative Counsel Bureau |
| ***LOI*** | Letter of Intent - notification of the State’s intent to award a contract to a vendor, pending successful negotiations; all information remains confidential until the issuance of the formal notice of award. |
| ***May*** | Indicates something that is recommended but not mandatory. If the vendor fails to provide recommended information, the State may, at its sole option, ask the vendor to provide the information or evaluate the proposal without the information. |
| ***Must*** | Indicates a mandatory requirement. Failure to meet a mandatory requirement may result in the rejection of a proposal as non-responsive. |
| ***NAC*** | Nevada Administrative Code –All applicable NAC documentation may be reviewed via the internet at: [**www.leg.state.nv.us**](http://www.leg.state.nv.us)**.** |
| ***NOA*** | Notice of Award – formal notification of the State’s decision to award a contract, pending Board of Examiners’ approval of said contract, any non-confidential information becomes available upon written request. |
| ***NRS*** | Nevada Revised Statutes – All applicable NRS documentation may be reviewed via the internet at: [**www.leg.state.nv.us**](http://www.leg.state.nv.us)**.** |
| ***Pacific Time (PT)*** | Unless otherwise stated, all references to time in this RFP and any subsequent contract are understood to be Pacific Time. |
| ***Proprietary Information*** | Any trade secret or confidential business information that is contained in a bid or proposal submitted on a particular contract. (Refer to NRS 333.020 (5) (a). |
| ***Public Record*** | All books and public records of a governmental entity, the contents of which are not otherwise declared by law to be confidential must be open to inspection by any person and may be fully copied or an abstract or memorandum may be prepared from those public books and public records. (Refer to NRS 333.333 and NRS 600A.030 [5]). |
| ***Redacted*** | The process of removing confidential or proprietary information from a document prior to release of information to others. |
| ***RFP*** | Request for Proposal - a written statement which sets forth the requirements and specifications of a contract to be awarded by competitive selection as defined in NRS 333.020(8). |
| ***Shall*** | Indicates a mandatory requirement. Failure to meet a mandatory requirement may result in the rejection of a proposal as non-responsive. |
| ***Should*** | Indicates something that is recommended but not mandatory. If the vendor fails to provide recommended information, the State may, at its sole option, ask the vendor to provide the information or evaluate the proposal without the information. |
| ***State*** | The State of Nevada and any agency identified herein. |
| ***Subcontractor*** | Third party, not directly employed by the contractor, who will provide services identified in this RFP. This does not include third parties who provide support or incidental services to the contractor. |
| ***Trade Secret*** | Information, including, without limitation, a formula, pattern, compilation, program, device, method, technique, product, system, process, design, prototype, procedure, computer programming instruction or code that: derives independent economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by the public or any other person who can obtain commercial or economic value from its disclosure or use; and is the subject of efforts that are reasonable under the circumstances to maintain its secrecy. |
| ***User*** | Department, Division, Agency or County of the State of Nevada. |
| ***VCT*** | Vinyl Composition Tile |
| ***Vendor*** | Organization/individual submitting a proposal in response to this RFP. |
| ***Will*** | Indicates a mandatory requirement. Failure to meet a mandatory requirement may result in the rejection of a proposal as non-responsive. |

## STATE OBSERVED HOLIDAYS

The State observes the holidays noted in the following table. When January 1st, July 4th, November 11th or December 25th falls on Saturday, the preceding Friday is observed as the legal holiday. If these days fall on Sunday, the following Monday is the observed holiday.

| **Holiday** | **Day Observed** |
| --- | --- |
| New Year’s Day | January 1 |
| Martin Luther King Jr.’s Birthday | Third Monday in January |
| Presidents' Day | Third Monday in February |
| Memorial Day | Last Monday in May |
| Independence Day | July 4 |
| Labor Day | First Monday in September |
| Nevada Day | Last Friday in October |
| Veterans' Day | November 11 |
| Thanksgiving Day | Fourth Thursday in November |
| Family Day | Friday following the Fourth Thursday in November |
| Christmas Day | December 25 |

# SCOPE OF WORK

The awarded vendor is expected to provide and utilize cleaning chemicals that will clean and sanitize all surfaces, subject to approval of the Buildings and Grounds designee. Awarded vendor is required to supply Safety Data Sheets (SDS) for each material utilized onsite. These sheets shall be stored in a binder, and kept in a visible, easily accessible area of the janitorial work station as identified by the Buildings and Grounds designee.

Due to the nature of this contract, it is imperative that all selected vendor’s employees must be able to communicate effectively.

## BUILDING DETAILS – NEVADA STATE LIBRARY AND ARCHIVES (NSLA) – 100 STEWART STREET, CARSON CITY, NEVADA

### This building is a two-story building with 110,000 square feet. There are fourteen tiled restrooms, three (3) elevators, three (3) stairwells, five (5) janitorial closets, and four (4) break rooms.

#### All vacuuming must cease by 8:00 a.m.

#### Conference rooms and tables must be cleaned by 8:00 a.m.

### The approximate square footage of the carpet, porcelain tile, VCT, and windows are as follows (all square footage amounts are approximate):

#### Carpet – 87,194 sq. ft.

#### VCT flooring – 7,400 sq. ft.

#### Windows – 1st floor – 90; 2nd floor - 31

### This building will be cleaned five (5) days per week. Janitorial services will begin at 5:00 a.m., continuing through 2:00 p.m., Monday - Friday.

## DAILY CLEANING SPECIFICATIONS

### General Office and Public Areas

#### Computer keyboards, monitors, typewriters, and calculators will not be cleaned in any manner by the vendor’s employees; equipment users will be responsible for their cleaning.

#### Awarded vendor will dust desks and work surfaces when they have been cleared off. More extensive cleaning will be available upon request.

#### Vendor shall ensure that all information and/or documents in all contracted buildings remain confidential, with access limited to persons specifically authorized and approved by the Buildings and Grounds designee.

### Trash from Wastebaskets/Trash Receptacles and Other Labeled Waste Material

#### All trash will be placed into large plastic trash bags, sealed, and disposed of in the large green dumpsters provided outside the building.

#### Recycle paper located in “recycling” boxes/bins located in a designated area of each floor must be emptied into the recycle dumpsters, where available.

#### Other than outside dumpsters, all trash receptacles inside and outside any building, must include plastic liners at all times.

##### Receptacles must be cleaned after any liquid is spilled, or if the liner has slipped and food, etc., is visible in the waste basket.

##### Plastic liners must be replaced at least once a week, or daily when organic matter/odors are present.

### Exposed Carpeted Areas

#### All exposed carpeted areas must be vacuumed, including all offices, public areas, corridors, and pathways within office areas, to ensure complete vacuuming.

#### All vacuum cleaners must be of commercial grade and have HEPA filtration.

##### All backpack vacuums must be equipped with a HEPA filtration system that meets all State and Federal legal requirements.

##### All equipment may be subject to inspection and approval by the Buildings and Grounds designee at any time.

#### All carpet areas must be spot-cleaned daily.

##### Awarded vendor will make every effort to remove stains from carpets and other flooring material during normal service hours.

##### When cleaning any stain, the following process will be followed:

###### Vendor will vacuum the affected area, applying spot cleaner to remove the stain, blotting excess cleaner; and

###### If the stain remains, the awarded vendor will notify the Buildings and Grounds designee the next business day, Monday through Friday, between 7:00 a.m. and 5:00 p.m.

### Hard Floor Care

#### Upon completion of daily routine work, all floors will be free of dust, dirt, film streaks, debris, and standing water.

#### Awarded vendor(s) will be required to dust mop and spot mop with cool, clean water all tile, ceramic, stone, resilient, linoleum or other compound tile floor daily. Vinyl Composition Tile (VCT) and linoleum will present a uniform wet-look appearance when dry.

##### Brick floors will be swept and spot mopped.

##### Hardwood floors will be dust mopped with an untreated mop head only.

### Staple/Paper Clip/Substance Removal

#### Staples and paper clips must be removed from all flooring on a daily basis.

#### All gum or other foreign substances found on any floor must be removed upon discovery.

#### If a substance cannot be removed, Buildings and Grounds must be notified the next business day, Monday through Friday between 7:00 a.m. and 5:00 p.m.

### Daily Dusting

#### Awarded vendor will dust and remove fingerprints from all exposed furniture tops and sides, including but not limited to: chairs, tables, lamps, doors, filing cabinets, shelving, window sills, items hanging on walls (i.e., pictures, framed documents/pictures, clocks, etc.), door frames, ledges, modular furniture, soda machines, candy machines, appliances, paper shredders, and partitions.

##### Individual desks will not be disturbed unless a furniture item is noted requesting that the surface be cleaned.

##### A thorough cleaning and polishing of vacant individual desks/offices will be done when the surface is clear of unnecessary objects, or upon request.

#### Walls and doors must be clean and free from spots or hand prints, and kick plates at the bottom of all doors also will remain clean and streak free.

#### All doorways and/or entrances to buildings will be manually swept thoroughly every day.

**NOTE**: Doors may not be wedged open in the jamb/hinge area.

### Care of Drinking Fountains

#### Awarded vendor will clean, polish, and sanitize drinking fountains to present a finish with no streaks, smudges, watermarks, or calcium buildup.

#### Drinking fountains will be polished with a polish/cleaner appropriate to the fixture.

### Customer Service Counters

Awarded vendor will clean and disinfect all customer service counters daily, removing all foreign substances.

### Glass Entryway Doors and Corridors

Entry corridors include all doors and windows (no more than 12 feet high) located at the entrance of a building, and awarded vendor must clean glass in entryways daily, interior and exterior, utilizing a chemical cleaner to minimize fingerprints.

### Ashtrays and Sand Urns in Smoking Areas

Awarded vendor will remove all cigarette butts, matches, bits of paper, etc., from ashtrays, adding sand to urns as needed to maintain a full level.

#### On the last working day of each month, vendor will dispose of all old sand and refill the container with new sand.

#### Sand will be provided by the awarded vendor, subject to Buildings and Grounds approval.

### Rubberized Mat/Carpet Care

Awarded vendor will vacuum daily all rubberized/carpet mats with a HEPA vacuum.

### Food Areas

#### Awarded vendor must clean all lunchrooms (excluding dishes and utensils) and break rooms with cleaners and disinfectants that will not harm finishes, subject to Buildings and Grounds approval.

#### All floors, tables, and counters must be cleaned with an approved cleaner/disinfectant that will not harm finishes and will dry completely streak-free and stain-free daily.

### Elevators

#### Awarded vendor will clean both the interior and exterior of elevators daily, wiping walls, doors, buttons, and handrails with a general cleaner/disinfectant to remove all marks, fingerprints, etc.

#### Elevator surfaces should never show streaks or smudges after cleaning and elevator door tracks shall be kept clean and free of debris, wiping all stainless steel wiped off and left free of residue.

#### Elevator floors must be cleaned daily.

## DAILY CLEANING – RESTROOMS, LOCKER ROOMS, AND SHOWER ROOMS

Daily cleaning and servicing of all restrooms, locker rooms, and shower rooms is a high priority. In general, stockpiling of refill supplies in these areas is not permitted. See ***Section 2, Acronyms/Definitions***,for the definition of “clean.”

### All fixtures, floors, walls, and stall dividers must be cleaned daily with an approved cleaner/disinfectant that will not harm finishes and will dry completely streak-free and stain-free.

### Soap Dispenser Care

#### Vendor will maintain soap dispensers daily. This includes cleaning, refilling, or changing out soap, and replacing batteries as needed.

#### Chrome must be polished and will be streak free.

#### Broken soap dispensers must be reported to Buildings and Grounds by the next business day. The vendor has the option to replace broken dispensers with the approval of the Buildings and Grounds designee.

### Trash Receptacle/Waste Can Care

#### Vendor will empty trash containers, polish stainless steel, wipe out the inside as needed, and replace the liner daily.

#### Trash containers may never remain streaky or smudged after cleaning.

### Mirror and Glass Care

#### Awarded vendor will clean and polish all mirror surfaces with glass cleaner, ensuring that the top ledge above the mirror is dust-free.

#### After cleaning, mirrors must be free of all smudges, streaks, finger prints, lint, and paper debris.

### Ceramic Tile Walls and Partition Care

Awarded vendor must daily wipe down the walls of all partitions and ceramic tile with a disinfectant, leaving a streak-free appearance.

### Care of Toilets

#### Awarded vendor will thoroughly clean, disinfectant, and sanitize the inside, outside, top, and bottom of all porcelain toilets and toilet seats, leaving all surfaces free of rings, water stains, and streaks.

#### Vendor will polish all chrome.

### Care of Urinals

#### Awarded vendor will thoroughly clean, disinfect, and sanitize all urinals, leaving all surfaces free of rings, water stains, and streaks.

#### All stainless steel urinals must be polished.

#### All urinals shall be equipped with a rubberized urinal screen. Awarded vendor will remove these screens each day, clean underneath, and then replace the screen. Disinfectant blocks are prohibited.

#### Awarded vendor must replace drain pads on or about the first day of every month. Newly installed pads must be dated on the “down” side with a permanent ink marker indicating the day they are placed.

### Toilet Paper Dispensers and Seat Covers

#### Awarded vendor will check and refill toilet paper and seat cover dispensers each day.

#### Awarded vendor will replace the roll when toilet paper rolls contain one-third (1/3) of a roll or less at the end of the day.

#### Awarded vendor must clean all toilet paper and seat cover dispensers with a disinfectant, leaving them streak-free.

#### Awarded vendor will polish all stainless steel items each day.

#### Toilet paper must be “quality” white, 2-ply toilet paper, subject to the approval of the Buildings and Grounds designee.

### Paper Towel Dispensers

#### Vendor will maintain paper towel dispensers daily, cleaning and refilling as needed.

#### Vendor will clean dispensers with a disinfectant, leaving each dispenser streak-free.

#### Vendor will polish all stainless steel, where applicable.

##### Paper towels must either be a single, bi-fold, or multi-fold paper towel that is compatible with the dispenser.

##### All paper towels must be “quality” white and dye-free.

### Care of Sanitary Napkin Depositories

#### Awarded vendor must check and empty all sanitary napkin depositories daily.

#### Vendor will clean each unit inside and outside with a disinfectant cleaning solution, leaving each unit streak-free.

#### Vendor will replace any used bags each day.

**NOTE:** Bags should be wax-coated, “quality” bags, subject to the approval the Buildings and Grounds designee.

### Graffiti Removal

#### Awarded vendor is required to remove all graffiti from all surfaces, and may consult with the Buildings and Grounds designee when attempting removal.

#### Awarded vendor must notify the Buildings and Grounds designee in writing within 24 hours of the discovery of any unsightly mark or graffiti that cannot be removed from walls, partitions, or mirrors.

## WEEKLY CLEANING SPECIFICATIONS

### General Office and Public Areas

#### Weekly dusting (see ***Section 3.2.5***)

#### Weekly Vacuuming - to be completed before 8:00 a.m.

Every week, awarded vendor will thoroughly vacuum all carpet edges, accessible carpet beneath furniture, and carpet beneath light, movable furniture.

##### Weekly vacuuming may be accomplished using a vacuum with a hose attachment or a backpack vacuum.

##### The use of a backpack vacuum may be used when vacuuming the following:

###### Buildings with very tight corners;

###### Edges of any carpeted area;

###### Modular furniture;

###### Window blinds; and

###### Large equipment, i.e. shredders, copiers, and vending machines (where possible).

### Weekly Cleaning

#### Spot-clean walls, around light switches, door knobs, door jams, and thresholds to remove all spots and marks.

#### Clean all HVAC supply and return air vents, ensuring that all are kept clean and free of dust, webs, and visible buildup, removing and washing registers as needed.

#### Ensure that all areas surrounding wall and ceiling vents are free of all dust and residual discoloration.

#### Clean janitorial sinks with a disinfectant solution inside and outside, leaving no staining, discoloration, or film in the sink.

#### Flush out all floor drains out with a disinfectant solution. **BLEACH MAY NOT BE USED.**

### Weekly Hard Floor Care

#### Dust mop, then damp mop, all hard floors using cool, clean water with a neutral cleaner.

#### VCT and Linoleum

VCT and linoleum will present a uniform wet-look appearance when dry, with no wax buildup, dirt, or discoloration visible where the floor edges meet the cove molding, nor in any corners or door jambs.

##### Vendor will maintain floors in such a manner as to promote longevity and safety, leaving all floors in a clean, orderly, and safe condition after cleaning.

##### Spray buff using a high-speed floor machine to achieve a wet-look finish.

##### If an area does not exhibit a wet-look finish after buffing, vendor will apply a coat of approved floor finish and will re-buff the area.

##### Floor finish product must be applied every week to all VCT and linoleum tile surfaces. Floor finish product will provide a protective coating with a safe, non-slip surface.

#### Sealed Concrete: Dust mop and wet mop until no streaks are visible.

#### Hardwood floors: Vacuum using a hard floor attachment to remove dirt and debris from cracks, and then damp mop (Swiffer-style) using a Buildings and Grounds-approved cleaner.

#### Polished marble or granite: Mop with a neutral-ph cleaner made specifically for stone, and then buff with a white pad.

#### Terrazzo: Mop using a water-based terrazzo cleaner.

#### Brick and tile: Auto scrub using a nylo-grit brush.

## MONTHLY CLEANING SPECIFICATIONS

### Monthly Hard Floor Care

#### VCT and Linoleum

##### VCT and linoleum present a uniform wet-look appearance when dry.

##### Vendor will dust mop all floors.

##### Damp mop using cool, clean water with a neutral cleaner.

##### Deep scrub floor using a floor machine and blue pad to remove soil, scuffs, and black marks.

###### Recoat VCT and linoleum floors with two coats of non-slip wax.

###### Burnish/buff all floors using a high-speed floor machines to achieve a wet-look finish.

If an area does not buff up to a wet-look finish, vendor must add an additional coat of the approved product, and then rebuff the area.

This process will be repeated until the required wet-look finish is present.

#### Tile Floors (ceramic, terra cotta, slate, etc.)

##### If already treated, awarded vendor will recoat with appropriate finish acceptable to the Buildings and Grounds designee.

##### If not treated, awarded vendor(s) will clean and seal, using an appropriate finish acceptable to the Buildings and Grounds designee.

### Doors (Wood, Metal, Glass, and/or Plastic)

#### Vendor will clean all interior and exterior doors.

#### Doors may not show any residual streaks or marks.

#### Vendor will clean all thresholds and door trim, allowing no buildup of wax or dirt.

### Janitorial closets

Awarded vendor(s) must maintain closets in an orderly and safe manner.

## QUARTERLY CLEANING SPECIFICATIONS

### Upholstered Surface Care

#### Vacuum with a HEPA vacuum all upholstered surfaces including, but not limited to, modular furniture with cloth walls, chairs, couches, benches, ottoman, etc.

#### Spot-clean upholstered surfaces when necessary.

### Shelving and Books in Common Areas

All items on shelves should be dust-free after cleaning.

## SEMI-ANNUAL CLEANING SPECIFICATIONS

### VCT and Linoleum

#### Strip floors of old wax and floor surface by going over the floor completely several times using a floor machine equipped with a stripping pad.

#### Apply two (2) coats of sealer to all VCT and linoleum floors, allowing each coat to dry before applying the next coat of sealer.

##### Recoat with appropriate floor finish acceptable to the Buildings and Grounds designee.

##### Recoat VCT and linoleum floors with three (3) coats of non-slip wax.

##### Burnish using a high-speed floor machine to achieve a wet-look finish. If an area does not buff up to a wet-look finish, it will be necessary to add a coat of the appropriate approved finish and then rebuff the area. This will be repeated until the required wet-look finish is present.

##### Upon completion, all floors will be free of dust, dirt, film streaks, debris, and standing water, with no hair, drips or “holidays” (swirls in the finished look). VCT and linoleum present a uniform wet-look appearance when dry. There should be no visible buildup of wax, dirt or discoloration around the edge of the hard floor where it meets the cove molding, nor at any corners or door jambs, baseboard, bottom of doors, thresholds or rubber borders.

##### Floors will be maintained in such a manner as to promote longevity and safety. Upon completion of work, VCT and linoleum floors will be left in a clean, orderly, and safe condition. The floor finish product is understood to be a protective coating, as well as a safety (non-slip) factor, and must be applied to VCT and linoleum tile surfaces.

### Base Cove and Wainscot Care

#### Wipe down/clean all base-cove wainscots throughout the building.

##### There should be no film left behind; and

##### There should be no scuff marks, or other residue present after cleaning.

#### Awarded vendor(s) will consult with the Buildings and Grounds designee on the proper cleaner to use.

### Light Fixtures and Diffusers

Clean all light fixtures and diffusers inside and outside, throughout the building.

## SECURITY REQUIREMENTS

All employees or agents of awarded vendor who will be working in any State building are required to have an initial National Crime Information Center (NCIC) background check, as well as a fingerprinting check, at no cost to the State. This background check shall also be repeated each year.

### Background Check and Fingerprinting

All employees or agents of the awarded vendor that will be working in any State building are required to have a National Crime Information Center (NCIC) background check and fingerprinting completed at no cost to the State.

The Buildings and Grounds designee will provide details to awarded vendor(s) regarding the application for and location for records checks.

#### This NCIC background check should take no longer than two (2) days, while the fingerprinting results may take several weeks.

##### After the NCIC check has been completed, employee/agents will be permitted to work in a State building on a conditional basis until the fingerprinting results have been completed.

##### All results must be submitted to the Buildings and Grounds designee within 24 hours of receipt.

##### In the event the fingerprinting report is unable to be cleared, the probationary employee will be immediately removed from the building and prohibited from entering any State building under contract.

#### Local, State, and Federal background checks, as well as fingerprinting, must be completed and updated annually.

### Uniforms

All employees of the awarded vendor will be identified by a uniform shirt featuring the janitorial company’s logo.

### Photo ID

All employees of the awarded vendor will wear a photo ID badge at all times. Copies of the photo ID badges shall be remitted to the Buildings and Grounds designee prior to work start date.

### List of Awarded Vendor’s Employees

#### Awarded vendor shall furnish the Buildings and Grounds designee with a list of all proposed employees, including name, address, and length of time the vendor has been employed or known the person, at least 14 days prior to the start date of the contract.

#### Contractor shall ensure that all background checks are completed and the results submitted to the Buildings and Grounds designee at least seven (7) days prior to the start date of any new contract OR any new-hire start date.

### Changes to Awarded Vendor(s)’ Employee Lists

When an awarded vendor(s) makes a change to an employee list, either on a temporary or permanent basis, the vendor shall notify the Buildings and Grounds designee ***immediately*** and must also ensure that required background checks have been completed for incoming staff, with pass/fail results and date of completion provided to the Buildings and Grounds designee.

### Exterior Doors

#### Between the hours of 6:00 p.m. to 6:00 a.m., all exterior doors must remain locked at all times.

#### Vendor’s employees are strictly prohibited from opening exterior doors for anyone; any person authorized to enter the building after normal working hours should have a key.

#### Exterior doors should never be propped open for the convenience of running to the dumpster or taking care of any outside projects associated with this contract, with the exception of during the cleaning of an exterior door’s threshold, during which vendor employees shall remain present until the exterior door is closed and locked.

#### The vendor’s supervisor will be responsible for ensuring all exterior doors have been secured when work is completed.

### Interior Doors

#### Between the hours of 6:00 p.m. to 6:00 a.m., all interior doors with locks must be locked with all unnecessary lighting turned off after completion of work in an immediate area.

#### The vendor’s supervisor will be responsible for ensuring all interior doors have been secured when work is completed.

### Building Keys, Alarm Code, and Proximity Card Care

#### Awarded vendor shall be fully responsible for the protection of all furnished keys, proximity cards, and alarm codes.

##### Each key and each card shall be assigned to a specific person and may not be used by any other individual.

##### It will be considered a breach of security if keys and/or cards are used by someone other than the assigned individual.

##### Any breach as described in Section 3.9.8.1.B may be considered cause for contract termination.

#### Vendors shall notify the Buildings and Grounds designee in writing when any employees resign, are terminated, or are moved to another facility.

#### When key(s) or proximity cards issued to a vendor are lost or stolen, and if the corresponding locks have to be re-keyed as a result, the Division may reissue keys, proximity cards, locks and alarm codes at the awarded vendors’ expense.

#### False alarm fees may be charged back to awarded vendor(s) when the alarm was caused by a vendor or vendor employee.

### The Buildings and Grounds designee will conduct random unannounced building inspections.

#### During the inspection, the Buildings and Grounds designee will complete an Inspection Sheet (***Attachment J)*** to determine if any deficiencies are present.

#### The Buildings and Grounds designee will fax the completed Inspection Sheet to the vendor within 24 hours of the completed inspection.

#### Awarded vendor will be given seven (7) calendar days to correct all noted deficiencies, and must schedule a reinspection with the Buildings and Grounds designee within 24 hours of faxed receipt of the Inspect Sheet noting deficiencies.

# COMPANY BACKGROUND AND REFERENCES

## VENDOR INFORMATION

### Vendors must provide a company profile in the table format below.

| **Question** | **Response** |
| --- | --- |
| Company name: |  |
| Ownership (sole proprietor, partnership, etc.): |  |
| State of incorporation: |  |
| Date of incorporation: |  |
| # of years in business: |  |
| List of top officers: |  |
| Location of company headquarters: |  |
| Location(s) of the company offices: |  |
| Location(s) of the office that will provide the services described in this RFP: |  |
| Number of employees locally with the expertise to support the requirements identified in this RFP: |  |
| Number of employees nationally with the expertise to support the requirements in this RFP: |  |
| Location(s) from which employees will be assigned for this project: |  |

### **Please be advised**, pursuant to NRS 80.010, a corporation organized pursuant to the laws of another state must register with the State of Nevada, Secretary of State’s Office as a foreign corporation before a contract can be executed between the State of Nevada and the awarded vendor, unless specifically exempted by NRS 80.015.

### The selected vendor, prior to doing business in the State of Nevada, must be appropriately licensed by the State of Nevada, Secretary of State’s Office pursuant to NRS76. Information regarding the Nevada Business License can be located at <http://nvsos.gov>.

| **Question** | **Response** |
| --- | --- |
| Nevada Business License Number: |  |
| Legal Entity Name: |  |

Is “Legal Entity Name” the same name as vendor is doing business as?

|  |  |  |  |
| --- | --- | --- | --- |
| Yes |  | No |  |

If “No,” provide explanation.

### Vendors are cautioned that some services may contain licensing requirement(s). Vendors shall be proactive in verification of these requirements prior to proposal submittal. Proposals that do not contain the requisite licensure may be deemed non-responsive.

### Has the vendor ever been engaged under contract by any State of Nevada agency?

|  |  |  |  |
| --- | --- | --- | --- |
| Yes |  | No |  |

If “Yes,” complete the following table for each State agency for whom the work was performed. Table can be duplicated for each contract being identified.

| **Question** | **Response** |
| --- | --- |
| Name of State agency: |  |
| State agency contact name: |  |
| Dates when services were performed: |  |
| Type of duties performed: |  |
| Total dollar value of the contract: |  |

### Are you now or have you been within the last two (2) years an employee of the State of Nevada, or any of its agencies, departments, or divisions?

|  |  |  |  |
| --- | --- | --- | --- |
| Yes |  | No |  |

If “Yes,” please explain when the employee is planning to render services, while on annual leave, compensatory time, or on their own time?

If you employ (a) any person who is a current employee of an agency of the State of Nevada, or (b) any person who has been an employee of an agency of the State of Nevada within the past two (2) years, and if such person will be performing or producing the services which you will be contracted to provide under this contract, you must disclose the identity of each such person in your response to this RFP, and specify the services that each person will be expected to perform.

### Disclosure of any significant prior or ongoing contract failures, contract breaches, civil or criminal litigation in which the vendor has been alleged to be liable or held liable in a matter involving a contract with the State of Nevada or any other governmental entity. Any pending claim or litigation occurring within the past six (6) years which may adversely affect the vendor’s ability to perform or fulfill its obligations if a contract is awarded as a result of this RFP must also be disclosed.

Does any of the above apply to your company?

|  |  |  |  |
| --- | --- | --- | --- |
| Yes |  | No |  |

If “Yes,” please provide the following information. Table may be duplicated for each issue being identified.

| **Question** | **Response** | |
| --- | --- | --- |
| Date of alleged contract failure or breach: |  | |
| Parties involved: |  | |
| Description of the contract failure, contract breach, or litigation, including the products or services involved: |  | |
| Amount in controversy: |  | |
| Resolution or current status of the dispute: |  | |
| If the matter has resulted in a court case: | Court | Case Number |
|  |  |
| Status of the litigation: |  | |

### Vendors must review the insurance requirements specified in ***Attachment E, Insurance Schedule for RFP 3256.*** Does your organization currently have or will your organization be able to provide the insurance requirements as specified in ***Attachment E.***

|  |  |  |  |
| --- | --- | --- | --- |
| Yes |  | No |  |

Any exceptions and/or assumptions to the insurance requirements ***must*** be identified on ***Attachment B, Technical Proposal Certification of Compliance with Terms and Conditions of RFP.*** Exceptions and/or assumptions will be taken into consideration as part of the evaluation process; however, vendors must be specific. If vendors do not specify any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

Upon contract award, the successful vendor ***must*** provide the Certificate of Insurance identifying the coverages as specified in ***Attachment E, Insurance Schedule for RFP 3256.***

### Company background/history and why vendor is qualified to provide the services described in this RFP. Limit response to no more than five (5) pages.

### Length of time vendor has been providing services described in this RFP to the public and/or private sector. Please provide a brief description.

### Financial information and documentation to be included in ***Part III, Confidential Financial Information*** of vendor’s response in accordance with ***Section 9.5, Part III – Confidential Financial Information***.

#### Dun and Bradstreet Number

#### Federal Tax Identification Number

## SUBCONTRACTOR INFORMATION

### Does this proposal include the use of subcontractors?

|  |  |  |  |
| --- | --- | --- | --- |
| Yes |  | No |  |

If “Yes,” vendor must:

#### Identify specific subcontractors and the specific requirements of this RFP for which each proposed subcontractor will perform services.

#### If any tasks are to be completed by subcontractor(s), vendors must:

##### Describe the relevant contractual arrangements;

##### Describe how the work of any subcontractor(s) will be supervised, channels of communication will be maintained and compliance with contract terms assured; and

##### Describe your previous experience with subcontractor(s).

#### Vendors must describe the methodology, processes and tools utilized for:

##### Selecting and qualifying appropriate subcontractors for the project/contract;

##### Ensuring subcontractor compliance with the overall performance objectives for the project;

##### Ensuring that subcontractor deliverables meet the quality objectives of the project/contract; and

##### Providing proof of payment to any subcontractor(s) used for this project/contract, if requested by the State. Proposal should include a plan by which, at the State’s request, the State will be notified of such payments.

#### Provide the same information for any proposed subcontractors as requested in ***Section 4.1, Vendor Information***.

#### Business references as specified in ***Section 4.3, Business References*** must be provided for any proposed subcontractors.

#### Vendor shall not allow any subcontractor to commence work until all insurance required of the subcontractor is provided to the vendor.

#### Vendor must notify the using agency of the intended use of any subcontractors not identified within their original proposal and provide the information originally requested in the RFP in ***Section 4.2, Subcontractor Information***. The vendor must receive agency approval prior to subcontractor commencing work.

## BUSINESS REFERENCES

### Vendors should provide a minimum of three (3) business references from similar projects performed for private, state and/or large local government clients within the last five (5) years.

### Vendors must provide the following information for ***every*** business reference provided by the vendor and/or subcontractor:

The “Company Name” must be the name of the proposing vendor or the vendor’s proposed subcontractor.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Reference #:** | |  | | |
| **Company Name:** | |  | | |
| ***Identify role company will have for this RFP project***  ***(Check appropriate role below):*** | | | | |
|  | ***VENDOR*** | |  | ***SUBCONTRACTOR*** |
| Project Name: |  | | | |
| **Primary Contact Information** | | | | |
| Name: | | |  | |
| Street Address: | | |  | |
| City, State, Zip: | | |  | |
| Phone, including area code: | | |  | |
| Facsimile, including area code: | | |  | |
| Email address: | | |  | |
| **Alternate Contact Information** | | | | |
| Name: | | |  | |
| Street Address: | | |  | |
| City, State, Zip: | | |  | |
| Phone, including area code: | | |  | |
| Facsimile, including area code: | | |  | |
| Email address: | | |  | |
| **Project Information** | | | | |
| Brief description of the project/contract and description of services performed, including technical environment (i.e., software applications, data communications, etc.) if applicable: | | |  | |
| Original Project/Contract Start Date: | | |  | |
| Original Project/Contract End Date: | | |  | |
| Original Project/Contract Value: | | |  | |
| Final Project/Contract Date: | | |  | |
| Was project/contract completed in time originally allotted, and if not, why not? | | |  | |
| Was project/contract completed within or under the original budget/ cost proposal, and if not, why not? | | |  | |

### Vendors must also submit ***Attachment F, Reference Questionnaire*** to the business references that are identified in ***Section 4.3.2***.

### The company identified as the business references must submit the Reference Questionnaire directly to the Purchasing Division.

### It is the vendor’s responsibility to ensure that completed forms are received by the Purchasing Division on or before the deadline as specified in ***Section 8, RFP Timeline*** for inclusion in the evaluation process. Reference Questionnaires not received, or not complete, may adversely affect the vendor’s score in the evaluation process.

### The State reserves the right to contact and verify any and all references listed regarding the quality and degree of satisfaction for such performance.

## VENDOR STAFF RESUMES

A resume must be completed for each proposed key personnel responsible for performance under any contract resulting from this RFP per ***Attachment G, Proposed Staff Resume.***

# COST

Vendors must provide detailed fixed prices for all costs associated with the responsibilities and related services, and must use ***Attachment H, Cost Schedule***. Clearly specify the nature of all expenses anticipated.

# FINANCIAL

## PAYMENT

### Upon review and acceptance by the State, payments for invoices are normally made within 45 – 60 days of receipt, providing all required information, documents and/or attachments have been received.

### Pursuant to NRS 227.185 and NRS 333.450, the State shall pay claims for supplies, materials, equipment and services purchased under the provisions of this RFP electronically, unless determined by the State Controller that the electronic payment would cause the payee to suffer undue hardship or extreme inconvenience.

## BILLING

### The State does not issue payment prior to receipt of goods or services.

### The vendor must bill the State as outlined in the approved contract and/or payment schedule.

### Vendors may propose an alternative payment option. Alternative payment options must be listed on ***Attachment I, Cost Proposal Certification of Compliance with Terms and Conditions of the RFP.*** Alternative payment options will be considered if deemed in the best interest of the State, project or service solicited herein.

# WRITTEN QUESTIONS AND ANSWERS

## A mandatory pre-proposal walk-through will be held June 29, 2016, at 9:00 a.m. The site visit will be held to afford vendors the opportunity to see the facility in advance of proposing, after which they may request any needed clarification of RFP requirements through the question/answer process using the process described in *Section 7.1.3*.

### Vendors MUST pre-register AND must attend the site visit in order to propose, and must sign in the location to be given credit for attendance.

### Pre-registration using the form, ***Attachment K,*** is required. A maximum of two (2) persons per vendor will be permitted to attend the site visits. Completed forms should be faxed to (775) 684-0188 or emailed to [mtroescher@admin.nv.gov](mailto:mtroescher@admin.nv.gov) **no later than 5:00 PM June 24, 2016**.

### After the site visit, the Purchasing Division will accept questions and/or comments in writing regarding the RFP, in accordance with the RFP timeline.

#### The RFP Question Submittal Form is located on the Solicitation Opportunities webpage at <http://purchasing.nv.>gov. Select the Solicitation Status, Questions drop down and then scroll to the RFP number and the “Question” link.

#### The deadline for submitting questions is as specified in ***Section 8, RFP Timeline***.

#### All questions and/or comments will be addressed in writing. An email notification that the amendment has been posted to the Purchasing website will be issued on or about the date specified in ***Section 8, RFP Timeline***.

# RFP TIMELINE

The following represents the proposed timeline for this project. All times stated are Pacific Time (PT). These dates represent a tentative schedule of events. The State reserves the right to modify these dates at any time.

| **Task** | **Date/Time** |
| --- | --- |
| Deadline for submitting Pre-Registration for site visit | 6/24/2016 @ 5:00 PM |
| Mandatory Site Visit | 6/29/2016 @ 9:00 AM |
| Deadline for submitting questions | 7/06/2016 @ 2:00 PM |
| Answers posted to website | On or about 7/13/2016 |
| Deadline for submittal of Reference Questionnaires | No later than 4:30 PM on 8/10/2016 |
| Deadline for submission and opening of proposals | No later than 2:00 PM on 8/11/2016 |
| Evaluation period (approximate time frame) | 8/12/2016 – 8/26/2016 |
| Selection of vendor | On or about 8/31/2016 |
| Anticipated BOE approval | 11/08/2016 |
| Contract start date (contingent upon BOE approval) | 12/01/2016 |

# PROPOSAL SUBMISSION REQUIREMENTS, FORMAT AND CONTENT

## GENERAL SUBMISSION REQUIREMENTS

Vendors’ proposals must be packaged and submitted in counterparts; therefore, vendors must pay close attention to the submission requirements. Proposals will have a technical response, which may be composed of two (2) parts in the event a vendor determines that a portion of their technical response qualifies as “confidential” as defined within ***Section 2, Acronyms/Definitions.***

If complete responses cannot be provided without referencing confidential information, such confidential information must be provided in accordance with ***Section 9.3, Part I B – Confidential Technical and Section 9.5, Part III Confidential Financial Information.*** Specific references made to the tab, page, section and/or paragraph where the confidential information can be located must be identified on ***Attachment A, Confidentiality and Certification of Indemnification*** and comply with the requirements stated in ***Section 9.6, Confidentiality of Proposals.***

The remaining section is the Cost Proposal. Vendors may submit their proposal broken out into the three (3) sections required, or four (4) sections if confidential technical information is included, in a single box or package for shipping purposes.

The required CDs must contain information as specified in ***Section 9.6.4***.

Detailed instructions on proposal submission and packaging follows and vendors must submit their proposals as identified in the following sections. Proposals and CDs that do not comply with the following requirements may be deemed non-responsive and rejected at the State’s discretion.

### All information is to be completed as requested.

### Each section within the technical proposal and cost proposal must be separated by clearly marked tabs with the appropriate section number and title as specified.

### Although it is a public opening, only the names of the vendors submitting proposals will be announced per NRS 333.335(6). Technical and cost details about proposals submitted will not be disclosed. Assistance for handicapped, blind or hearing-impaired persons who wish to attend the RFP opening is available. If special arrangements are necessary, please notify the Purchasing Division designee as soon as possible and at least two (2) days in advance of the opening.

### If discrepancies are found between two (2) or more copies of the proposal, the master copy will provide the basis for resolving such discrepancies. If one (1) copy of the proposal is not clearly marked “MASTER,” the State may reject the proposal. However, the State may at its sole option, select one (1) copy to be used as the master.

### For ease of evaluation, the proposal must be presented in a format that corresponds to and references sections outlined within this RFP and must be presented in the same order. Written responses must be in ***bold/italics*** and placed immediately following the applicable RFP question, statement and/or section. Exceptions/assumptions to this may be considered during the evaluation process.

### Proposals are to be prepared in such a way as to provide a straightforward, concise delineation of capabilities to satisfy the requirements of this RFP. Expensive bindings, colored displays, promotional materials, etc., are not necessary or desired. Emphasis should be concentrated on conformance to the RFP instructions, responsiveness to the RFP requirements, and on completeness and clarity of content.

Unnecessarily elaborate responses beyond what is sufficient to present a complete and effective response to this RFP are not desired and may be construed as an indication of the proposer’s lack of environmental and cost consciousness. Unless specifically requested in this RFP, elaborate artwork, corporate brochures, lengthy narratives, expensive paper, specialized binding, and other extraneous presentation materials are neither necessary nor desired.

The State of Nevada, in its continuing efforts to reduce solid waste and to further recycling efforts requests that proposals, to the extent possible and practical:

#### Be submitted on recycled paper;

#### Not include pages of unnecessary advertising;

#### Be printed on both sides of each sheet of paper; and

#### Be contained in re-usable binders or binder clips as opposed to spiral or glued bindings.

### For purposes of addressing questions concerning this RFP, the sole contact will be the Purchasing Division as specified on Page 1 of this RFP. Upon issuance of this RFP, other employees and representatives of the agencies identified in the RFP will not answer questions or otherwise discuss the contents of this RFP with any prospective vendors or their representatives. Failure to observe this restriction may result in disqualification of any subsequent proposal per NAC 333.155(3). This restriction does not preclude discussions between affected parties for the purpose of conducting business unrelated to this procurement.

### Any vendor who believes proposal requirements or specifications are unnecessarily restrictive or limit competition may submit a request for administrative review, in writing, to the Purchasing Division. To be considered, a request for review must be received no later than the deadline for submission of questions.

The Purchasing Division shall promptly respond in writing to each written review request, and where appropriate, issue all revisions, substitutions or clarifications through a written amendment to the RFP.

Administrative review of technical or contractual requirements shall include the reason for the request, supported by factual information, and any proposed changes to the requirements.

### If a vendor changes any material RFP language, vendor’s response may be deemed non-responsive per NRS 333.311.

## PART I A – TECHNICAL PROPOSAL

### The technical proposal must include:

#### One (1) original marked “MASTER;” and

#### Five (5) identical copies.

### The technical proposal ***must not include*** confidential technical information (refer to ***Section 9.3, Part I B, Confidential Technical***) or cost and/or pricing information. Cost and/or pricing information contained in the technical proposal may cause the proposal to be rejected.

### Format and Content

#### Tab I – Title Page

The title page must include the following:

| **Part I A – Technical Proposal** | |
| --- | --- |
| RFP Title: | Janitorial Services for NV State Library & Archives |
| RFP: | 3256 |
| Vendor Name: |  |
| Address: |  |
| Opening Date: | August 11, 2016 |
| Opening Time: | 2:00 PM |

#### Tab II – Table of Contents

An accurate and updated table of contents must be provided.

#### Tab III – Vendor Information Sheet

The vendor information sheet completed with an original signature by an individual authorized to bind the organization must be included in this tab.

#### Tab IV – State Documents

The State documents tab must include the following:

##### The signature page from all amendments with an original signature by an individual authorized to bind the organization.

##### Attachment A – Confidentiality and Certification of Indemnification with an original signature by an individual authorized to bind the organization.

##### Attachment C – Vendor Certifications with an original signature by an individual authorized to bind the organization.

##### Copies of any vendor licensing agreements and/or hardware and software maintenance agreements.

##### Copies of applicable certifications and/or licenses.

#### Tab V - Attachment B, Technical Proposal Certification of Compliance with Terms and Conditions of RFP

##### ***Attachment B*** with an original signature by an individual authorized to bind the organization must be included in this tab.

##### If the exception and/or assumption require a change in the terms or wording of any section of the RFP, the contract, or any incorporated documents, vendors ***must*** provide the specific language that is being proposed on ***Attachment B***.

##### Only technical exceptions and/or assumptions should be identified on ***Attachment B***.

##### The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline. If vendors do not specify any exceptions and/or assumptions in detail at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

#### Tab VI – Section 3 – Scope of Work

Vendors must place their written response(s) in ***bold/italics*** immediately following the applicable RFP question, statement and/or section.

#### Tab VII– Section 4 – Company Background and References

Vendors must place their written response(s) in ***bold/italics*** immediately following the applicable RFP question, statement and/or section. This section must also include the requested information in ***Section 4.2, Subcontractor Information***, if applicable.

#### Tab VIII – Attachment G – Proposed Staff Resume

##### Vendors must include all proposed staff resumes per ***Section 4.4, Vendor Staff Resumes*** in this section.

##### This section should also include any subcontractor proposed staff resumes, if applicable.

#### Tab IX – Other Informational Material

Vendors must include any other applicable reference material in this section clearly cross referenced with the proposal.

## PART I B – CONFIDENTIAL TECHNICAL PROPOSAL

### Vendors only need to submit Part I B if the proposal includes any confidential technical information (refer to ***Attachment A, Confidentiality and Certification of Indemnification)***.

### The confidential technical proposal must include:

#### One (1) original marked “MASTER;” and

#### Five (5) identical copies.

### Format and Content

#### Tab I – Title Page

The title page must include the following:

| **Part I B – Confidential Technical Proposal** | |
| --- | --- |
| RFP Title: | Janitorial Services for NV State Library & Archives |
| RFP: | 3256 |
| Vendor Name: |  |
| Address: |  |
| Opening Date: | August 11, 2016 |
| Opening Time: | 2:00 PM |

#### Tabs – Confidential Technical

Vendors must have tabs in the confidential technical information that cross reference back to the technical proposal, as applicable.

## PART II – COST PROPOSAL

### The cost proposal must include:

#### One (1) original marked “MASTER;” and

#### Five (5) identical copies.

### The cost proposal must not be marked “confidential.” Only information that is deemed proprietary per NRS 333.020(5)(a) may be marked as “confidential.”

### Format and Content

#### Tab I – Title Page

The title page must include the following:

| **Part II – Cost Proposal** | |
| --- | --- |
| RFP Title: | Janitorial Services for NV State Library & Archives |
| RFP: | 3256 |
| Vendor Name: |  |
| Address: |  |
| Opening Date: | August 11, 2016 |
| Opening Time: | 2:00 PM |

#### Tab II – Cost Proposal

Vendor’s response for the cost proposal must be included in this tab.

#### Tab III – Attachment I, Cost Proposal Certification of Compliance with Terms and Conditions of RFP

##### ***Attachment I*** with an original signature by an individual authorized to bind the organization must be included in this tab.

##### In order for any cost exceptions and/or assumptions to be considered, vendors ***must*** provide the specific language that is being proposed in ***Attachment I.***

##### Only cost exceptions and/or assumptions should be identified on ***Attachment I***.

##### ***Do not restate*** the technical exceptions and/or assumptions on this form.

##### The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline. If vendors do not specify any exceptions and/or assumptions in detail at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

## PART III – CONFIDENTIAL FINANCIAL INFORMATION

### The confidential financial information part must include:

One (1) original marked “MASTER.”

### Format and Content

#### Tab I – Title Page

The title page must include the following:

| **Part III – Confidential Financial Information** | |
| --- | --- |
| RFP Title: | Janitorial Services for NV State Library & Archives |
| RFP: | 3256 |
| Vendor Name: |  |
| Address: |  |
| Opening Date: | August 11, 2016 |
| Opening Time: | 2:00 PM |

#### Tab II – Financial Information and Documentation

Vendors must place the information required per ***Section 4.1.11*** in this tab.

## CONFIDENTIALITY OF PROPOSALS

### As a potential contractor of a public entity, vendors are advised that full disclosure is required by law.

### Vendors are required to submit written documentation in accordance with ***Attachment A, Confidentiality and Certification of Indemnification*** demonstrating the material within the proposal marked “confidential” conforms to NRS §333.333, which states “Only specific parts of the proposal may be labeled a “trade secret” as defined in NRS §600A.030(5).” Not conforming to these requirements will cause your proposal to be deemed non-compliant and will not be accepted by the State of Nevada.

### Vendors acknowledge that material not marked as “confidential” will become public record upon contract award.

### The required CDs must contain the following:

#### One (1) **“Master”** CD with an exact duplicate of the technical and cost proposal contents only.

##### The electronic files must follow the format and content section for the technical and cost proposal.

##### The CD must be packaged in a case and clearly labeled as follows:

| **Master CD** | |
| --- | --- |
| RFP No: | 3256 |
| Vendor Name: |  |
| Contents: | Part IA – Technical Proposal  Part IB – Confidential Technical Proposal  Part II – Cost Proposal |

#### One (1) **“Public Records CD”** which must include the technical and cost proposal contents to be used for public records requests.

##### This CD **must not** contain any confidential or proprietary information.

##### All electronic files ***must*** be saved in “PDF” format, with one file named Part IA – Technical Proposal and one (1) file named part II – Cost Proposal***.***

##### The CD must be packaged in a case and clearly labeled as follows:

| **Public Records CD** | |
| --- | --- |
| RFP No: | 3256 |
| Vendor Name: |  |
| Contents: | Part IA – Technical Proposal for Public Records Request  Part II – Cost Proposal for Public Records Request |

### The Public Records submitted on the CD will be posted to the Purchasing Website upon the Notice of Award.

### It is the vendor’s responsibility to act in protection of the labeled information and agree to defend and indemnify the State of Nevada for honoring such designation.

### Failure to label any information that is released by the State shall constitute a complete waiver of any and all claims for damages caused by release of said information.

## PROPOSAL PACKAGING

### If the separately sealed technical and cost proposals as well as confidential technical information and financial documentation, marked as required, are enclosed in another container for mailing purposes, the outermost container must fully describe the contents of the package and be clearly marked as follows.

### Vendors are encouraged to utilize the copy/paste feature of word processing software to replicate these labels for ease and accuracy of proposal packaging.

|  |  |
| --- | --- |
| **Marcy Troescher**  **State of Nevada, Purchasing Division**  **515 E. Musser Street, Suite 300**  **Carson City, NV 89701** | |
| **RFP:** | 3256 |
| **OPENING DATE:** | August 11, 2016 |
| **OPENING TIME:** | 2:00 PM |
| **FOR:** | Janitorial Services for NV State Library & Archives |
| **VENDOR’S NAME:** |  |

### Proposals ***must be received at the address referenced below no later than the date and time specified in Section 8, RFP Timeline.*** Proposals that do not arrive by proposal opening time and date ***will not be accepted.*** Vendors may submit their proposal any time prior to the above stated deadline.

### The State will not be held responsible for proposal envelopes mishandled as a result of the envelope not being properly prepared.

### Email, facsimile, or telephone proposals will NOT be considered; however, at the State’s discretion, the proposal may be submitted all or in part on electronic media, as requested within the RFP document. Proposal may be modified by email, facsimile, or written notice provided such notice is received prior to the opening of the proposals.

### The technical proposal shall be submitted to the State in a sealed package and be clearly marked as follows:

|  |  |
| --- | --- |
| **Marcy Troescher**  **State of Nevada, Purchasing Division**  **515 E. Musser Street, Suite 300**  **Carson City, NV 89701** | |
| **RFP:** | 3256 |
| **COMPONENT:** | PART I A – TECHNICAL PROPOSAL |
| **OPENING DATE:** | August 11, 2016 |
| **OPENING TIME:** | 2:00 PM |
| **FOR:** | Janitorial Services for NV State Library & Archives |
| **VENDOR’S NAME:** |  |

### If applicable, confidential technical information shall be submitted to the State in a sealed package and be clearly marked as follows:

|  |  |
| --- | --- |
| **Marcy Troescher**  **State of Nevada, Purchasing Division**  **515 E. Musser Street, Suite 300**  **Carson City, NV 89701** | |
| **RFP:** | 3256 |
| **COMPONENT:** | PART I B – CONFIDENTIAL TECHNICAL PROPOSAL |
| **OPENING DATE:** | August 11, 2016 |
| **OPENING TIME:** | 2:00 PM |
| **FOR:** | Janitorial Services for NV State Library & Archives |
| **VENDOR’S NAME:** |  |

### The cost proposal shall be submitted to the State in a sealed package and be clearly marked as follows:

|  |  |
| --- | --- |
| **Marcy Troescher**  **State of Nevada, Purchasing Division**  **515 E. Musser Street, Suite 300**  **Carson City, NV 89701** | |
| **RFP:** | 3256 |
| **COMPONENT:** | PART II – COST PROPOSAL |
| **OPENING DATE:** | August 11, 2016 |
| **OPENING TIME:** | 2:00 PM |
| **FOR:** | Janitorial Services for NV State Library & Archives |
| **VENDOR’S NAME:** |  |

### Confidential financial information shall be submitted to the State in a sealed package and be clearly marked as follows:

|  |  |
| --- | --- |
| **Marcy Troescher**  **State of Nevada, Purchasing Division**  **515 E. Musser Street, Suite 300**  **Carson City, NV 89701** | |
| **RFP:** | 3256 |
| **COMPONENT:** | PART III - CONFIDENTIAL FINANCIAL INFORMATION |
| **OPENING DATE:** | August 11, 2016 |
| **OPENING TIME:** | 2:00 PM |
| **FOR:** | Janitorial Services for NV State Library & Archives |
| **VENDOR’S NAME:** |  |

### The CDs shall be submitted to the State in a sealed package and be clearly marked as follows:

|  |  |
| --- | --- |
| **Marcy Troescher**  **State of Nevada, Purchasing Division**  **515 E. Musser Street, Suite 300**  **Carson City, NV 89701** | |
| **RFP:** | 3256 |
| **COMPONENT:** | CDs |
| **OPENING DATE:** | August 11, 2016 |
| **OPENING TIME:** | 2:00 PM |
| **FOR:** | Janitorial Services for NV State Library & Archives |
| **VENDOR’S NAME:** |  |

# PROPOSAL EVALUATION AND AWARD PROCESS

*The information in this section does not need to be returned with the vendor’s proposal.*

## Proposals shall be consistently evaluated and scored in accordance with NRS 333.335(3) based upon the following criteria:

### Demonstrated competence

### Experience in performance of comparable engagements

### Conformance with the terms of this RFP

### Expertise and availability of key personnel

### Reasonableness of cost

Note: Financial stability will be scored on a pass/fail basis.

**Proposals shall be kept confidential until a contract is awarded.**

## The evaluation committee may also contact the references provided in response to the Section identified as Company Background and References; contact any vendor to clarify any response; contact any current users of a vendor’s services; solicit information from any available source concerning any aspect of a proposal; and seek and review any other information deemed pertinent to the evaluation process. The evaluation committee shall not be obligated to accept the lowest priced proposal, but shall make an award in the best interests of the State of Nevada per NRS 333.335(5).

## Each vendor must include in its proposal a complete disclosure of any alleged significant prior or ongoing contract failures, contract breaches, any civil or criminal litigation or investigations pending which involves the vendor or in which the vendor has been judged guilty or liable. Failure to comply with the terms of this provision may disqualify any proposal. The State reserves the right to reject any proposal based upon the vendor’s prior history with the State or with any other party, which documents, without limitation, unsatisfactory performance, adversarial or contentious demeanor, significant failure(s) to meet contract milestones or other contractual failures. See generally, NRS 333.335.

## Clarification discussions may, at the State’s sole option, be conducted with vendors who submit proposals determined to be acceptable and competitive per NAC 333.165. Vendors shall be accorded fair and equal treatment with respect to any opportunity for discussion and/or written revisions of proposals. Such revisions may be permitted after submissions and prior to award for the purpose of obtaining best and final offers. In conducting discussions, there shall be no disclosure of any information derived from proposals submitted by competing vendors. Any modifications made to the original proposal during the best and final negotiations will be included as part of the contract.

## A Notification of Intent to Award shall be issued in accordance with NAC 333.170. Any award is contingent upon the successful negotiation of final contract terms and upon approval of the Board of Examiners, when required. Negotiations shall be confidential and not subject to disclosure to competing vendors unless and until an agreement is reached. If contract negotiations cannot be concluded successfully, the State upon written notice to all vendors may negotiate a contract with the next highest scoring vendor or withdraw the RFP.

## Any contract resulting from this RFP shall not be effective unless and until approved by the Nevada State Board of Examiners (NRS 333.700).

# TERMS AND CONDITIONS

## PROCUREMENT AND PROPOSAL TERMS AND CONDITIONS

*The information in this section does not need to be returned with the vendor’s proposal.* However, if vendors have any exceptions and/or assumptions to any of the terms and conditions in this section, they MUST identify in detail their exceptions and/or assumptions on ***Attachment B, Technical Proposal Certification of Compliance.*** In order for any exceptions and/or assumptions to be considered they **MUST** be documented in ***Attachment B***. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline.

### This procurement is being conducted in accordance with NRS Chapter 333 and NAC Chapter 333.

### The State reserves the right to alter, amend, or modify any provisions of this RFP, or to withdraw this RFP, at any time prior to the award of a contract pursuant hereto, if it is in the best interest of the State to do so.

### The State reserves the right to waive informalities and minor irregularities in proposals received.

### For ease of responding to the RFP, vendors are encouraged to download the RFP from the Purchasing Division’s website at [http://purchasing.nv.gov](http://purchasing.state.nv.us).

### The failure to separately package and clearly mark ***Part I B and Part III*** – which contains confidential information, trade secrets and/or proprietary information, shall constitute a complete waiver of any and all claims for damages caused by release of the information by the State.

### Proposals must include any and all proposed terms and conditions, including, without limitation, written warranties, maintenance/service agreements, license agreements and lease purchase agreements. The omission of these documents renders a proposal non-responsive.

### The State reserves the right to reject any or all proposals received prior to contract award (NRS 333.350).

### The State shall not be obligated to accept the lowest priced proposal, but will make an award in the best interests of the State of Nevada after all factors have been evaluated (NRS 333.335).

### Any irregularities or lack of clarity in the RFP should be brought to the Purchasing Division designee’s attention as soon as possible so that corrective addenda may be furnished to prospective vendors.

### A description of how any and all services and/or equipment will be used to meet the requirements of this RFP shall be given, in detail, along with any additional informational documents that are appropriately marked.

### Alterations, modifications or variations to a proposal may not be considered unless authorized by the RFP or by addendum or amendment.

### Proposals which appear unrealistic in the terms of technical commitments, lack of technical competence, or are indicative of failure to comprehend the complexity and risk of this contract, may be rejected.

### Proposals from employees of the State of Nevada will be considered in as much as they do not conflict with the State Administrative Manual, NRS Chapter 281 and NRS Chapter 284.

### Proposals may be withdrawn by written or facsimile notice received prior to the proposal opening time. Withdrawals received after the proposal opening time will not be considered except as authorized by NRS 333.350(3).

### Prices offered by vendors in their proposals are an irrevocable offer for the term of the contract and any contract extensions. The awarded vendor agrees to provide the purchased services at the costs, rates and fees as set forth in their proposal in response to this RFP. No other costs, rates or fees shall be payable to the awarded vendor for implementation of their proposal.

### The State is not liable for any costs incurred by vendors prior to entering into a formal contract. Costs of developing the proposal or any other such expenses incurred by the vendor in responding to the RFP, are entirely the responsibility of the vendor, and shall not be reimbursed in any manner by the State.

### Proposals submitted per proposal submission requirements become the property of the State, selection or rejection does not affect this right; proposals will be returned only at the State’s option and at the vendor’s request and expense. The masters of the technical proposal, confidential technical proposal, cost proposal and confidential financial information of each response shall be retained for official files.

### The Nevada Attorney General will not render any type of legal opinion regarding this transaction.

### Any unsuccessful vendor may file an appeal in strict compliance with NRS 333.370 and Chapter 333 of the Nevada Administrative Code.

## CONTRACT TERMS AND CONDITIONS

*The information in this section does not need to be returned with the vendor’s proposal.* However, if vendors have any exceptions and/or assumptions to any of the terms and conditions in this section, they MUST identify in detail their exceptions and/or assumptions on ***Attachment B, Technical Proposal Certification of Compliance.*** In order for any exceptions and/or assumptions to be considered they **MUST** be documented in ***Attachment B***. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline.

### The awarded vendor will be the sole point of contract responsibility. The State will look solely to the awarded vendor for the performance of all contractual obligations which may result from an award based on this RFP, and the awarded vendor shall not be relieved for the non-performance of any or all subcontractors.

### The awarded vendor must maintain, for the duration of its contract, insurance coverages as set forth in the Insurance Schedule of the contract form appended to this RFP. Work on the contract shall not begin until after the awarded vendor has submitted acceptable evidence of the required insurance coverages. Failure to maintain any required insurance coverage or acceptable alternative method of insurance will be deemed a breach of contract.

### The State will not be liable for Federal, State, or Local excise taxes per NRS 372.325.

### ***Attachment B and Attachment I*** of this RFP shall constitute an agreement to ***all*** terms and conditions specified in the RFP, except such terms and conditions that the vendor expressly excludes. Exceptions and assumptions will be taken into consideration as part of the evaluation process; however, vendors ***must*** be specific. If vendors do not specify any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

### The State reserves the right to negotiate final contract terms with any vendor selected per NAC 333.170. The contract between the parties will consist of the RFP together with any modifications thereto, and the awarded vendor’s proposal, together with any modifications and clarifications thereto that are submitted at the request of the State during the evaluation and negotiation process. In the event of any conflict or contradiction between or among these documents, the documents shall control in the following order of precedence: the final executed contract, any modifications and clarifications to the awarded vendor’s proposal, the RFP, and the awarded vendor’s proposal. Specific exceptions to this general rule may be noted in the final executed contract.

### Local governments (as defined in NRS 332.015) are intended third party beneficiaries of any contract resulting from this RFP and any local government may join or use any contract resulting from this RFP subject to all terms and conditions thereof pursuant to NRS 332.195. The State is not liable for the obligations of any local government which joins or uses any contract resulting from this RFP.

### Any person who requests or receives a Federal contract, grant, loan or cooperative agreement shall file with the using agency a certification that the person making the declaration has not made, and will not make, any payment prohibited by subsection (a) of 31 U.S.C. 1352.

### Pursuant to NRS Chapter 613 in connection with the performance of work under this contract, the contractor agrees not to unlawfully discriminate against any employee or applicant for employment because of race, creed, color, national origin, sex, sexual orientation or age, including, without limitation, with regard to employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including, without limitation apprenticeship.

The contractor further agrees to insert this provision in all subcontracts, hereunder, except subcontracts for standard commercial supplies or raw materials.

## PROJECT TERMS AND CONDITIONS

*The information in this section does not need to be returned with the vendor’s proposal.* However, if vendors have any exceptions and/or assumptions to any of the terms and conditions in this section, they MUST identify in detail their exceptions and/or assumptions on ***Attachment B, Technical Proposal Certification of Compliance.*** In order for any exceptions and/or assumptions to be considered they **MUST** be documented in ***Attachment B***. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline.

### Award of Related Contracts

#### The State may undertake or award supplemental contracts for work related to this project or any portion thereof. The contractor shall be bound to cooperate fully with such other contractors and the State in all cases.

#### All subcontractors shall be required to abide by this provision as a condition of the contract between the subcontractor and the prime contractor.

### Products and/or Alternatives

#### The vendor shall not propose an alternative that would require the State to acquire hardware or software or change processes in order to function properly on the vendor’s system unless vendor included a clear description of such proposed alternatives and clearly mark any descriptive material to show the proposed alternative.

#### An acceptable alternative is one the State considers satisfactory in meeting the requirements of this RFP.

#### The State, at its sole discretion, will determine if the proposed alternative meets the intent of the original RFP requirement.

### State Owned Property

The awarded vendor shall be responsible for the proper custody and care of any State owned property furnished by the State for use in connection with the performance of the contract and will reimburse the State for any loss or damage.

### Inspection/Acceptance of Work

#### It is expressly understood and agreed all work done by the contractor shall be subject to inspection and acceptance by the State.

#### Any progress inspections and approval by the State of any item of work shall not forfeit the right of the State to require the correction of any faulty workmanship or material at any time during the course of the work and warranty period thereafter, although previously approved by oversight.

#### Nothing contained herein shall relieve the contractor of the responsibility for proper installation and maintenance of the work, materials and equipment required under the terms of the contract until all work has been completed and accepted by the State.

### Travel

If travel is required, the following processes must be followed:

#### All travel must be approved in writing in advance by the Department.

#### Requests for reimbursement of travel expenses must be submitted on the State Claim for Travel Expense Form with original receipts for all expenses.

#### The travel expense form, with original signatures, must be submitted with the vendor’s invoice.

#### Vendor will be reimbursed travel expenses and per diem at the rates allowed for State employees at the time travel occurs.

#### The State is not responsible for payment of any premium, deductible or assessments on insurance policies purchased by vendor for a rental vehicle.

### Completion of Work

Prior to completion of all work, the contractor shall remove from the premises all equipment and materials belonging to the contractor. Upon completion of the work, the contractor shall leave the site in a clean and neat condition satisfactory to the State.

### Right to Publish

#### All requests for the publication or release of any information pertaining to this RFP and any subsequent contract must be in writing and sent to the Buildings and Grounds designee.

#### No announcement concerning the award of a contract as a result of this RFP can be made without prior written approval of the Buildings and Grounds designee.

#### As a result of the selection of the contractor to supply the requested services, the State is neither endorsing nor suggesting the contractor is the best or only solution.

#### The contractor shall not use, in its external advertising, marketing programs, or other promotional efforts, any data, pictures or other representation of any State facility, except with the specific advance written authorization of the Buildings and Grounds designee.

#### Throughout the term of the contract, the contractor must secure the written approval of the State per ***Section 11.3.7.2*** prior to the release of any information pertaining to work or activities covered by the contract.

# SUBMISSION CHECKLIST

This checklist is provided for vendor’s convenience only and identifies documents that must be submitted with each package in order to be considered responsive. Any proposals received without these requisite documents may be deemed non-responsive and not considered for contract award.

|  |  |  |
| --- | --- | --- |
| **Part I A– Technical Proposal Submission Requirements** | | **Completed** |
| Required number of Technical Proposals per submission requirements | |  |
| Tab I | Title Page |  |
| Tab II | Table of Contents |  |
| Tab III | Vendor Information Sheet |  |
| Tab IV | State Documents |  |
| Tab V | Attachment B – Technical Proposal Certification of Compliance with Terms and Conditions of RFP |  |
| Tab VI | Section 3 – Scope of Work |  |
| Tab VII | Section 4 – Company Background and References |  |
| Tab VIII | Attachment G – Proposed Staff Resume(s) |  |
| Tab IX | Other Informational Material |  |
| **Part I B – Confidential Technical Submission Requirements** | |  |
| Required number of Confidential Technical Proposals per submission requirements | |  |
| Tab I | Title Page |  |
| Tabs | Appropriate tabs and information that cross reference back to the technical proposal |  |
| **Part II – Cost Proposal Submission Requirements** | |  |
| Required number of Cost Proposals per submission requirements | |  |
| Tab I | Title Page |  |
| Tab II | Cost Proposal |  |
| Tab III | Attachment I - Cost Proposal Certification of Compliance with Terms and Conditions of RFP |  |
| **Part III – Confidential Financial Information Submission Requirements** | |  |
| Required number of Confidential Financial Proposals per submission requirements | |  |
| Tab I | Title Page |  |
| Tab II | Financial Information and Documentation |  |
| **CDs Required** | |  |
| One (1) | Master CD with the technical and cost proposal contents only |  |
| One (1) | Public Records CD with the technical and cost proposal contents only |  |
| **Reference Questionnaire Reminders** | |  |
| Send out Reference Forms for Vendor (with Part A completed) | |  |
| Send out Reference Forms for proposed Subcontractors (with Part A and Part B completed, if applicable) | |  |

# ATTACHMENT A – CONFIDENTIALITY AND CERTIFICATION OF INDEMNIFICATION

Submitted proposals, which are marked “confidential” in their entirety, or those in which a significant portion of the submitted proposal is marked “confidential” **will not** be accepted by the State of Nevada. Pursuant to NRS 333.333, only specific parts of the proposal may be labeled a “trade secret” as defined in NRS 600A.030(5). All proposals are confidential until the contract is awarded; at which time, both successful and unsuccessful vendors’ technical and cost proposals become public information.

In accordance with the Submittal Instructions of this RFP, vendors are requested to submit confidential information in separate binders marked “**Part I B Confidential Technical**” and “**Part III Confidential Financial**”.

The State will not be responsible for any information contained within the proposal. Should vendors not comply with the labeling and packing requirements, proposals will be released as submitted. In the event a governing board acts as the final authority, there may be public discussion regarding the submitted proposals that will be in an open meeting format, the proposals will remain confidential.

By signing below, I understand it is my responsibility as the vendor to act in protection of the labeled information and agree to defend and indemnify the State of Nevada for honoring such designation. I duly realize failure to so act will constitute a complete waiver and all submitted information will become public information; additionally, failure to label any information that is released by the State shall constitute a complete waiver of any and all claims for damages caused by the release of the information.

This proposal contains Confidential Information, Trade Secrets and/or Proprietary information as defined in ***Section 2 “ACRONYMS/DEFINITIONS.***”

***Please initial the appropriate response in the boxes below and provide the justification for confidential status.***

|  |  |  |  |
| --- | --- | --- | --- |
| **Part I B – Confidential Technical Information** | | | |
| YES |  | NO |  |
| **Justification for Confidential Status** | | | |
|  | | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **A Public Records CD has been included for the Technical and Cost Proposal** | | | |
| YES |  | NO (See note below) |  |
| ***Note: By marking “NO” for Public Record CD included, you are authorizing the State to use the “Master CD” for Public Records requests.*** | | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Part III – Confidential Financial Information** | | | |
| YES |  | NO |  |
| **Justification for Confidential Status** | | | |
|  | | | |

|  |  |  |  |
| --- | --- | --- | --- |
|  | | |  |
| Company Name | | |  |
|  |  |  |  |
| Signature |  |  |  |
|  |  |  |  |
|  |  |  |  |
| Print Name |  |  | Date |

**This document must be submitted in Tab IV of vendor’s technical proposal**

# ATTACHMENT B – TECHNICAL PROPOSAL CERTIFICATION OF COMPLIANCE

**WITH TERMS AND CONDITIONS OF RFP**

I have read, understand and agree to comply with ***all*** the terms and conditions specified in this Request for Proposal.

|  |  |  |
| --- | --- | --- |
| YES |  | I agree to comply with the terms and conditions specified in this RFP. |

|  |  |  |
| --- | --- | --- |
| NO |  | I do not agree to comply with the terms and conditions specified in this RFP. |

If the exception and/or assumption require a change in the terms in any section of the RFP, the contract, or any incorporated documents, vendors ***must*** provide the specific language that is being proposed in the tables below. If vendors do not specify in detail any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

|  |  |  |  |
| --- | --- | --- | --- |
|  | | |  |
| Company Name | | |  |
|  |  |  |  |
| Signature |  |  |  |
|  |  |  |  |
|  |  |  |  |
| Print Name |  |  | Date |

***Vendors MUST use the following format***. Attach additional sheets if necessary.

**EXCEPTION SUMMARY FORM**

| **EXCEPTION #** | **RFP SECTION NUMBER** | **RFP**  **PAGE NUMBER** | **EXCEPTION**  **(Complete detail regarding exceptions must be identified)** |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**ASSUMPTION SUMMARY FORM**

| **ASSUMPTION #** | **RFP SECTION NUMBER** | **RFP**  **PAGE NUMBER** | **ASSUMPTION**  **(Complete detail regarding assumptions must be identified)** |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**This document must be submitted in Tab V of vendor’s technical proposal**

# ATTACHMENT C – VENDOR CERTIFICATIONS

Vendor agrees and will comply with the following:

1. Any and all prices that may be charged under the terms of the contract do not and will not violate any existing federal, State or municipal laws or regulations concerning discrimination and/or price fixing. The vendor agrees to indemnify, exonerate and hold the State harmless from liability for any such violation now and throughout the term of the contract.
2. All proposed capabilities can be demonstrated by the vendor.
3. The price(s) and amount of this proposal have been arrived at independently and without consultation, communication, agreement or disclosure with or to any other contractor, vendor or potential vendor.
4. All proposal terms, including prices, will remain in effect for a minimum of 180 days after the proposal due date. In the case of the awarded vendor, all proposal terms, including prices, will remain in effect throughout the contract negotiation process.
5. No attempt has been made at any time to induce any firm or person to refrain from proposing or to submit a proposal higher than this proposal, or to submit any intentionally high or noncompetitive proposal. All proposals must be made in good faith and without collusion.
6. All conditions and provisions of this RFP are deemed to be accepted by the vendor and incorporated by reference in the proposal, except such conditions and provisions that the vendor expressly excludes in the proposal. Any exclusion must be in writing and included in the proposal at the time of submission.
7. Each vendor must disclose any existing or potential conflict of interest relative to the performance of the contractual services resulting from this RFP. Any such relationship that might be perceived or represented as a conflict should be disclosed. By submitting a proposal in response to this RFP, vendors affirm that they have not given, nor intend to give at any time hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant or any employee or representative of same, in connection with this procurement. Any attempt to intentionally or unintentionally conceal or obfuscate a conflict of interest will automatically result in the disqualification of a vendor’s proposal. An award will not be made where a conflict of interest exists. The State will determine whether a conflict of interest exists and whether it may reflect negatively on the State’s selection of a vendor. The State reserves the right to disqualify any vendor on the grounds of actual or apparent conflict of interest.
8. All employees assigned to the project are authorized to work in this country.
9. The company has a written equal opportunity policy that does not discriminate in employment practices with regard to race, color, national origin, physical condition, creed, religion, age, sex, marital status, sexual orientation, developmental disability or handicap.
10. The company has a written policy regarding compliance for maintaining a drug-free workplace.
11. Vendor understands and acknowledges that the representations within their proposal are material and important, and will be relied on by the State in evaluation of the proposal. Any vendor misrepresentations shall be treated as fraudulent concealment from the State of the true facts relating to the proposal.
12. Vendor must certify that any and all subcontractors comply with Sections 7, 8, 9, and 10, above.
13. The proposal must be signed by the individual(s) legally authorized to bind the vendor per NRS 333.337.

|  |  |  |  |
| --- | --- | --- | --- |
|  | | |  |
| Vendor Company Name | | |  |
|  |  |  |  |
| Vendor Signature |  |  |  |
|  |  |  |  |
| Print Name |  |  | Date |

**This document must be submitted in Tab IV of vendor’s technical proposal**

# ATTACHMENT D – CONTRACT FORM

The following State Contract Form is provided as a courtesy to vendors interested in responding to this RFP. Please review the terms and conditions in this form, as this is the standard contract used by the State for all services of independent contractors. It is not necessary for vendors to complete the Contract Form with their proposal.

If exceptions and/or assumptions require a change to the Contract Form, vendors ***must*** provide the specific language that is being proposed on ***Attachment B, Technical Proposal Certification of Compliance with Terms and Conditions of RFP.***

Please pay particular attention to the insurance requirements, as specified in ***Paragraph 16 of the embedded contract*** and ***Attachment E, Insurance Schedule for RFP 3256***.



*To open the document, double click on the icon.*

*If you are unable to access the above inserted file*

*once you have doubled clicked on the icon,*

*please contact Nevada State Purchasing at*

[*srvpurch@admin.nv.gov*](mailto:srvpurch@admin.nv.gov) *for an emailed copy.*

# ATTACHMENT E – INSURANCE SCHEDULE FOR RFP 3256

The following Insurance Schedule is provided as a courtesy to vendors interested in responding to this RFP. Please review the terms and conditions in the Insurance Schedule, as this is the standard insurance schedule used by the State for all services of independent contractors.

If exceptions and/or assumptions require a change to the Insurance Schedule, vendors ***must*** provide the specific language that is being proposed on***.***



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# ATTACHMENT F – REFERENCE QUESTIONNAIRE

The State of Nevada, as a part of the RFP process, requires proposing vendors to submit business references as required within this document. The purpose of these references is to document the experience relevant to the scope of work and provide assistance in the evaluation process.

|  |  |
| --- | --- |
| **INSTRUCTIONS TO PROPOSING VENDOR** | |
| 1. | Proposing vendor or vendor’s proposed subcontractor **MUST** complete Part A and/or Part B of the Reference Questionnaire. |
| 2. | Proposing vendor **MUST** send the Reference Questionnaire to **EACH** business reference listed for completion of Part D, Part E and Part F. |
| 3. | Business reference is requested to submit the completed Reference Questionnaire via email or facsimile to:  State of Nevada, Purchasing Division  Subject: ***RFP 3256***  Attention: ***Purchasing Division***  Email: [rfpdocs@admin.nv.gov](mailto:rfpdocs@admin.nv.gov)  Fax: 775-684-0188  Please reference the RFP number in the subject line of the email or on the fax. |
| 4. | The completed Reference Questionnaire **MUST** be received ***no later than 4:30 PM PT August 10, 2016.*** |
| 5. | Business references are **NOT** to return the Reference Questionnaire to the Proposer (Vendor). |
| 6. | In addition to the Reference Questionnaire, the State may contact any and all business references by phone for further clarification, if necessary. |
| 7. | Questions regarding the Reference Questionnaire or process should be directed to the individual identified on the RFP cover page. |
| 8. | Reference Questionnaires not received, or not complete, may adversely affect the vendor’s score in the evaluation process. |



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# ATTACHMENT G – PROPOSED STAFF RESUME

A resume must be completed for all proposed prime contractor staff and proposed subcontractor staff using the State format.



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# ATTACHMENT H – COST SCHEDULE



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# ATTACHMENT I – COST PROPOSAL CERTIFICATION OF COMPLIANCE

**WITH TERMS AND CONDITIONS OF RFP**

I have read, understand and agree to comply with ***all*** the terms and conditions specified in this Request for Proposal.

|  |  |  |
| --- | --- | --- |
| YES |  | I agree to comply with the terms and conditions specified in this RFP. |

|  |  |  |
| --- | --- | --- |
| NO |  | I do not agree to comply with the terms and conditions specified in this RFP. |

If the exception and/or assumption require a change in the terms in any section of the RFP, the contract, or any incorporated documents, vendors ***must*** provide the specific language that is being proposed in the tables below. If vendors do not specify in detail any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

***Note: Only cost exceptions and/or assumptions should be identified on this attachment. Do not restate the technical exceptions and/or assumptions on this attachment.***

|  |  |  |  |
| --- | --- | --- | --- |
|  | | |  |
| Company Name | | |  |
|  |  |  |  |
| Signature |  |  |  |
|  |  |  |  |
|  |  |  |  |
| Print Name |  |  | Date |

***Vendors MUST use the following format***. Attach additional sheets if necessary.

**EXCEPTION SUMMARY FORM**

| **EXCEPTION #** | **RFP SECTION NUMBER** | **RFP**  **PAGE NUMBER** | **EXCEPTION**  **(Complete detail regarding exceptions must be identified)** |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |

**ASSUMPTION SUMMARY FORM**

| **ASSUMPTION #** | **RFP SECTION NUMBER** | **RFP**  **PAGE NUMBER** | **ASSUMPTION**  **(Complete detail regarding assumptions must be identified)** |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |

**This document must be submitted in Tab III of vendor’s cost proposal.**

**This form MUST NOT be included in the technical proposal.**

# ATTACHMENT J – INSPECTION SHEET



*To open the document, double click on the icon.*

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# ATTACHMENT K – PRE-REGISTRATION FORM

**RFP 3256 JANITORIAL SERVICES FOR NEVADA STATE LIBRARY AND ARCHIVES**

**100 Stewart Street, Carson City, Nevada**

**Wednesday, June 29, 2016 @ 9:00 AM**

***MANDATORY PRE-PROPOSAL WALK-THROUGH***

**This form MUST be completed and returned**

**no later than June 24, 2016 @ 5:00 P.M.**

Return completed form to:

Marcy Troescher

Nevada State Purchasing Division

Email: [mtroescher@admin.nv.gov](mailto:mtroescher@admin.nv.gov)

Fax (775) 684-0188

Name of Company represented: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of person(s) attending site visit: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*(maximum – 2 persons/company)*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Fax number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* Vendors MUST pre-register **and** must attend the site visit if they wish to propose.
* Vendors must sign in at the location to be given credit for attendance.